

The City of Roeland Park



Annual Report 2018



Table of Contents:

City Administrator’s Letter.....	1
City Accomplishments and Updates.....	2
Community Center.....	6
Aquatic Center.....	9
Neighborhood Services.....	11
Public Works Department.....	12
Police Department.....	20
City Clerk.....	32
Governing Body.....	33
Employees Roster.....	35
R Park Sculpture Initiative.....	34
City Council Goals & Objectives.....	36
Strategic Plan Update.....	36
Objectives Year-End Status Report.....	Attachment 1
Strategic Plan Status Report.....	Attachment 2

A letter from the City Administrator, Keith Moody:

March 18, 2019

Dear Roeland Park Residents, Neighbors, Customers, Businesses, and Friends,

2018 has been a year of change. A new logo, new Mayor and four new Council members to start 2018 was a huge part of that change. We also welcome six new staff members during the year. The new elected officials employed their vision during the 2019 Budget process developing 27 Objectives. Direction established in 2018 to operate the pool as a summer only facility along with working toward completion of 25 Objectives throughout 2018 also contributed to a year of change.

Completing citizen satisfaction surveys, developing and reporting on key performance indicators, developing and adopting broad goals and strategic annual objectives have all contributed to a focus on what is important to our residents and how best to deliver our public services. Measuring service quality through citizen satisfaction as well as measuring efficiency and productivity through key performance indicators that are benchmarked regionally and nationally has brought Roeland Park into the realm of performance analytics, decisions are made based upon relevant data and outcomes are compared after taking action to determine if the strategy employed is yielding desired results. Another term which accurately describes this approach is “managing return on investment”. I look forward to sharing our results as we progress through 2019.

The changes and firsts for 2018 are highlighted in the subsequent sections of the Annual Report, we hope you find the report insightful and entertaining. I would also encourage you to look at what’s in store with a review of our [Capital Improvement Plan](#) and our [Objectives for 2019](#).

Sincerely,

Keith Moody
City Administrator
City of Roeland Park



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Twitter: www.twitter.com/RoelandParkKS



City Accomplishments and Updates 2018

Leaf Collection Program Change

In an effort to address service delivery concerns and challenges associated with the method used to collect leaves, the Public Works staff undertook an extensive investigation into how other communities deliver this unique service. With insight gathered through social media and citizen surveys, a complete overhaul to the leaf program occurred. With a collection period twice as long, leaf piles kept out of the streets and a single operator of the vacuum truck the overhaul provided a safer, less weather sensitive, more environmentally conscious service delivery at the same cost as the prior method of service delivery.



Council Goals and Objectives

Council Goals and annual Objectives were developed as part of the 2018 Budget process, with the intention of yielding focused and strategic budget planning. The 2018 Budget process was informative, engaging and turmoil-free, providing for balanced budgets while reducing the mill by 2.5. More detail is available on page 36 of this report.

Roe Boulevard 2020 Project

The planned overhaul of Roe Boulevard has moved to preliminary design. Final design will take place in 2019, with easement acquisition and utility relocation also occurring in 2019.

CDBG Grants Secured

Two census blocks in Roeland Park were identified as Community Development Block Grant eligible. These two areas contain significant city facilities (R Park, Community Center, Aquatic Center, streets, sidewalks, storm sewers, Nall Park). Grants could amount to \$1 million in project funding per year that would otherwise be paid for with local resources. A project resurfacing and adding sidewalk to Birch Street in 2018 was awarded \$100,000 of CDBG funding. A project resurfacing El Monte in 2019 has also been awarded \$135,000 in CDBG funds.



Building Better Neighborhoods

Relocation of Public Works

Plans for relocating the Public Works Department continue in anticipation of the redevelopment of the old pool site. Options both within and outside of the city limits are being considered.

**Value Added Steps Completed on City Owned Land Developments**

Highest and best use assessments were completed on the two undeveloped properties owned by the City along Roe Boulevard. Marketing of the properties is underway along with zoning, platting and site plan development. The old caves site (The Rocks) has been regraded with utility extensions and a regional storm water detention facility improvements now in place. A request for the City of Mission to de-annex the old right of way acquired from KDOT would result in a simpler less expensive site to develop at the NE corner of Johnson Drive and Roe (Northeast RJ), making this site more valuable and marketable.



Interlocal Agreements

The City entered into an interlocal agreement with Mission to provide animal control services starting in 2019. The arrangement is anticipated to enhance the service our residents receive while reducing costs by \$8,000 during the first year.

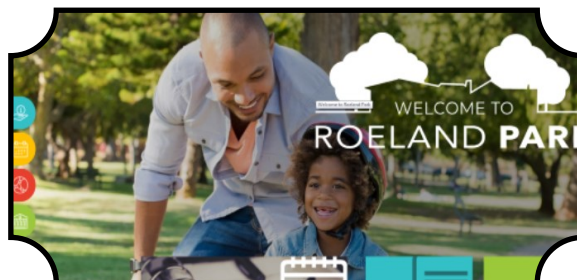
Engaging the Public in Decisions

A 6 month public engagement process lead by consultants (Water's Edge) was the catalyst for Council establishing a summer only operation of the pool as we plan for its future. The outreach extended to individuals and groups, existing and potential users to help identify the opportunities and disadvantages of the current facility. Determining the facility enhancements which are priorities for summer only users is the next step in 2019.



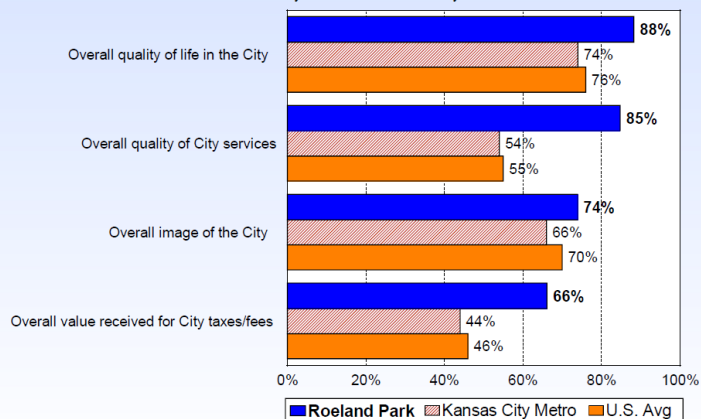
Branding Campaign

Implementation of the Branding Campaign continued in 2018 with implementation of the new City logo on buildings, vehicles, wayfinding signs, flags, redesigned newsletter, a new city website and business forums. Celebrating what makes Roeland Park unique such as the leaf pick up service and promoting our community roots by sharing T shirts which express the love we have for Roeland Park is one of the branding efforts engaged in during 2018.



Satisfaction with Issues that Influence Perceptions of the City: City of Roeland Park vs. Kansas City Metro vs. U.S

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied"



Source: ETC Institute (2016)

National Benchmarking Data - All Communities

Citizen Survey

A statistically valid citizen satisfaction survey will be completed again in 2019, allowing us to identify the impact our Objectives have had in 2018.

Performance Indicators

Each City department began developing and enhancing their method of reporting Key Performance Indicators so that we are able to clearly communicate to residents how effective and efficient we deliver service. This also provides staff and the elected official's insight to areas where we need to focus on improving. This helps us to be strategic in what we change, and how we change it. Roeland Park is participating in a regional initiative so that the performance measures we employ can be benchmarked to the performance of other communities in our region. This makes the information more insightful to our residents and business owners.

Land Use Clarified

With the assistance of the Roe Manor Heights neighbors, the City was able to clear up land use for properties along the north side of Johnson Drive which has persisted since the 1950's. A series of amendments to the covenants recorded with the Roe Manor Height's plat were voted on by the property owners clarifying that the lots along Johnson Drive would be subject to the City's zoning regulations and also eliminating discriminatory language contained in the covenants. The balance of the covenants were preserved. The cooperative effort puts in place a process that can be followed in the future should other home owner association's wish to eliminate discriminatory language from their covenants.

Changes to the City Code

Ordinance no. 968 allows for the administrative approval of solar panels for standard installations on residential properties when they are installed on the roof. The City Council would still need to approve other installations.

Ordinance no. 974 modifies what is allowed to be parked in residential districts and time frames for such parking. Specifically it allows:

- Boats/RVs to be parked in driveways for a maximum of two 48 hour occurrences per 30 days. The previous code allowed for these items to be parked in the driveway for 72 hours consecutively with no restrictions on how frequently this occurred.
- On-street parking of no more than two hours for RVs, unattached or attached trailers or watercraft on-street between midnight and 6 a.m. The goal is to prevent these items from being parked for several days on a city street.
- Special permits for visitors who park RVs in a resident's driveway no more than twice per year to accommodate guests.

R Park Tennis Court Replacement

The City cut the ribbon for two new tennis courts in R Park complete with pickleball lines in June 2018. The City received \$20,000 from the United States Tennis Association (USTA) and \$12,000 from the Missouri Valley Tennis Association to help fund the new courts.





The Roeland Park Community Center

In 2018 Johnson County Park and Recreation District staff planned and offered more than two hundred programs and events at the Roeland Park Community Center. Holiday themed events for children, families and the 50 Plus population continue to grow each year and are celebrated with games, music and food! These include celebrations for Valentine's Day, Mardi Gras, Mother's Day, Flag Day, Halloween, and New Year's Eve.

