

*Section 6:*  
***Cross-tabular Data***

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**Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied."**

| N=936                                                                       | Area   |        |        |        | Total |
|-----------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q1a Quality of police services</u>                                       |        |        |        |        |       |
| 5=Very satisfied                                                            | 37.3%  | 30.9%  | 25.6%  | 36.4%  | 32.5% |
| 4=Satisfied                                                                 | 47.3%  | 53.8%  | 56.2%  | 47.4%  | 51.2% |
| 3=Neutral                                                                   | 10.0%  | 9.4%   | 11.6%  | 7.3%   | 9.5%  |
| 2=Dissatisfied                                                              | 1.0%   | 1.8%   | 0.8%   | 2.0%   | 1.5%  |
| 1=Very dissatisfied                                                         | 0.5%   | 0.4%   | 0.0%   | 0.0%   | 0.2%  |
| 9=Don't know                                                                | 4.0%   | 3.6%   | 5.8%   | 6.9%   | 5.1%  |
| <u>Q1b Quality of city parks &amp; recreation programs &amp; facilities</u> |        |        |        |        |       |
| 5=Very satisfied                                                            | 23.9%  | 14.3%  | 12.8%  | 15.8%  | 16.3% |
| 4=Satisfied                                                                 | 45.8%  | 48.4%  | 42.6%  | 40.9%  | 44.0% |
| 3=Neutral                                                                   | 14.9%  | 19.7%  | 19.8%  | 24.3%  | 20.2% |
| 2=Dissatisfied                                                              | 6.0%   | 5.8%   | 13.2%  | 8.5%   | 8.7%  |
| 1=Very dissatisfied                                                         | 0.5%   | 0.9%   | 5.8%   | 0.8%   | 2.1%  |
| 9=Don't know                                                                | 9.0%   | 10.8%  | 5.8%   | 9.7%   | 8.7%  |

**Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied."**

| N=936                                                              | Area   |        |        |        | Total |
|--------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                    | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q1c Maintenance of city streets, buildings &amp; facilities</u> |        |        |        |        |       |
| 5=Very satisfied                                                   | 28.4%  | 18.4%  | 25.6%  | 19.4%  | 22.8% |
| 4=Satisfied                                                        | 51.7%  | 64.1%  | 58.1%  | 62.8%  | 59.3% |
| 3=Neutral                                                          | 17.4%  | 12.6%  | 10.9%  | 9.3%   | 12.4% |
| 2=Dissatisfied                                                     | 1.5%   | 3.6%   | 2.7%   | 3.6%   | 3.0%  |
| 1=Very dissatisfied                                                | 0.5%   | 0.4%   | 0.8%   | 0.8%   | 0.6%  |
| 9=Don't know                                                       | 0.5%   | 0.9%   | 1.9%   | 4.0%   | 1.9%  |
| <u>Q1d Enforcement of city codes &amp; ordinances</u>              |        |        |        |        |       |
| 5=Very satisfied                                                   | 18.4%  | 9.9%   | 10.9%  | 10.9%  | 12.3% |
| 4=Satisfied                                                        | 41.8%  | 38.1%  | 45.3%  | 42.9%  | 42.2% |
| 3=Neutral                                                          | 20.9%  | 27.4%  | 24.0%  | 19.4%  | 23.0% |
| 2=Dissatisfied                                                     | 6.5%   | 11.7%  | 9.3%   | 14.2%  | 10.6% |
| 1=Very dissatisfied                                                | 4.5%   | 5.8%   | 4.7%   | 4.0%   | 4.7%  |
| 9=Don't know                                                       | 8.0%   | 7.2%   | 5.8%   | 8.5%   | 7.3%  |

**Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied."**

| N=936                                                                  | Area   |        |        |        | Total |
|------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                        | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q1e Quality of customer service you receive from city employees</u> |        |        |        |        |       |
| 5=Very satisfied                                                       | 22.9%  | 19.7%  | 17.8%  | 25.1%  | 21.3% |
| 4=Satisfied                                                            | 44.8%  | 46.2%  | 42.2%  | 42.5%  | 43.8% |
| 3=Neutral                                                              | 14.4%  | 21.1%  | 19.4%  | 16.2%  | 17.9% |
| 2=Dissatisfied                                                         | 2.0%   | 1.8%   | 5.0%   | 2.0%   | 2.9%  |
| 1=Very dissatisfied                                                    | 1.0%   | 1.8%   | 2.3%   | 0.4%   | 1.4%  |
| 9=Don't know                                                           | 14.9%  | 9.4%   | 13.2%  | 13.8%  | 12.7% |
| <u>Q1f Effectiveness of city communication with the public</u>         |        |        |        |        |       |
| 5=Very satisfied                                                       | 19.4%  | 13.5%  | 15.9%  | 19.8%  | 17.1% |
| 4=Satisfied                                                            | 44.8%  | 49.3%  | 45.7%  | 42.9%  | 45.5% |
| 3=Neutral                                                              | 25.4%  | 24.2%  | 20.9%  | 20.6%  | 22.6% |
| 2=Dissatisfied                                                         | 4.5%   | 5.4%   | 9.7%   | 6.5%   | 6.7%  |
| 1=Very dissatisfied                                                    | 0.5%   | 3.1%   | 4.3%   | 3.6%   | 3.0%  |
| 9=Don't know                                                           | 5.5%   | 4.5%   | 3.5%   | 6.5%   | 5.0%  |

**Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied."**

| N=936                                                                  | Area   |        |        |        | Total |
|------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                        | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q1g Quality of the city's stormwater runoff/management system</u>   |        |        |        |        |       |
| 5=Very satisfied                                                       | 14.9%  | 12.1%  | 13.2%  | 16.2%  | 14.1% |
| 4=Satisfied                                                            | 39.8%  | 46.6%  | 46.1%  | 41.3%  | 43.4% |
| 3=Neutral                                                              | 21.9%  | 17.5%  | 20.2%  | 24.7%  | 21.0% |
| 2=Dissatisfied                                                         | 5.0%   | 7.6%   | 4.3%   | 6.5%   | 6.0%  |
| 1=Very dissatisfied                                                    | 6.0%   | 5.4%   | 3.5%   | 4.0%   | 4.6%  |
| 9=Don't know                                                           | 12.4%  | 10.8%  | 12.8%  | 7.3%   | 10.9% |
| <u>Q1h Flow of traffic &amp; congestion management in Roeland Park</u> |        |        |        |        |       |
| 5=Very satisfied                                                       | 21.4%  | 14.3%  | 14.3%  | 21.1%  | 17.6% |
| 4=Satisfied                                                            | 44.3%  | 53.4%  | 57.4%  | 53.8%  | 52.5% |
| 3=Neutral                                                              | 17.9%  | 17.5%  | 15.1%  | 14.2%  | 16.0% |
| 2=Dissatisfied                                                         | 11.4%  | 9.9%   | 8.5%   | 7.3%   | 9.1%  |
| 1=Very dissatisfied                                                    | 4.0%   | 3.6%   | 2.3%   | 1.2%   | 2.8%  |
| 9=Don't know                                                           | 1.0%   | 1.3%   | 2.3%   | 2.4%   | 2.0%  |

**EXCLUDING DON'T KNOW**

**Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

| N=936                                                                       | Area   |        |        |        | Total |
|-----------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q1a Quality of police services</u>                                       |        |        |        |        |       |
| 5=Very satisfied                                                            | 38.9%  | 32.1%  | 27.2%  | 39.1%  | 34.2% |
| 4=Satisfied                                                                 | 49.2%  | 55.8%  | 59.7%  | 50.9%  | 53.9% |
| 3=Neutral                                                                   | 10.4%  | 9.8%   | 12.3%  | 7.8%   | 10.0% |
| 2=Dissatisfied                                                              | 1.0%   | 1.9%   | 0.8%   | 2.2%   | 1.6%  |
| 1=Very dissatisfied                                                         | 0.5%   | 0.5%   | 0.0%   | 0.0%   | 0.2%  |
| <u>Q1b Quality of city parks &amp; recreation programs &amp; facilities</u> |        |        |        |        |       |
| 5=Very satisfied                                                            | 26.2%  | 16.1%  | 13.6%  | 17.5%  | 17.9% |
| 4=Satisfied                                                                 | 50.3%  | 54.3%  | 45.3%  | 45.3%  | 48.2% |
| 3=Neutral                                                                   | 16.4%  | 22.1%  | 21.0%  | 26.9%  | 22.1% |
| 2=Dissatisfied                                                              | 6.6%   | 6.5%   | 14.0%  | 9.4%   | 9.5%  |
| 1=Very dissatisfied                                                         | 0.5%   | 1.0%   | 6.2%   | 0.9%   | 2.3%  |