The recreation programming staff continually look to growing trends when offering new classes. Successes include kids' cake decorating courses and LEGO® themed camps for little engineers. Adult programming also saw an increase in 2018 with special interest classes that included sewing and cooking courses, as well as new dance classes that have brought vibrant energy to the community center. The Johnson County Park and Recreation District's 50 Plus Department began a new partnership with Osher Lifelong Learning Institute last year. The first Osher course to run at Roeland Park was titled "The Cradle of Basketball", which focused on KU and James Naismith's contributions to the sport.

Another exciting development in programming came with the completion of the newly constructed tennis courts in R Park. With the help of city staff and a grant from USTA's Heart of America chapter youth tennis programming was established on these courts immediately following their completion. The community's support of these programs was immediately felt as class enrollment soon exceeded expectations for these brand new offerings.

For the first time in many years the holiday lighting ceremony was held at the community center. The turnout was tremendous and event attendees enjoyed featured performances from the Kansas City Bronze Bell Choir, the choirs from St. Agnes and Roesland elementary schools, and a visit from the head elf himself – Santa!



Through collaboration with outside organizations, other important offerings were made possible at the community center in 2018. For instance, the building served as a polling location twice for the Johnson County Election Office, AARP taught safe driving courses, Kansas Legal Services offered free legal advice and a local podiatrist met with and served clients. Each of these partnerships fulfilled important needs for community center patrons. Last but certainly not least, staff celebrated a successful seventh summer season with the Harvesters Kids Café program. During operations more than seven hundred meals were distributed to youth in the community – amazing!

Staff assisted more than twelve thousand patrons by taking course registrations and fitness room memberships, reserving rental space for public events, and connecting patrons with community resources. Public room rentals proved to be popular again in 2018 with 427 events being held at the center. It's thrilling to play host to so many baby and bridal showers, weddings, retirement parties, birthday parties, cultural gatherings, and other events. The fitness room saw an average of roughly 160 members per month, many of whom have formed bonds with one another. Small groups of these members routinely take up residence in the lobby for coffee and conversation following their workouts – a good reminder to us all that social connections are an important aspect of greater wellness goals.

The Child Development Center continues to prep the centers youngest patrons for a bright future. The program focuses on self-awareness, large and small motor development, and pre-academic skills. Participants experience field trips and a few special visitors throughout the year. The classroom is equipped with a variety of learning centers where children are encouraged to explore and understand their environment. This center is a true hidden gem within our community.

The desire to bring exceptional service, an inviting atmosphere, and fresh ideas is always a guiding principal of the work done at the community center. Because of this, many upgrades and useful additions were made to the center in 2018. These upgrades included new landscaping in the raised beds at the front of the center, sod for the front yard, the addition of a changing facility in the fitness room, new sink fixtures in the kitchen, repair of the electrical panel near the gazebo and upgrading the multi-purpose room sound system - a much appreciated perk for renters!

Through these offerings and more, staff have enjoyed building relationships with the individuals and families that visit the center. The residents of Roeland Park help to make this the active, thriving building so many love. It was a great year for the community center and staff look forward to continuing to meet and exceed the wants, needs, and desires of the community in 2019!



Community Center 2018			
	Number of Classes	Number of Participants	Number of Participations
Roeland Park Programs and Classes	217	3,145	8,200
Program/Event Spectators			700
		Number of Days	Number of Participations
Kids Café - Summer Meals		22	719
Volunteers			245
Customer Interactions			11,913
Room Reservations		Number of Rentals	Number of Guests
Rentals Occurring in 2018		427	16,207
Fitness Room		Average Members per Month	Total Visits
		158	9,870

Data Provided by: Johnson County Park and Recreation District





The Roeland Park Aquatic Center

The Roeland Park Aquatic Center is a cooperative venture between the City and Johnson County Park and Recreation District (JCPRD). JCPRD manages and operates the facility sharing the expense of the facility equally with the City for the past 20 years. The Aquatic Center offers a myriad of programs and activities, such as swim lesson programs for patrons six months through adult, lifeguard training, and water exercise programs for patrons 50 plus. The facility is also used to train the Kansas City Blazers, the Masters swim group, the Stingrays summer youth league swim team, and the Kansas City Water Polo Team. Additionally, other groups rent pool space for their programs, such as youth group activities, birthday parties, scouting activities, etc.

Year in Review:

In 2018 the City completed a six month long citizen and user focused analysis of the aquatics facility. Water's Edge, an aquatics specialist in the area of design and analysis lead this process in concert with the Pool Advisory Committee. Five operating models were included in the analysis from a permanent structure built for year round operation to a standard summer only operating approach. City Council took formal action establishing a clear path forward for the pool as a summer only operation in keeping with the recommendation of Water's Edge and the Pool Advisory Committee. In 2019 the City Council will focus on what facility enhancements will be added now that limitations attributed to installing and removing the dome are no longer a factor.

The Aquatic Center saw many renovations and repairs during the past year including:

- Replacement of area lighting
- New roofs for the pool house and pump house
- Repainting and repairing concrete at the vortex pool
- Replacing the furnace for the pool house and completing ventilation improvements for the locker rooms
- Replacement of uneven and broken deck panels
- Replacement of the pool drain valve
- Refurbishing the diving boards
- Relocating chemical storage to an open air facility which will reduce corrosion inside of the pump house
- Convert to liquid chlorine treatment which will reduce operating costs
- Replace corroded and inoperable valves, meters and piping in the pump house as well as replace one of two main pumps
- Repaired water leaks in circulation piping for amenity features

In total \$150,000 was invested in improvements at the facility with additional improvements being completed prior to the start of the 2019 season, including:

- Refurbishing the bulkhead
- Repairing a leak in the line that feeds the spray features in the zero depth area

Caulking all expansion joints in the pool deck
Repairing stairs and replacing inoperable lights in the pump house
A new lift assist chair

The Aquatics Center experienced cost recovery of 35% of operating costs (personnel, supplies and contractual services, exclusive of capital investment) in 2018 with 14,280 visits. More details concerning 2018 performance is available in the Water's Edge Analysis on the City's website: <https://www.roelandpark.org/>.



Neighborhood Services

Neighborhood Services consists of Code Enforcement and Building Inspection Services. Two staff members work to help keep Roeland Park healthy and attractive and ensure buildings and construction are safe for those living and working in Roeland Park.

Mission: To support residents, businesses and visitors of Roeland Park with a safe, clean and appealing community in which to live, work and visit through the fair and equitable application of building and property maintenance guidelines.

2018 Code Enforcement Letters: The City's Code Enforcement strives to be courteous to all residents. Keeping this in mind, staff do everything possible to reach out to the resident with a potential code violation before issuing an official warning. Staff will make phone calls when possible and also issue "door hangers" to let the resident know they may have a violation. In 2018 code enforcement completed 453 property maintenance inspections and 192 exterior rental inspections.

Additional Assistance: Sometimes the property owners need additional assistance handling their code enforcement issues. Whether it's due to ability or income, Neighborhood Services works to connect those in need with resources available through Johnson County Human Services, Habitat for Humanity, MARC, or non-profit organizations such as Catholic Charities.



Wade Holtkamp, Code Enforcement Officer



John Jacobson, Building Official

Building Permits: The majority of building permitting in Roeland Park includes tenant finishes primarily to residential properties. These improvements include building additions, HVAC replacements, remodels, roof, patio, deck installations, etc. Improvements provide an indicator as to the economic health and reinvestment in the community. The chart below illustrates the number and value of building permits through year-end comparing the current and prior years. The number of permits issued in 2018 is average for the past seven years. Looking at the value of improvements, 2018 reflects a slightly above average valuation when you remove 2017, which was an outlier due to the construction of two commercial build-

ings and several single family homes. Other than in 2017, permits have remained relatively constant over time. The City hopes to see additional development in 2019 for the Northeast corner of Johnson & Roe and the Rocks development where the old City pool was located.

Building Permits through Year End 2018



Public Works

The mission of the Roeland Park Public Works Department is to effectively maintain, develop, and enhance public infrastructure and facilities. We provide services to the public to achieve a common economic, environmental, and community purpose. The Public Works Department strives for excellence while maintaining the spirit of our department values, preserving our city for future generations.

Values

Integrity – We strive to maintain moral principles of honesty, respect, and trust.

Dedication – Completely and wholeheartedly devoted to our mission, our service, and each other.

Customer Service – Listen and respond to all of our stakeholders in a timely and professional manner.

High Expectations – Maintain and deliver quality service in all of our efforts.

Adaptability – No matter the conditions, we will adjust to get the job done.

Public Works operates and manages:

- | | |
|---|------------------------------------|
| * City Parks and Greenspace Maintenance | * Snow and Ice Management |
| * Street Maintenance | * Leaf Collection |
| * Stormwater Maintenance (street sweeping, etc) | * Forestry and Tree Maintenance |
| * Traffic and Streetlight Maintenance | * Fleet Management |
| * Building Maintenance | * Asset Management and GIS Mapping |
| * Capital Improvement Project Management | * On-Call Engineering |
| * Right-of-Way Management | * Emergency Response |



Jose Leon, Director through November 2018



Donnie Scharff, Director, appointed December 2018

Equipment Operators



Kyle Keeney



Frankie Reeves



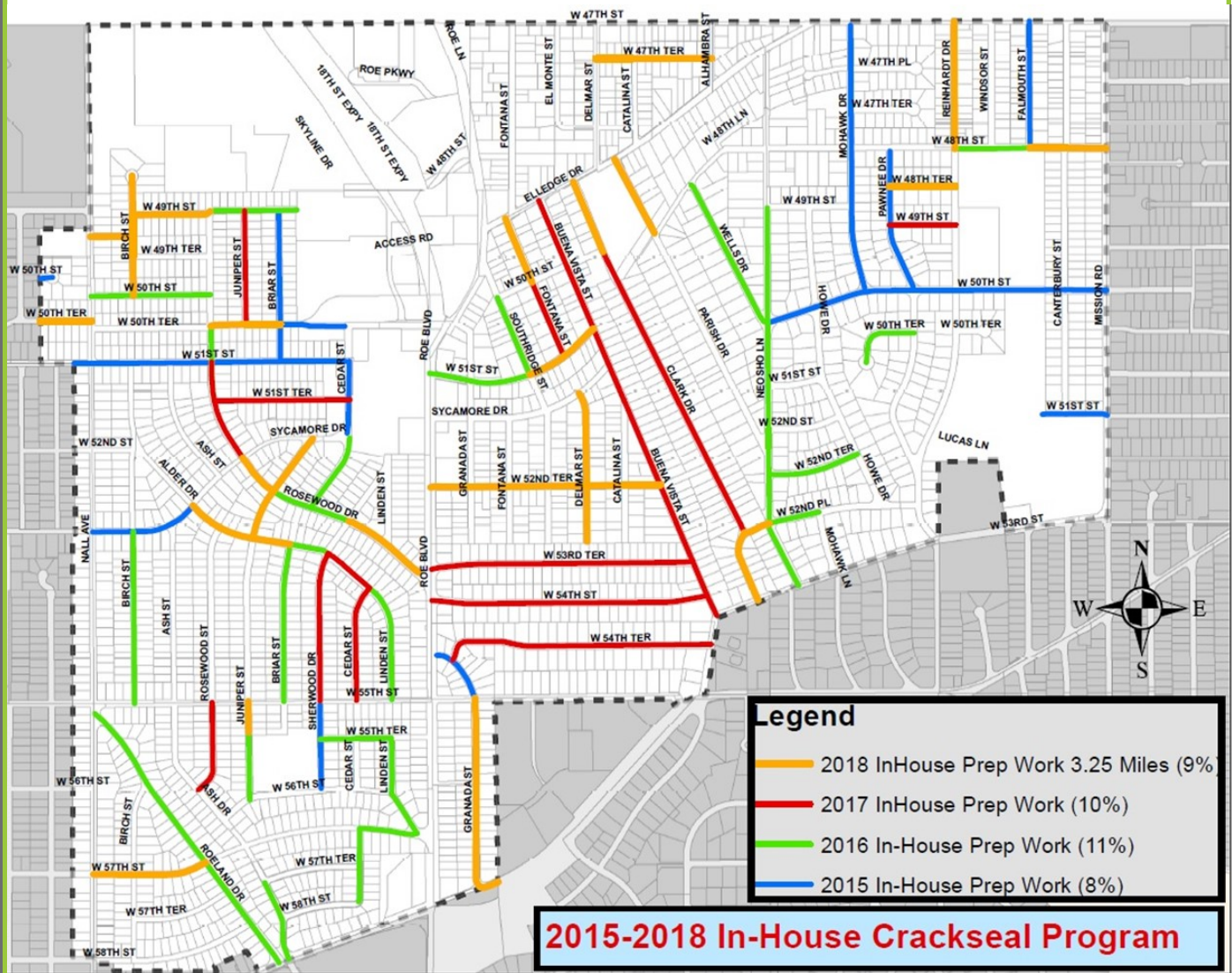
Doug Thorell



Daniel Vandebos

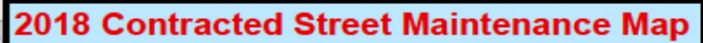


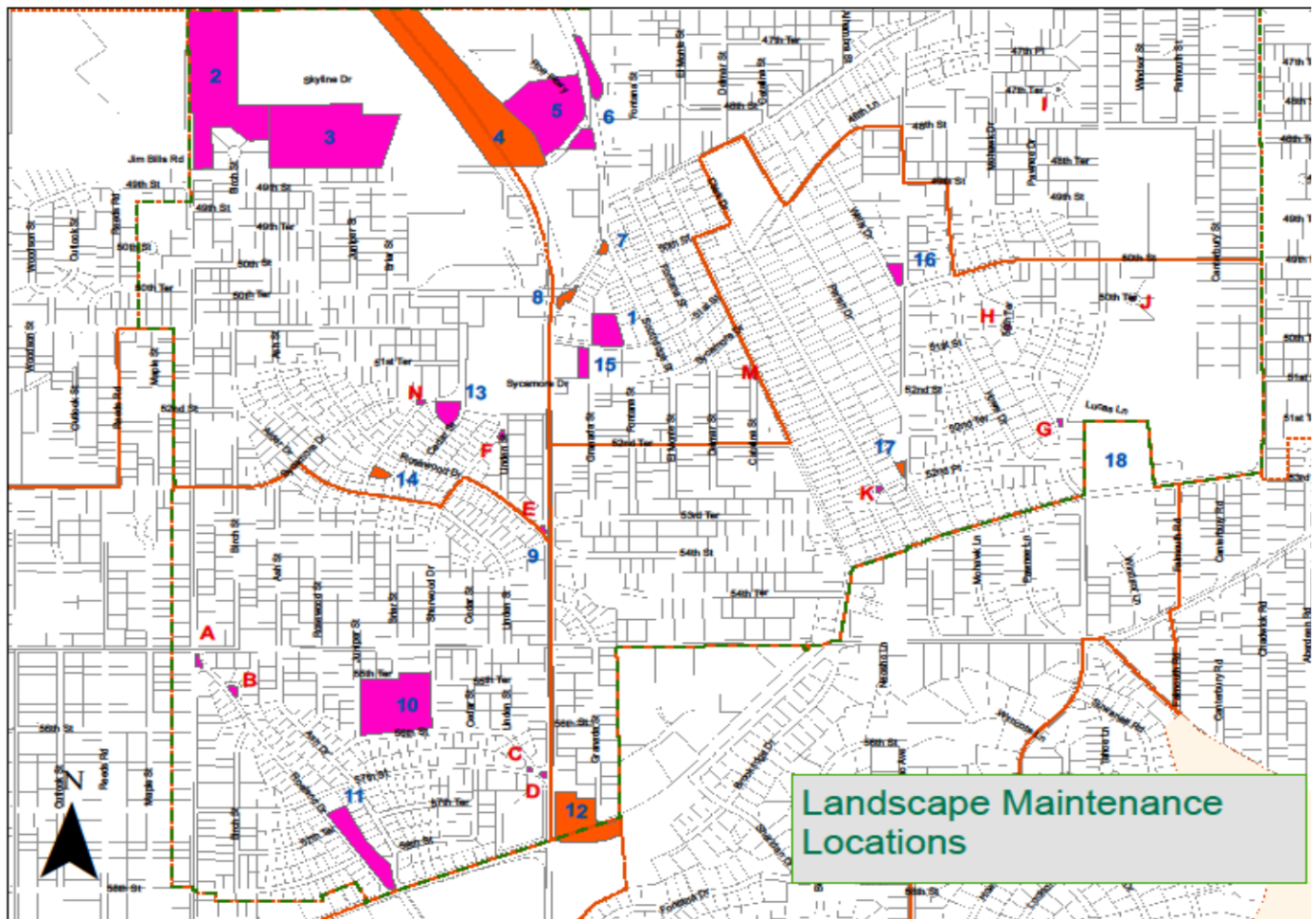
Brandon Bethard



Street Maintenance

- Approx. 34 Miles of Street Network
- Budget \$325,000
- 2018 Stantec Pavement Analysis
- Contract Street Maintenance Program
- In-House Prep Program