**EXCLUDING DON'T KNOW**

**Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

| N=936                                                              | Area   |        |        |        | Total |
|--------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                    | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q1c Maintenance of city streets, buildings &amp; facilities</u> |        |        |        |        |       |
| 5=Very satisfied                                                   | 28.5%  | 18.6%  | 26.1%  | 20.3%  | 23.2% |
| 4=Satisfied                                                        | 52.0%  | 64.7%  | 59.3%  | 65.4%  | 60.5% |
| 3=Neutral                                                          | 17.5%  | 12.7%  | 11.1%  | 9.7%   | 12.6% |
| 2=Dissatisfied                                                     | 1.5%   | 3.6%   | 2.8%   | 3.8%   | 3.1%  |
| 1=Very dissatisfied                                                | 0.5%   | 0.5%   | 0.8%   | 0.8%   | 0.7%  |
| <u>Q1d Enforcement of city codes &amp; ordinances</u>              |        |        |        |        |       |
| 5=Very satisfied                                                   | 20.0%  | 10.6%  | 11.5%  | 11.9%  | 13.2% |
| 4=Satisfied                                                        | 45.4%  | 41.1%  | 48.1%  | 46.9%  | 45.5% |
| 3=Neutral                                                          | 22.7%  | 29.5%  | 25.5%  | 21.2%  | 24.8% |
| 2=Dissatisfied                                                     | 7.0%   | 12.6%  | 9.9%   | 15.5%  | 11.4% |
| 1=Very dissatisfied                                                | 4.9%   | 6.3%   | 4.9%   | 4.4%   | 5.1%  |

**EXCLUDING DON'T KNOW**

**Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

| N=936                                                                  | Area   |        |        |        | Total |
|------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                        | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q1e Quality of customer service you receive from city employees</u> |        |        |        |        |       |
| 5=Very satisfied                                                       | 26.9%  | 21.8%  | 20.5%  | 29.1%  | 24.4% |
| 4=Satisfied                                                            | 52.6%  | 51.0%  | 48.7%  | 49.3%  | 50.2% |
| 3=Neutral                                                              | 17.0%  | 23.3%  | 22.3%  | 18.8%  | 20.6% |
| 2=Dissatisfied                                                         | 2.3%   | 2.0%   | 5.8%   | 2.3%   | 3.3%  |
| 1=Very dissatisfied                                                    | 1.2%   | 2.0%   | 2.7%   | 0.5%   | 1.6%  |
| <u>Q1f Effectiveness of city communication with the public</u>         |        |        |        |        |       |
| 5=Very satisfied                                                       | 20.5%  | 14.1%  | 16.5%  | 21.2%  | 18.0% |
| 4=Satisfied                                                            | 47.4%  | 51.6%  | 47.4%  | 45.9%  | 47.9% |
| 3=Neutral                                                              | 26.8%  | 25.4%  | 21.7%  | 22.1%  | 23.8% |
| 2=Dissatisfied                                                         | 4.7%   | 5.6%   | 10.0%  | 6.9%   | 7.1%  |
| 1=Very dissatisfied                                                    | 0.5%   | 3.3%   | 4.4%   | 3.9%   | 3.1%  |



**EXCLUDING DON'T KNOW**

**Q1. Please rate your overall satisfaction with major categories of services provided by the City of Roeland Park on a scale of 1 to 5 where 5 means "very satisfied" and 1 means "very dissatisfied." (excluding don't know)**

| N=936                                                                  | Area   |        |        |        | Total |
|------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                        | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q1g Quality of the city's stormwater runoff/management system</u>   |        |        |        |        |       |
| 5=Very satisfied                                                       | 17.0%  | 13.6%  | 15.1%  | 17.5%  | 15.8% |
| 4=Satisfied                                                            | 45.5%  | 52.3%  | 52.9%  | 44.5%  | 48.7% |
| 3=Neutral                                                              | 25.0%  | 19.6%  | 23.1%  | 26.6%  | 23.6% |
| 2=Dissatisfied                                                         | 5.7%   | 8.5%   | 4.9%   | 7.0%   | 6.7%  |
| 1=Very dissatisfied                                                    | 6.8%   | 6.0%   | 4.0%   | 4.4%   | 5.2%  |
| <u>Q1h Flow of traffic &amp; congestion management in Roeland Park</u> |        |        |        |        |       |
| 5=Very satisfied                                                       | 21.6%  | 14.5%  | 14.7%  | 21.6%  | 18.0% |
| 4=Satisfied                                                            | 44.7%  | 54.1%  | 58.7%  | 55.2%  | 53.5% |
| 3=Neutral                                                              | 18.1%  | 17.7%  | 15.5%  | 14.5%  | 16.4% |
| 2=Dissatisfied                                                         | 11.6%  | 10.0%  | 8.7%   | 7.5%   | 9.3%  |
| 1=Very dissatisfied                                                    | 4.0%   | 3.6%   | 2.4%   | 1.2%   | 2.8%  |