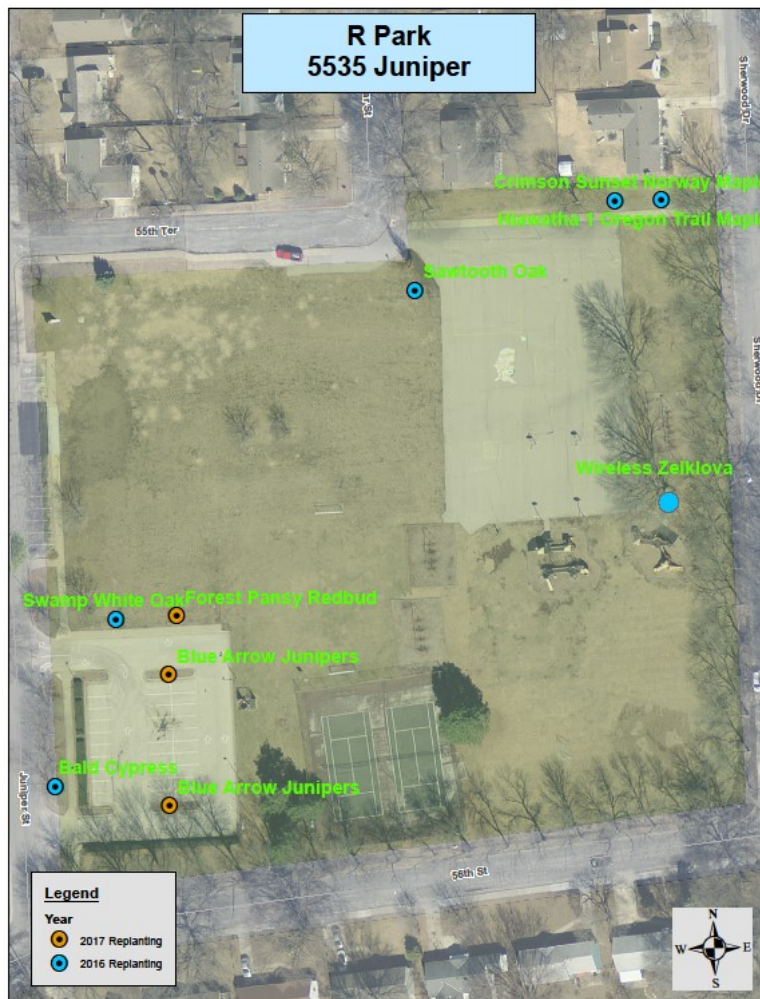
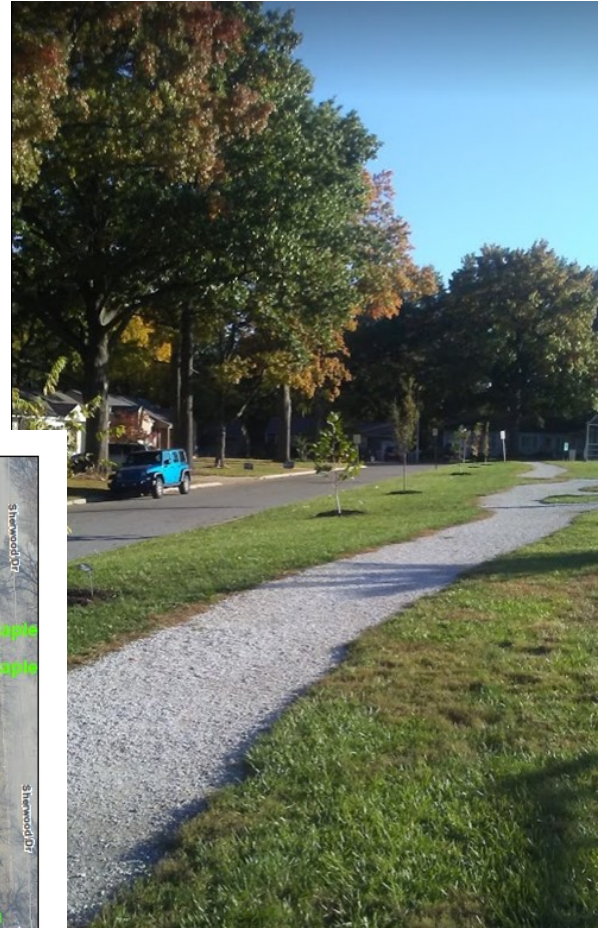




City Parks and Greenspace Maintenance & Preservation

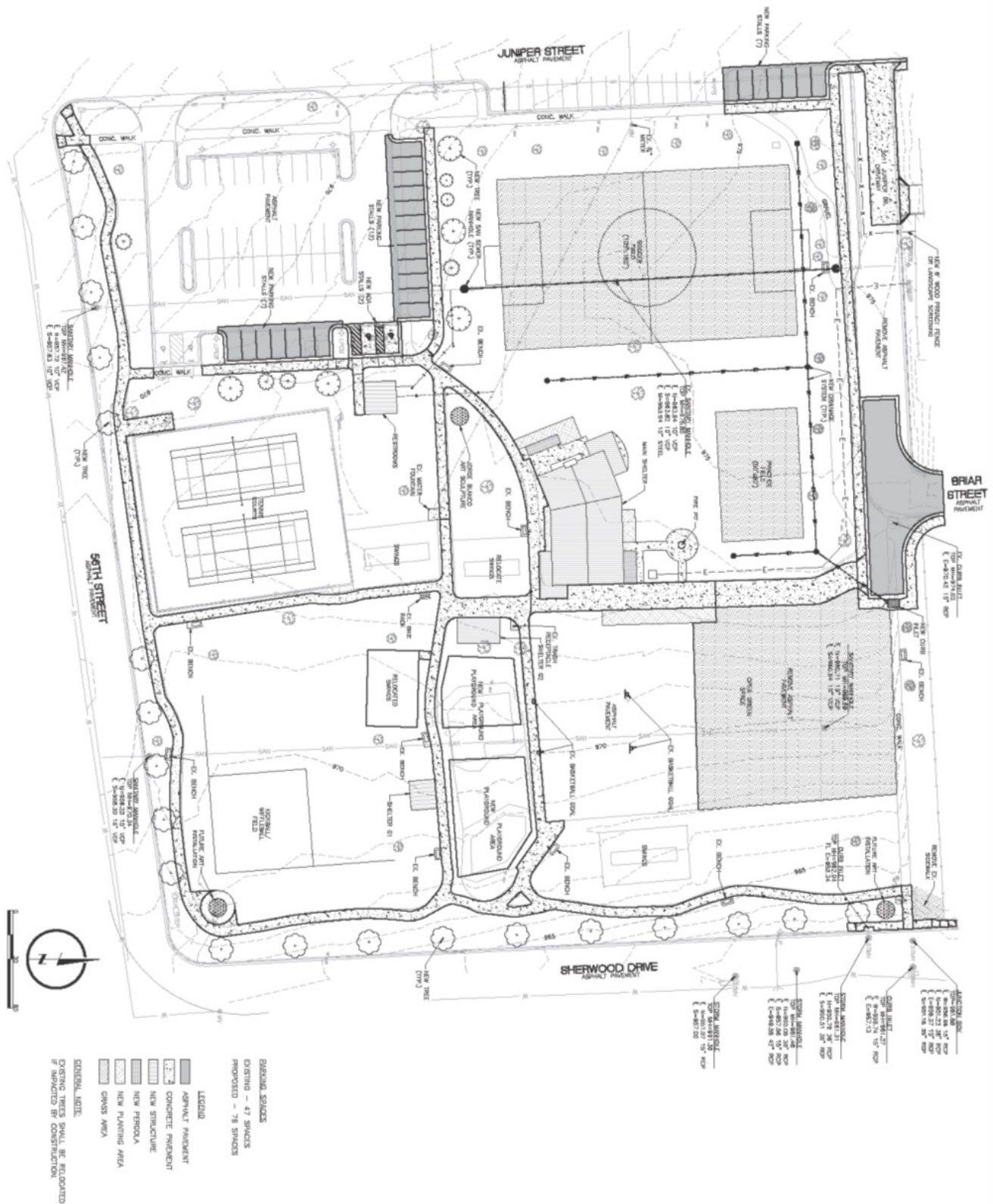
- 31 Locations
- Budget
 - \$24,000 Maintenance
 - \$33,000 Mowing
- Contacted Mowing
- Maintenance and Improvements in-house

Forestry—Tree Maintenance & Planting



R Park
5535 Juniper

R Park Phased Development Plan



Leaf Program—New Leaf Vacuum Truck



In 2018, the City purchased a leaf vacuum truck for curbside collection of fall leaves curbside. The process created a significant change in how residents piled their leaves prior to collection, requiring them to place the leaves on the back of the curb or on the sidewalk instead of in the street. The new program brought several benefits such as being less time

consuming for staff by using only one machine, less dust created through collection, more environmentally friendly by keeping leaves out of storm sewers, more dependable and less likely to be taken out of service due to foreign objects, and enhances the safety for bicyclists and motorists by not having to ride/drive through leaves.





Public Works crews caught residents participating in the leaf program and surprised them with a I ♥ RP T-Shirt. After notifying the residents above about the new regulations that leaves needed to be placed at the back of curb and no longer in the street, these young residents pitched in to put leaves where they needed to be. A big thank you to our citizens for making this program successful in year 1!