**Q2. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO Years? (Sum of all three selections)**

|                                                | Area   |        |        |        | Total |
|------------------------------------------------|--------|--------|--------|--------|-------|
|                                                | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q2 Most emphasis</u>                        |        |        |        |        |       |
| A=Quality of police service                    | 25.9%  | 29.1%  | 24.4%  | 28.3%  | 27.1% |
| B=Quality of recreation programs & facilities  | 35.3%  | 37.2%  | 49.6%  | 36.4%  | 39.9% |
| C=Maintenance of streets building & facilities | 37.8%  | 46.2%  | 46.5%  | 48.2%  | 45.1% |
| D=Enforcement of codes & ordinances            | 34.8%  | 37.2%  | 29.1%  | 38.1%  | 34.6% |
| E=Quality of customer service you receive      | 10.9%  | 11.2%  | 13.6%  | 12.6%  | 12.1% |

**Q2. Which THREE of these items do you think should receive the most emphasis from city leaders over the next TWO Years? (Sum of all three selections)**

|                                                  | Area   |        |        |        | Total |
|--------------------------------------------------|--------|--------|--------|--------|-------|
|                                                  | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q2 Most emphasis (Continued)</u>              |        |        |        |        |       |
| F=Effectiveness of communication with the public | 25.9%  | 27.8%  | 29.1%  | 29.6%  | 28.2% |
| G=Quality of stormwater runoff/management system | 33.8%  | 36.3%  | 0.2%   | 34.0%  | 33.3% |
| H=Flow of traffic & congestion management        | 41.8%  | 40.4%  | 36.0%  | 28.3%  | 36.4% |
| Z=None chosen                                    | 11.9%  | 5.4%   | 8.5%   | 8.9%   | 8.7%  |

**Q3. Please rate Roeland Park on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor" with regard to each of the following:**

| N=936                                   | Area   |        |        |        | Total |
|-----------------------------------------|--------|--------|--------|--------|-------|
|                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q3a As a place to live</u>           |        |        |        |        |       |
| 5=Excellent                             | 47.8%  | 40.8%  | 48.8%  | 43.7%  | 45.4% |
| 4=Good                                  | 44.3%  | 52.0%  | 46.5%  | 47.8%  | 47.5% |
| 3=Neutral                               | 2.5%   | 5.8%   | 2.7%   | 3.2%   | 3.5%  |
| 2=Below average                         | 3.5%   | 0.9%   | 1.6%   | 3.2%   | 2.4%  |
| 1=Poor                                  | 1.5%   | 0.0%   | 0.4%   | 0.4%   | 0.5%  |
| 9=Don't know                            | 0.5%   | 0.4%   | 0.0%   | 1.6%   | 0.6%  |
| <u>Q3b As a place to raise children</u> |        |        |        |        |       |
| 5=Excellent                             | 33.3%  | 34.5%  | 31.8%  | 39.3%  | 34.9% |
| 4=Good                                  | 41.8%  | 45.3%  | 39.1%  | 42.9%  | 42.1% |
| 3=Neutral                               | 11.9%  | 10.3%  | 12.8%  | 7.7%   | 10.7% |
| 2=Below average                         | 4.5%   | 4.0%   | 3.5%   | 2.0%   | 3.4%  |
| 1=Poor                                  | 1.5%   | 0.0%   | 0.8%   | 0.8%   | 0.7%  |
| 9=Don't know                            | 7.0%   | 5.8%   | 12.0%  | 7.3%   | 8.1%  |

**Q3. Please rate Roeland Park on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor" with regard to each of the following:**

| N=936                                       | Area   |        |        |        | Total |
|---------------------------------------------|--------|--------|--------|--------|-------|
|                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q3c As a place to work</u>               |        |        |        |        |       |
| 5=Excellent                                 | 10.4%  | 13.5%  | 9.3%   | 11.3%  | 11.2% |
| 4=Good                                      | 17.9%  | 22.9%  | 15.9%  | 19.8%  | 18.9% |
| 3=Neutral                                   | 32.3%  | 27.4%  | 28.3%  | 21.5%  | 27.4% |
| 2=Below average                             | 8.0%   | 8.1%   | 9.7%   | 10.9%  | 9.2%  |
| 1=Poor                                      | 5.5%   | 1.3%   | 4.3%   | 4.9%   | 4.0%  |
| 9=Don't know                                | 25.9%  | 26.9%  | 32.6%  | 31.6%  | 29.4% |
| <u>Q3d As a place to buy your next home</u> |        |        |        |        |       |
| 5=Excellent                                 | 22.9%  | 23.3%  | 23.3%  | 26.3%  | 24.3% |
| 4=Good                                      | 37.3%  | 42.6%  | 38.4%  | 32.8%  | 37.4% |
| 3=Neutral                                   | 25.4%  | 20.2%  | 20.5%  | 20.2%  | 21.5% |
| 2=Below average                             | 5.0%   | 5.4%   | 10.1%  | 9.7%   | 7.8%  |
| 1=Poor                                      | 5.5%   | 3.6%   | 2.7%   | 4.0%   | 3.8%  |
| 9=Don't know                                | 4.0%   | 4.9%   | 5.0%   | 6.9%   | 5.2%  |

**Q3. Please rate Roeland Park on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor" with regard to each of the following:**

N=936

|                                 | Area   |        |        |       | Total  |
|---------------------------------|--------|--------|--------|-------|--------|
|                                 | Ward 1 | Ward 2 | Ward 3 |       | Ward 1 |
| <u>Q3e As a place to retire</u> |        |        |        |       |        |
| 5=Excellent                     | 28.4%  | 26.9%  | 23.6%  | 21.9% | 25.0%  |
| 4=Good                          | 35.8%  | 37.7%  | 40.7%  | 37.2% | 37.7%  |
| 3=Neutral                       | 22.4%  | 17.5%  | 14.3%  | 19.4% | 18.5%  |
| 2=Below average                 | 4.5%   | 4.9%   | 7.8%   | 11.7% | 7.4%   |
| 1=Poor                          | 3.0%   | 4.5%   | 5.0%   | 3.6%  | 4.2%   |
| 9=Don't know                    | 6.0%   | 8.5%   | 8.5%   | 6.1%  | 7.3%   |

**EXCLUDING DON'T KNOW**

**Q3. Please rate Roeland Park on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor" with regard to each of the following: (excluding don't know)**

| N=936                                   | Area   |        |        |        | Total |
|-----------------------------------------|--------|--------|--------|--------|-------|
|                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q3a As a place to live</u>           |        |        |        |        |       |
| 5=Excellent                             | 48.0%  | 41.0%  | 48.8%  | 44.4%  | 45.7% |
| 4=Good                                  | 44.5%  | 52.3%  | 46.5%  | 48.6%  | 47.8% |
| 3=Neutral                               | 2.5%   | 5.9%   | 2.7%   | 3.3%   | 3.5%  |
| 2=Below average                         | 3.5%   | 0.9%   | 1.6%   | 3.3%   | 2.4%  |
| 1=Poor                                  | 1.5%   | 0.0%   | 0.4%   | 0.4%   | 0.5%  |
| <u>Q3b As a place to raise children</u> |        |        |        |        |       |
| 5=Excellent                             | 35.8%  | 36.7%  | 36.1%  | 42.4%  | 38.0% |
| 4=Good                                  | 44.9%  | 48.1%  | 44.5%  | 46.3%  | 45.8% |
| 3=Neutral                               | 12.8%  | 11.0%  | 14.5%  | 8.3%   | 11.6% |
| 2=Below average                         | 4.8%   | 4.3%   | 4.0%   | 2.2%   | 3.7%  |
| 1=Poor                                  | 1.6%   | 0.0%   | 0.9%   | 0.9%   | 0.8%  |

**EXCLUDING DON'T KNOW**

**Q3. Please rate Roeland Park on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor" with regard to each of the following: (excluding don't know)**

| N=936                                       | Area   |        |        |        | Total |
|---------------------------------------------|--------|--------|--------|--------|-------|
|                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q3c As a place to work</u>               |        |        |        |        |       |
| 5=Excellent                                 | 14.1%  | 18.4%  | 13.8%  | 16.6%  | 15.9% |
| 4=Good                                      | 24.2%  | 31.3%  | 23.6%  | 29.0%  | 26.8% |
| 3=Neutral                                   | 43.6%  | 37.4%  | 42.0%  | 31.4%  | 38.7% |
| 2=Below average                             | 10.7%  | 11.0%  | 14.4%  | 16.0%  | 13.0% |
| 1=Poor                                      | 7.4%   | 1.8%   | 6.3%   | 7.1%   | 5.6%  |
| <u>Q3d As a place to buy your next home</u> |        |        |        |        |       |
| 5=Excellent                                 | 23.8%  | 24.5%  | 24.5%  | 28.3%  | 25.6% |
| 4=Good                                      | 38.9%  | 44.8%  | 40.4%  | 35.2%  | 39.5% |
| 3=Neutral                                   | 26.4%  | 21.2%  | 21.6%  | 21.7%  | 22.7% |
| 2=Below average                             | 5.2%   | 5.7%   | 10.6%  | 10.4%  | 8.2%  |
| 1=Poor                                      | 5.7%   | 3.8%   | 2.9%   | 4.3%   | 4.1%  |