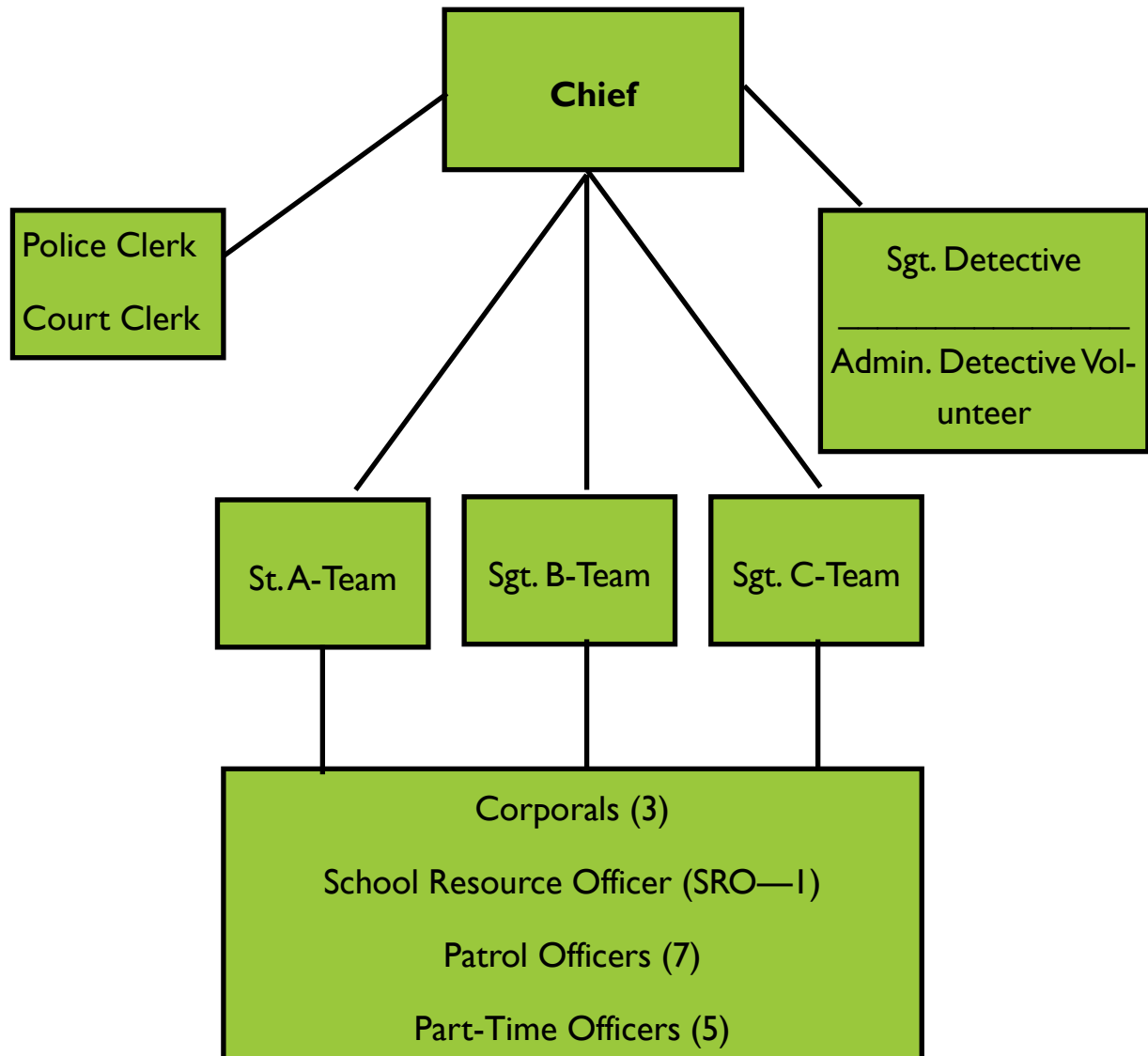
Police Department



Mission Statement

"It is the mission of the Roeland Park Police Department to provide dedicated service with integrity, preserve life, enforce the law, and work in partnership with the community to enhance the quality of life in Roeland Park".

Police Department Organizational Chart

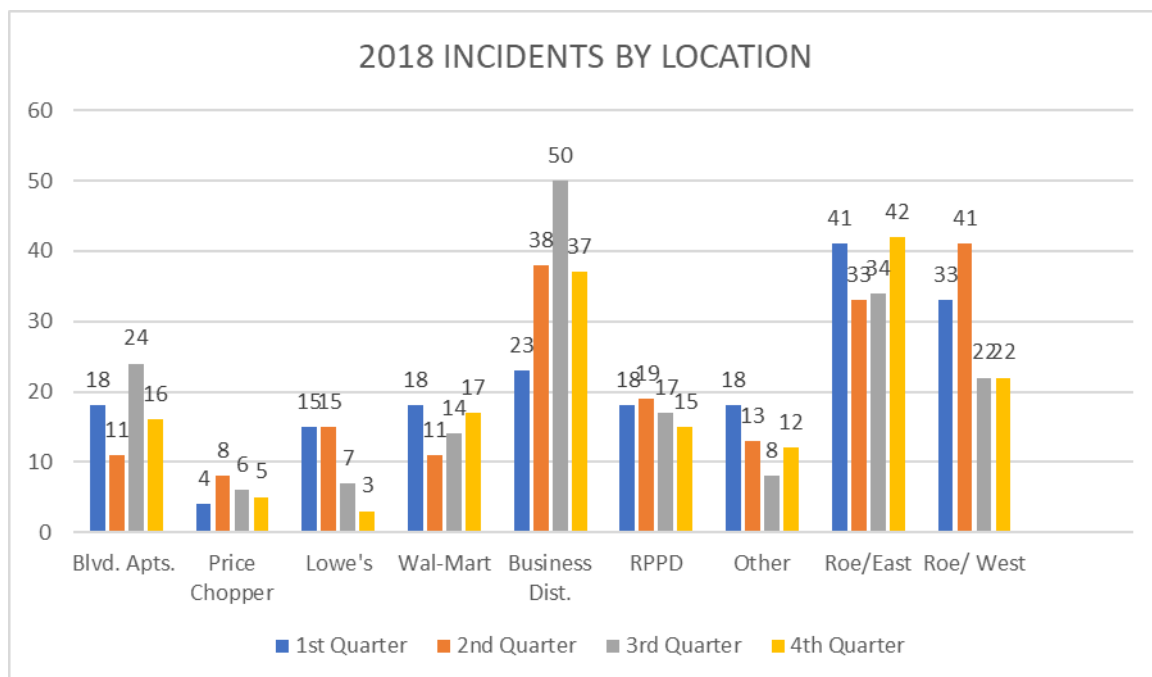
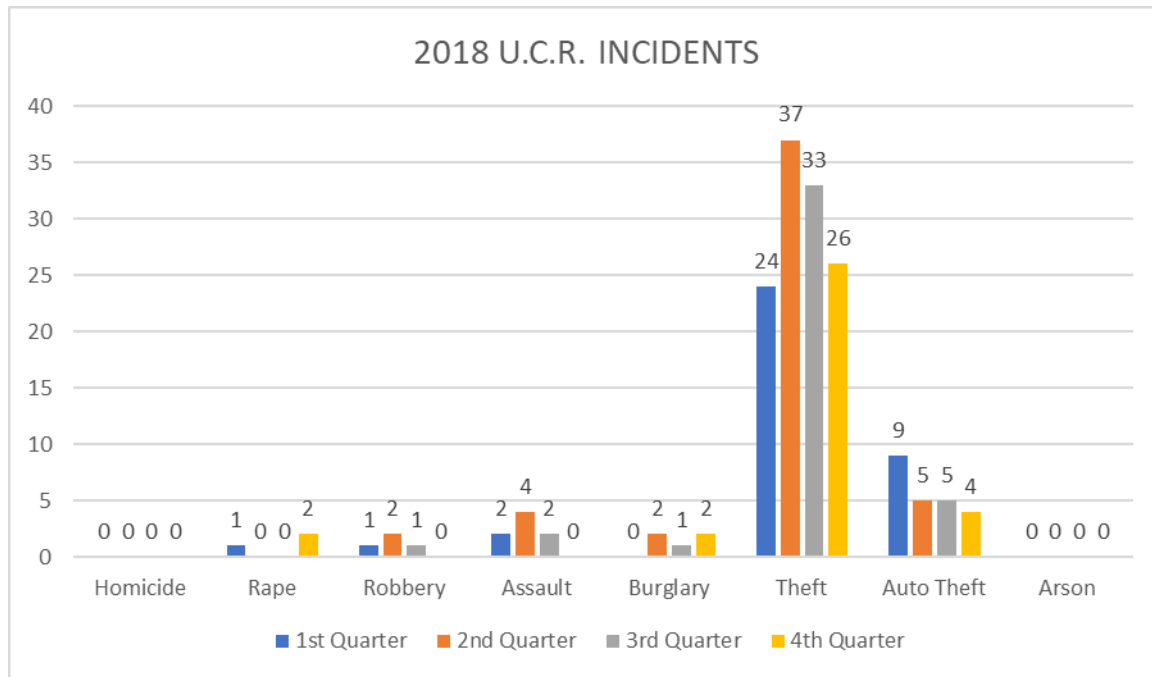


Police Department Officers & Staff

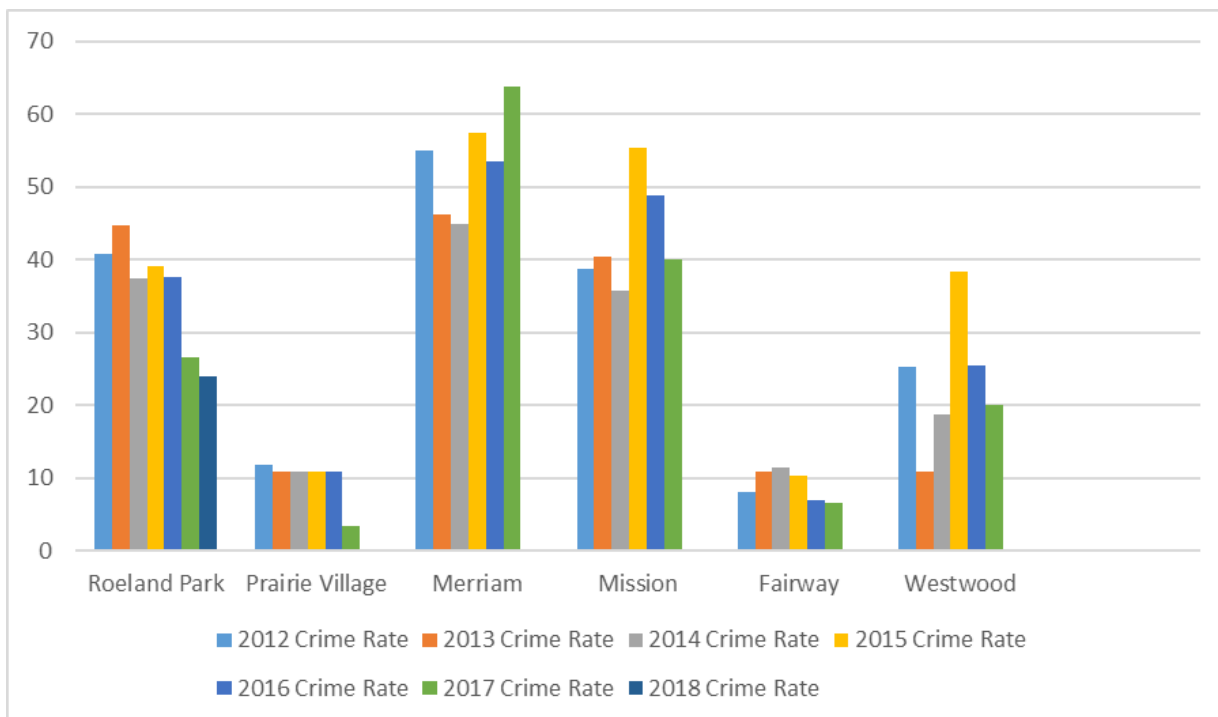
Name	Position	Serving Since in Roeland Park	Assignment
Mark Babcock	PT Police Officer	1991	PATROL
Don Brooks	PT Police Officer	2016	PATROL
Cliff Chaffee	Police Officer / SRO	2017	SRO / PATROL
Randy Costlow	Detective Sergeant	1995	INVESTIGATIONS
John DeMoss	Corporal	2014	PATROL
Ben Egidy	Corporal	2011	PATROL
Mark Engravalle	Corporal	2014	PATROL
Anthony Estrada	PT Police Officer	2000	PATROL
Eric Garcia	Police Officer	2014	PATROL
Warren Gardner	Sergeant	1996	PATROL
Trevor Harrison	Police Officer	2017	PATROL
Steve Hawkins	PT Police Officer	2019	PATROL
Cory Honas	Sergeant / K9	2000	PATROL
John Morris	Chief of Police	1999	ADMINISTRATION
Jeff Magee	Police Officer	2018	PATROL
Gregg Schiffelbein	Police Officer	2018	PATROL
John Simmons	Volunteer / Detective	2018	ADMINISTRATION
Shanan Snapp	Police Officer	2016	PATROL
Zach Stamper	Police Officer	2015	PATROL
Matt Stawarz	PT Police Officer	2017	PATROL
Braden Suffield	Police Officer	2018	PATROL
Kathy Bell	Admin. Clerk	2016	Court Services
Andree Gross	Admin Clerk	2003	Police Services



ROELAND PARK POLICE DEPARTMENT / 2018 U.C.R. & ACTIVITY REPORT



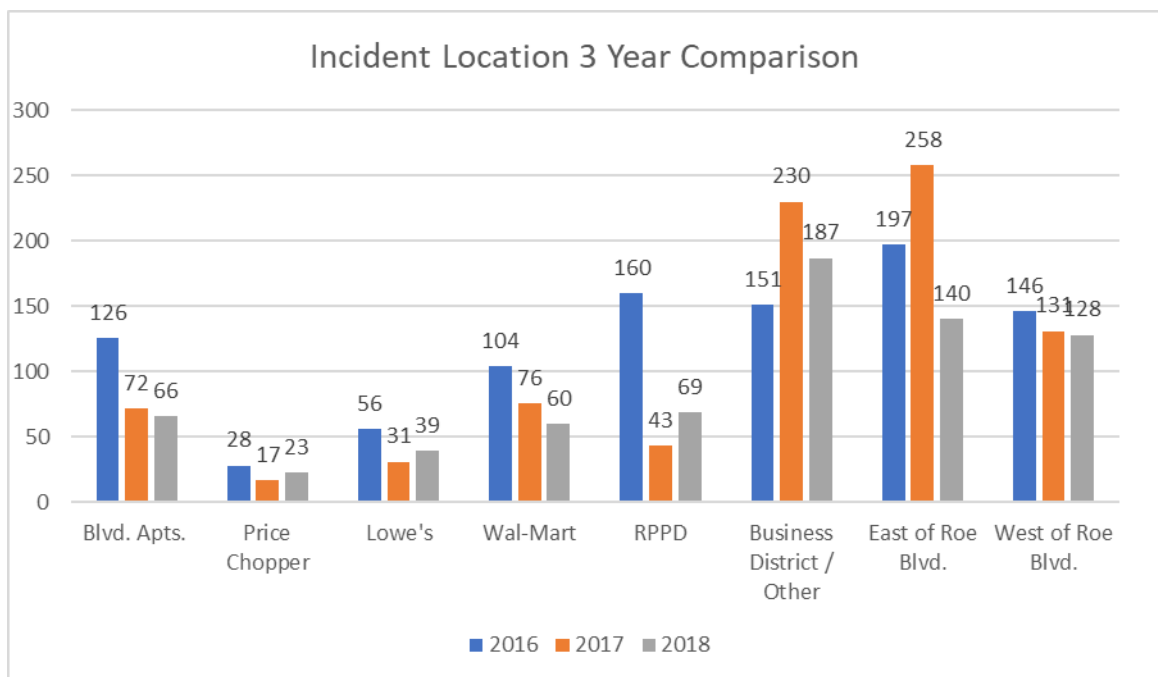
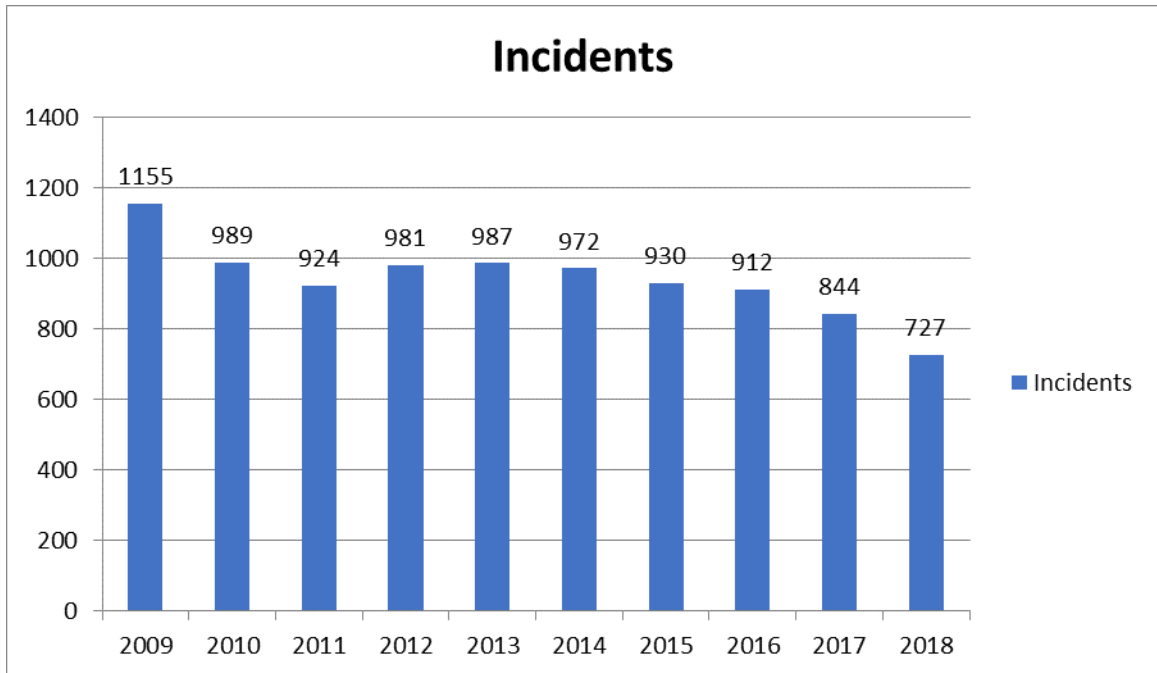
ROELAND PARK POLICE DEPARTMENT / CRIME COMPARISON



Crime Index Offenses - Rate / 1000

[illegible]

ROELAND PARK POLICE DEPARTMENT / INCIDENT REPORTING



2018 Business District Crime Prevention Initiative

HISTORY:

The Roeland Park Police Department established a 2018 objective to have a reduction of crime in the Business District of the city for a period of six months. The program was named the "Business District Crime Prevention Initiative" and was placed into operation from January 1st through June 30th. The goal was to decrease crime by increased visibility in targeted areas, monitor calls and reports, work with loss prevention and management of local businesses, and participate in an aggressive DDACTS system of patrolling. (Data Driven Approach to Crime & Traffic Safety).

PLAN:

The plan of the Initiative was to have officers working in the business district for two hours per day for five days each week with rotating times and targeted locations. The top assignments listed were Price Chopper, Lowe's, and Wal-Mart. Other sections of the business district were saturated with patrol to maximize coverage and deter criminal activity. A special Retail Crime Enforcement Unit that consisted of a marked Ford Mustang with official police lettering and decals was parked at numerous business locations throughout the initiative to help deter crime and show a police presence.

COST:

The Initiative was created with a **budget of \$7,500** to cover addition staff hours (part time and overtime) for those working the assignments. We offered the shifts to both full-time and part-time officers. Part-time officers did not sign up for assignments during the initiative so the funding was available to anyone. The cost was approximately **\$7,212** covering 84 assignments.

DATA ANALYSIS:

The data for the "Initiative" was to compare the number of incidents at specific locations and in the business district for 6 months for 2017 against the number in 2018. The "Business District" description is both sides of Roe Blvd between 48th Street & 52nd terrace. This includes all stores and parking lots within the targeted areas. This includes Walmart, Price Chopper and Lowe's. The balance of the "Business District" includes Burger King, Aldi, 66 Mart, Walgreens, Quik-Trip, McDonald's, CVS, Taco Bell, T-Mobil, Roe Liquor, Sally Supply, CC Pizza, and Subway. Activity at the three largest retailers, Price Chopper, Lowe's, & Wal-Mart is reported individually due to the significant customer traffic generated by each.