**EXCLUDING DON'T KNOW**

**Q3. Please rate Roeland Park on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor" with regard to each of the following: (excluding don't know)**

| N=936                           | Area   |        |        |        | Total |
|---------------------------------|--------|--------|--------|--------|-------|
|                                 | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q3e As a place to retire</u> |        |        |        |        |       |
| 5=Excellent                     | 30.2%  | 29.4%  | 25.8%  | 23.3%  | 27.0% |
| 4=Good                          | 38.1%  | 41.2%  | 44.5%  | 39.7%  | 40.7% |
| 3=Neutral                       | 23.8%  | 19.1%  | 15.7%  | 20.7%  | 19.9% |
| 2=Below average                 | 4.8%   | 5.4%   | 8.5%   | 12.5%  | 7.9%  |
| 1=Poor                          | 3.2%   | 4.9%   | 5.5%   | 3.9%   | 4.5%  |

**Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor."**

| N=936                                                               | Area   |        |        |        | Total |
|---------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                     | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q4a Quality of services provided by the City of Roeland Park</u> |        |        |        |        |       |
| 5=Excellent                                                         | 23.4%  | 17.5%  | 22.1%  | 19.8%  | 20.6% |
| 4=Good                                                              | 54.2%  | 60.5%  | 57.8%  | 60.7%  | 58.2% |
| 3=Neutral                                                           | 15.4%  | 14.3%  | 13.6%  | 14.2%  | 14.6% |
| 2=Below average                                                     | 2.0%   | 1.8%   | 2.3%   | 1.6%   | 1.9%  |
| 1=Poor                                                              | 1.0%   | 0.9%   | 1.2%   | 0.4%   | 0.9%  |
| 9=Don't know                                                        | 4.0%   | 4.9%   | 3.1%   | 3.2%   | 3.7%  |
| <u>Q4b Value that you receive for your tax dollars &amp; fees</u>   |        |        |        |        |       |
| 5=Excellent                                                         | 15.4%  | 9.9%   | 12.8%  | 12.6%  | 12.6% |
| 4=Good                                                              | 46.3%  | 51.6%  | 51.6%  | 51.0%  | 50.2% |
| 3=Neutral                                                           | 26.4%  | 25.1%  | 23.6%  | 24.7%  | 24.9% |
| 2=Below average                                                     | 5.5%   | 6.3%   | 7.0%   | 6.9%   | 6.5%  |
| 1=Poor                                                              | 1.5%   | 1.3%   | 3.5%   | 1.6%   | 2.0%  |
| 9=Don't know                                                        | 5.0%   | 5.8%   | 1.6%   | 3.2%   | 3.7%  |

**Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor."**

| N=936                                                                 | Area   |        |        |        | Total |
|-----------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q4c Quality of life in the City</u>                                |        |        |        |        |       |
| 5=Excellent                                                           | 27.4%  | 19.7%  | 27.1%  | 24.7%  | 24.7% |
| 4=Good                                                                | 56.2%  | 61.4%  | 59.3%  | 56.7%  | 58.2% |
| 3=Neutral                                                             | 8.5%   | 13.0%  | 9.7%   | 10.9%  | 10.8% |
| 2=Below average                                                       | 6.0%   | 0.9%   | 3.1%   | 3.6%   | 3.4%  |
| 1=Poor                                                                | 0.5%   | 0.4%   | 0.0%   | 0.4%   | 0.3%  |
| 9=Don't know                                                          | 1.5%   | 4.5%   | 0.8%   | 3.6%   | 2.6%  |
| <u>Q4d How well the city is communicating re-development activity</u> |        |        |        |        |       |
| 5=Excellent                                                           | 13.4%  | 8.5%   | 11.2%  | 9.3%   | 10.6% |
| 4=Good                                                                | 37.8%  | 31.4%  | 28.7%  | 39.3%  | 34.1% |
| 3=Neutral                                                             | 25.9%  | 32.3%  | 24.4%  | 25.9%  | 26.9% |
| 2=Below average                                                       | 12.4%  | 15.7%  | 25.6%  | 14.2%  | 17.4% |
| 1=Poor                                                                | 3.5%   | 6.3%   | 7.8%   | 5.7%   | 6.0%  |
| 9=Don't know                                                          | 7.0%   | 5.8%   | 2.3%   | 5.7%   | 5.0%  |

**Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor."**

| N=936                                                | Area   |        |        |        | Total |
|------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                      | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q4e Feeling of safety in the City</u>             |        |        |        |        |       |
| 5=Excellent                                          | 38.3%  | 17.9%  | 29.5%  | 27.9%  | 28.2% |
| 4=Good                                               | 44.3%  | 57.8%  | 60.1%  | 52.6%  | 54.1% |
| 3=Neutral                                            | 10.9%  | 17.0%  | 7.8%   | 11.3%  | 11.6% |
| 2=Below average                                      | 4.0%   | 4.9%   | 1.9%   | 5.3%   | 4.0%  |
| 1=Poor                                               | 2.0%   | 0.4%   | 0.0%   | 0.4%   | 0.7%  |
| 9=Don't know                                         | 0.5%   | 1.8%   | 0.8%   | 2.4%   | 1.4%  |
| <u>Q4f Condition of housing in your neighborhood</u> |        |        |        |        |       |
| 5=Excellent                                          | 15.4%  | 9.9%   | 14.7%  | 20.2%  | 15.4% |
| 4=Good                                               | 55.2%  | 54.3%  | 61.6%  | 55.9%  | 56.7% |
| 3=Neutral                                            | 16.4%  | 21.1%  | 16.7%  | 14.6%  | 17.1% |
| 2=Below average                                      | 10.9%  | 10.8%  | 5.8%   | 5.7%   | 8.1%  |
| 1=Poor                                               | 2.0%   | 3.1%   | 1.2%   | 1.6%   | 1.9%  |
| 9=Don't know                                         | 0.0%   | 0.9%   | 0.0%   | 2.0%   | 0.7%  |

**Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor."**

N=936

|                              | Area   |        |        |        | Total |
|------------------------------|--------|--------|--------|--------|-------|
|                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q4g Image of the City</u> |        |        |        |        |       |
| 5=Excellent                  | 18.4%  | 9.4%   | 14.3%  | 14.2%  | 14.1% |
| 4=Good                       | 55.2%  | 54.3%  | 58.9%  | 47.4%  | 53.8% |
| 3=Neutral                    | 16.4%  | 22.0%  | 15.1%  | 23.1%  | 19.1% |
| 2=Below average              | 7.0%   | 9.0%   | 9.7%   | 9.3%   | 8.9%  |
| 1=Poor                       | 2.0%   | 3.1%   | 1.6%   | 2.4%   | 2.2%  |
| 9=Don't know                 | 1.0%   | 2.2%   | 0.4%   | 3.6%   | 1.8%  |

**EXCLUDING DON'T KNOW**

**Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor." (excluding don't know)**

| N=936                                                               | Area   |        |        |        | Total |
|---------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                     | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q4a Quality of services provided by the City of Roeland Park</u> |        |        |        |        |       |
| 5=Excellent                                                         | 24.4%  | 18.4%  | 22.8%  | 20.5%  | 21.4% |
| 4=Good                                                              | 56.5%  | 63.7%  | 59.6%  | 62.8%  | 60.5% |
| 3=Neutral                                                           | 16.1%  | 15.1%  | 14.0%  | 14.6%  | 15.2% |
| 2=Below average                                                     | 2.1%   | 1.9%   | 2.4%   | 1.7%   | 2.0%  |
| 1=Poor                                                              | 1.0%   | 0.9%   | 1.2%   | 0.4%   | 0.9%  |
| <u>Q4b Value that you receive for your tax dollars &amp; fees</u>   |        |        |        |        |       |
| 5=Excellent                                                         | 16.2%  | 10.5%  | 13.0%  | 13.0%  | 13.1% |
| 4=Good                                                              | 48.7%  | 54.8%  | 52.4%  | 52.7%  | 52.2% |
| 3=Neutral                                                           | 27.7%  | 26.7%  | 24.0%  | 25.5%  | 25.9% |
| 2=Below average                                                     | 5.8%   | 6.7%   | 7.1%   | 7.1%   | 6.8%  |
| 1=Poor                                                              | 1.6%   | 1.4%   | 3.5%   | 1.7%   | 2.1%  |