CONCLUSION:

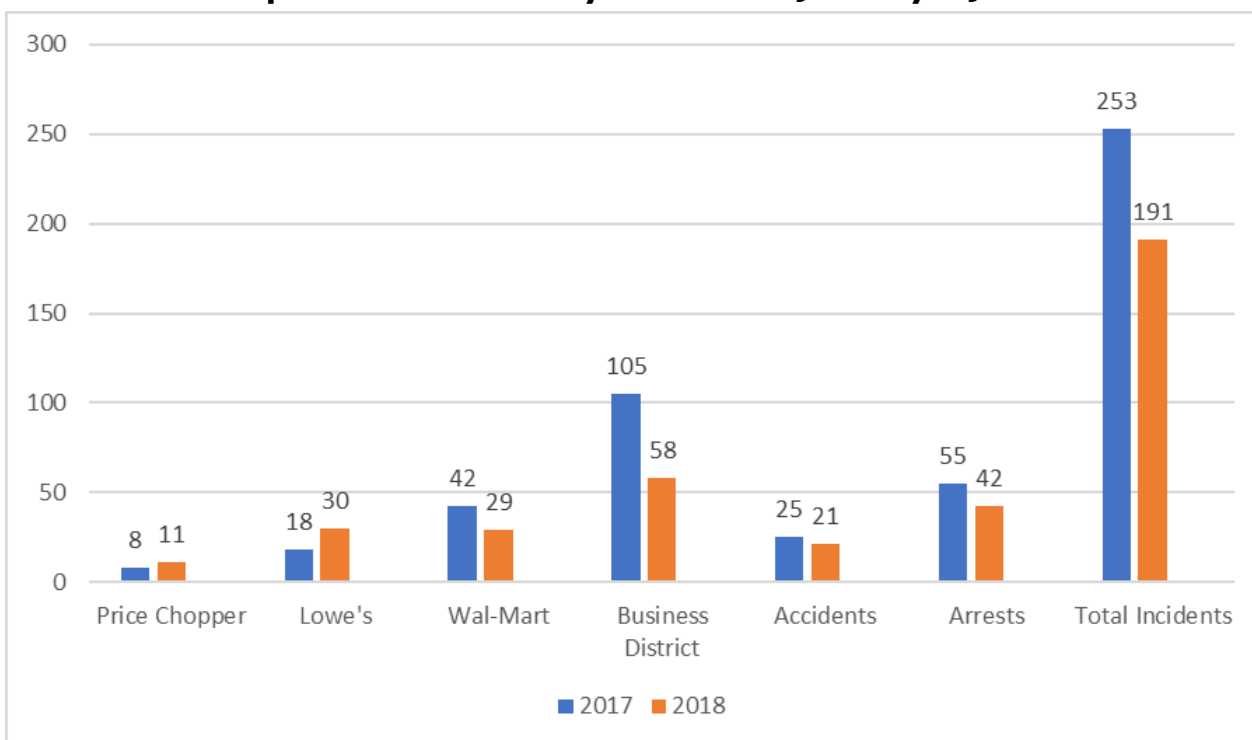
- The Roeland Park Police Department saw a **24.5%** overall decrease of reported incidents in the entire business district during the first two quarters of 2018 vs the same period of 2017.
- Reported incidents declined **44.8%** for the area of the "Business District" excluding the three large retailers. Staff attributes this reduction in part to the Crime Prevention Initiative.
- Price Chopper had an increase of 3 incidents, Lowe's had an increase of 12 incidents, & Walmart had a decrease of 13 incidents of police reporting. (Internal reports are NOT included)
- The impact was a reduction of incidents & report

writing that allowed more patrol hours on the street and visibility of officers thus creating a safer community.

- No financial support indicated by the retail businesses to continue the program though very much appreciated the extra visibility and engagement with officers.



Reported Incidents by Location / January – June



Reported Incidents, Accidents, & Arrests in the Business District (January – June)

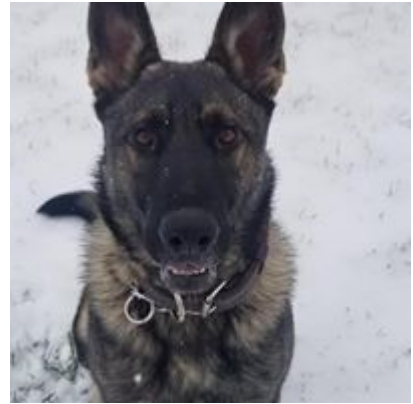
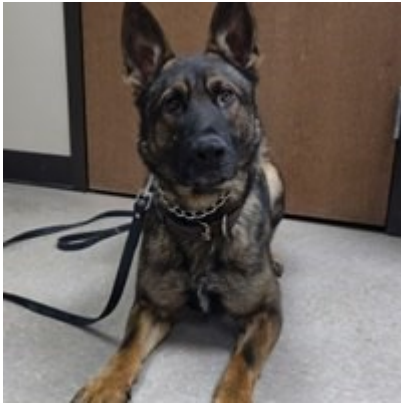
2017	January	February	March	April	May	June	Total
Price Chopper	1	1	1	2	3	0	8
Lowe's	4	6	3	4	1	0	18
Wal-Mart	4	7	6	8	6	11	42
Business District	16	19	20	17	13	20	105
Accidents	6	2	5	4	3	5	25
Arrests	6	10	7	14	10	8	55
Total	37	45	42	49	36	44	253

2018	January	February	March	April	May	June	Total
Price Chopper	1	1	2	1	2	4	11
Lowe's	8	4	3	8	3	4	30
Wal-Mart	6	7	5	5	5	1	29
Business District	9	4	10	10	16	9	58
Accidents	5	2	6	2	2	4	21
Arrests	6	4	8	7	10	6	42
Total	35	22	34	33	38	28	191

ROELAND PARK POLICE DEPARTMENT / K9 UNIT

RANGO

An K9 objective set for 2019 was created early due to cost effective measures and resources provided by grants, donations, training, & equipment. After several months of research and support from numerous participants, Roeland Park became the first agency in N.E. Johnson County to establish a K9 unit.

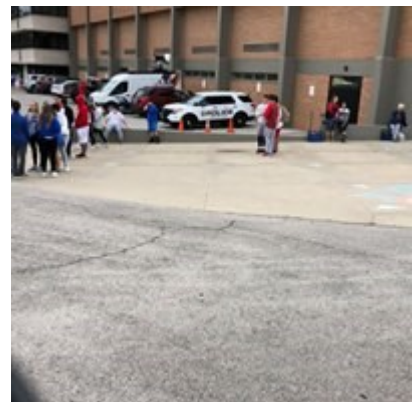


SCHOOL RESOURCE OFFICER

The City of Roeland Park contracted with the Bishop Miege High School to provide a SRO (School Resource Officer) on their campus. This position's primary focus is safety and security for the students, staff, and visitors. Officer Cliff Chaffee was assigned to the position and has made a tremendous difference since the implementation of the SRO program. The SRO program is funded 100% by the school.



Officer Chaffee

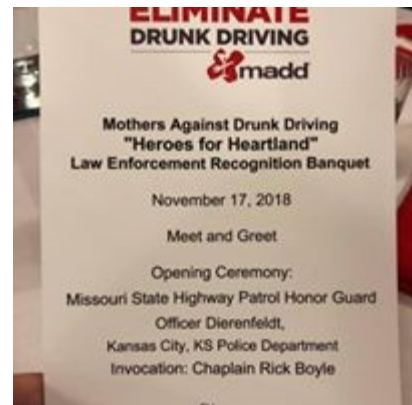


Recognitions & Awards



Sgt. Birdsong Retirement





2018 MADD Award / Officer Cliff Chaffee

Community Policing Donations & Compassion



Mr. Bill Benfer

Police Vehicle



Officers Suffield & Snapp

Boot Purchase



Officer Brooks

Grocery Delivery

Mr. Benfer donated our "Retail Crime Enforcement Unit" for our crime prevention initiative.

Officer Suffield & Snapp assisted a displaced juvenile with a much-needed pair of boots.

Officer Brooks delivered groceries to a family in need.

2018 OFFICER OF THE YEAR



SGT. CORY HONAS

The 2018 “Office of the Year” was presented to Sergeant Cory Honas. His dedication to service, outstanding performance, and the implementation of a K9 unit was instrumental for him to receive this award.

City Clerk

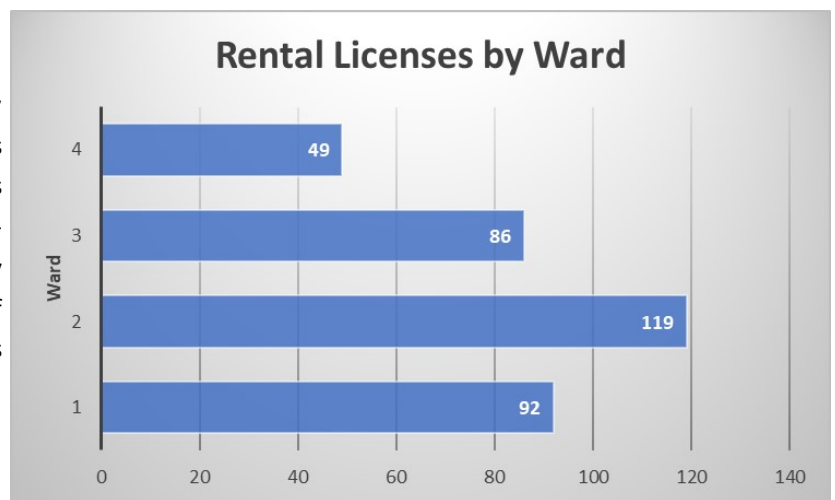
What does the City Clerk's Office do?

The City Clerk is the designated Freedom of Information Officer for the City. The City Clerk's Office provides for the retention and maintenance of official city records and is responsible for recording all activities involved in City Council meetings, including meeting minutes, ordinances and resolutions. The City Clerk's Office administers various city licensing/permitting processes and coordinates public notices, legal publications and bid notices. The City Clerk conducts public bid openings. City Council election filings and other notices and details of elections are also administered by the City Clerk and coordinated with the County Election Officer. The City Clerk also manages customer service for City Hall and manages human resources and payroll for the City.

Open & Transparent Government

The City Clerk coordinates responses to many Open Records Requests. In 2016, the City Clerk's Office responded to 23 "official" requests, as well as countless informal requests for information and documents. As needed, the City Clerk advises and assists other departments of the City with records requests. The City Clerk's Office coordinates the publishing of many legal notices, ordinances, and other items in the local newspaper.

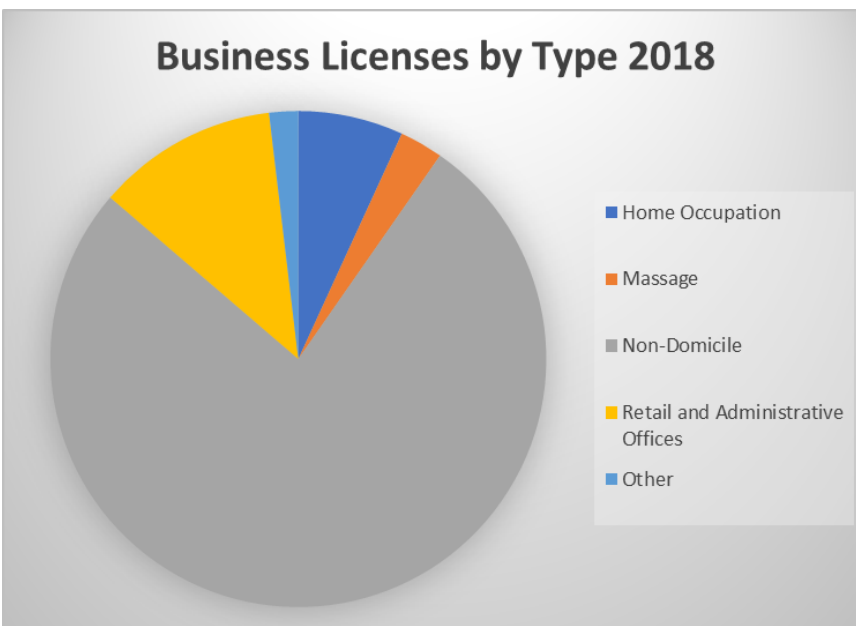
Rental Licenses by Ward



Governing Body Support

The City Clerk's Office supports the activities of the City Council in various ways, including attendance at meetings, creation of meeting minutes, filing of ordinances and resolutions, City Council election filings, and execution of documents such as contracts approved by the City Council.

Business Licenses by Type 2018



Licensing/Permitting

The City Clerk's Office administers the licensing/permitting processes for various business and other activities in the City.

Governing Body



Mike Kelly, Mayor



Tom Madigan, Ward 1



Becky Fast, Ward 1 (through Dec. 2018)



Tim Janssen, Ward 2



Jen Hill, Ward 2



Erin Thompson, Ward 3



Claudia McCormack, Ward 3



Michael Poppa, Ward 4



Jim Kelly, Ward 4

Jorge Blanco Sculpture Fundraising for R Park

A group of citizen volunteers from the Arts, Parks and Citizens Fundraising Initiative for R Park joined forces to raise funds to install a sculpture from world renowned sculptor Jorge Blanco in R Park. The Citizens Sculpture Initiative for R Park met their fundraising goal of \$62,600 for the R Park Sculpture Project in late 2018, thanks to the generous community spirit of five family foundations, 10 businesses and over 300 individuals. The sculpture was funded entirely through grants and donations along with staff support. The sculpture is expected to be installed in R Park around May of 2019. This sculpture, a gift to the City of Roeland Park, has received the unanimous support of Mayor Mike Kelly and the City Council. It has also been endorsed by the Arts Council of Johnson County.

The playful and active figure of the runner in his design symbolizes the forward movement and progress of the City of Roeland Park and will act as a welcoming herald for visitors who come to the park for fun, fitness and community engagement. Three Rs on the rings represent the conventional 3 Rs of Reading, 'Riting, and 'Rithmetic as a tribute to all teachers and students, locally and globally, and a reference to Roeland Park Elementary school, formerly on the site. The figure, standing 5-6' tall on 8' posts, will be made of heavy aluminum with a durable powder-coated paint finish that can withstand extreme temperatures and allow for easy maintenance. The piece is expected to last more than 50 years.



Sculpture Naming Contest

The Committee also held a sculpture naming contest where resident Judy Hyde's "See Red Run" was selected by the artist from 117 entries for the official name for the sculpture.

Artist Visit

In July the Citizen's Sculpture Initiative hosted Jorge Blanco and his wife at the Community Center along with home-made pie and ice cream. More than 100 citizens came to the free event to visit with the artist and learn more about his



vision for the sculpture designed specifically for Roeland Park. While in town, Blanco helped determine the best location for the sculpture along with citizen volunteers, City Council and staff.



Last Name	First Name	Title
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Administration - Keith Moody Department Head

Moody	Keith	City Administrator
Bohon	Kelley	City Clerk
Clarke	Linda	Administrative Assistant*
Dreyer	Doreen	Administrative Assistant
Chamberlain	Dawn	Administrative Assistant

Neighborhood Services - Jennifer Jones-Lacy, Department Head

Jacobson	John	Building Official
Jones-Lacy	Jennifer	Assistant City Administrator & Finance Director
Holtkamp	Wade	Neighborhood Services Officer

Police Department - John Morris, Police Chief

Babcock	Mark	Police Officer (part-time)
Birdsong	Sylvester	Sergeant*
Brooks	Don	Police Officer (part-time)
Chaffee	Cliff	Police Officer/SRO
Costlow	Randy	Detective Sergeant
De Moss	John	Corporal
Egidy	Bernard	Corporal
Engravalle	Mark	Corporal
Estrada	Anthony	Police Officer (part-time)
Garcia	Eric	Police Officer
Gardner	Warren	Sergeant
Gross	Andree	Police Clerk
Harrison	Trevor	Police Officer
Hawkins	Steve	Police Officer (part-time)
Honas	Cory	Sergeant/K9
Morris	John	Police Chief
Magee	Jeff	Police Officer
Rader	Greg	Police Officer*
Schiffelbein	Gregg	Police Officer
Simmons	John	Volunteer Detective
Snepp	Shanan	Police Officer
Stamper	Zach	Police Officer
Stawarz	Matt	Police Officer (part-time)
Thornton	Chris	Police Officer (part-time)*

Public Works - Donnie Scharff, Department Head

Banks	Zach	Equipment Operator*
Bethard	Brandon	Equipment Operator
Harper	Ron	Equipment Operator*
Keeney	Kyle	Equipment Operator
Leon	Jose	Director of Public Works*
Reeves	Frank	Equipment Operator
Scharff	Donnie	Director of Public Works
Thorell	Doug	Equipment Operator
Vandenbos	Daniel	Equipment Operator
Wintrode	Tanner	Equipment Operator*

Municipal Court

Bell	Kathy	Court Clerk
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Management Intern

Pauley	Beth	Management Intern (part-time)*
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* Designates that this person ended employment with The City of Roeland Park prior to end of 2018.

2018 Council Goals and Objectives

Attachment 1 provides the year-end progress report for the 2018 Objectives as well as a follow up on 2017 Objectives. The first page provides a performance summary of how many objectives were completed on time (13 of 16 completed) and within budget (14 of 16 completed). Four of the twenty 2018 Objectives remained incomplete (highlighted in yellow), and will be completed in 2019. Our 2018 performance is a bit better than our 2017 in the area of percentage of tasks completed on time and number of tasks remaining incomplete at year end. Objectives completed netted to \$45,306 under budget. We were also able to complete 3 Objectives that remained incomplete at the end of 2017 (final page of attachment). There are two 2017 Objectives that we will continue to work on completing in 2019.



Neighbor-to-Neighbor Strategic Plan

Status Update

The Neighbor-to-Neighbor Strategic Plan was spearheaded by citizen volunteers to reflect the values, vision and priorities of the citizens of the community. The plan was a grassroots approach that would be influenced by voices of the citizens and an opportunity to engage the community on critical issues impacting Roeland Park today and into the future. The plan encompasses five main goals:

1. Create a long-term financial plan to diversify revenue supporting economic growth.
2. Create a commercial development plan to revitalize underutilized property and leverage available land to create a sustainable community.
3. Market Roeland Park to increase awareness and promote a positive image.
4. Connect citizens to the community through events, places, services and activities.
5. Promote recreational opportunities through enhanced green space, facilities and communication.

Attachment 2 is the 2018 year-end progress report for the City's Strategic Plan adopted in February 2015.