**EXCLUDING DON'T KNOW**

**Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor." (excluding don't know)**

| N=936                                                                 | Area   |        |        |        | Total |
|-----------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q4c Quality of life in the City</u>                                |        |        |        |        |       |
| 5=Excellent                                                           | 27.8%  | 20.7%  | 27.3%  | 25.6%  | 25.3% |
| 4=Good                                                                | 57.1%  | 64.3%  | 59.8%  | 58.8%  | 59.8% |
| 3=Neutral                                                             | 8.6%   | 13.6%  | 9.8%   | 11.3%  | 11.1% |
| 2=Below average                                                       | 6.1%   | 0.9%   | 3.1%   | 3.8%   | 3.5%  |
| 1=Poor                                                                | 0.5%   | 0.5%   | 0.0%   | 0.4%   | 0.3%  |
| <u>Q4d How well the city is communicating re-development activity</u> |        |        |        |        |       |
| 5=Excellent                                                           | 14.4%  | 9.0%   | 11.5%  | 9.9%   | 11.1% |
| 4=Good                                                                | 40.6%  | 33.3%  | 29.4%  | 41.6%  | 35.9% |
| 3=Neutral                                                             | 27.8%  | 34.3%  | 25.0%  | 27.5%  | 28.3% |
| 2=Below average                                                       | 13.4%  | 16.7%  | 26.2%  | 15.0%  | 18.3% |
| 1=Poor                                                                | 3.7%   | 6.7%   | 7.9%   | 6.0%   | 6.3%  |

**EXCLUDING DON'T KNOW**

**Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor." (excluding don't know)**

| N=936                                                | Area   |        |        |        | Total |
|------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                      | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q4e Feeling of safety in the City</u>             |        |        |        |        |       |
| 5=Excellent                                          | 38.5%  | 18.3%  | 29.7%  | 28.6%  | 28.6% |
| 4=Good                                               | 44.5%  | 58.9%  | 60.5%  | 53.9%  | 54.8% |
| 3=Neutral                                            | 11.0%  | 17.4%  | 7.8%   | 11.6%  | 11.8% |
| 2=Below average                                      | 4.0%   | 5.0%   | 2.0%   | 5.4%   | 4.0%  |
| 1=Poor                                               | 2.0%   | 0.5%   | 0.0%   | 0.4%   | 0.8%  |
| <u>Q4f Condition of housing in your neighborhood</u> |        |        |        |        |       |
| 5=Excellent                                          | 15.4%  | 10.0%  | 14.7%  | 20.7%  | 15.5% |
| 4=Good                                               | 55.2%  | 54.8%  | 61.6%  | 57.0%  | 57.2% |
| 3=Neutral                                            | 16.4%  | 21.3%  | 16.7%  | 14.9%  | 17.2% |
| 2=Below average                                      | 10.9%  | 10.9%  | 5.8%   | 5.8%   | 8.2%  |
| 1=Poor                                               | 2.0%   | 3.2%   | 1.2%   | 1.7%   | 1.9%  |



**EXCLUDING DON'T KNOW**

**Q4. The following are several items that may influence your perception of the City of Roeland Park. Please rate each item on a scale of 1 to 5 where 5 means "excellent" and 1 means "poor." (excluding don't know)**

| N=936                        | Area   |        |        |        | Total |
|------------------------------|--------|--------|--------|--------|-------|
|                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q4g Image of the City</u> |        |        |        |        |       |
| 5=Excellent                  | 18.6%  | 9.6%   | 14.4%  | 14.7%  | 14.4% |
| 4=Good                       | 55.8%  | 55.5%  | 59.1%  | 49.2%  | 54.8% |
| 3=Neutral                    | 16.6%  | 22.5%  | 15.2%  | 23.9%  | 19.5% |
| 2=Below average              | 7.0%   | 9.2%   | 9.7%   | 9.7%   | 9.0%  |
| 1=Poor                       | 2.0%   | 3.2%   | 1.6%   | 2.5%   | 2.3%  |

**Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park.**

| N=936                                            | Area   |        |        |        | Total |
|--------------------------------------------------|--------|--------|--------|--------|-------|
|                                                  | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q5a Quality of local police protection</u>    |        |        |        |        |       |
| 5=Very satisfied                                 | 40.8%  | 30.5%  | 31.0%  | 38.9%  | 35.1% |
| 4=Satisfied                                      | 43.3%  | 58.3%  | 56.2%  | 50.6%  | 52.5% |
| 3=Neutral                                        | 10.9%  | 7.6%   | 8.5%   | 6.1%   | 8.1%  |
| 2=Dissatisfied                                   | 0.5%   | 1.8%   | 0.0%   | 1.2%   | 0.9%  |
| 1=Very dissatisfied                              | 0.5%   | 0.0%   | 0.4%   | 0.0%   | 0.2%  |
| 9=Don't know                                     | 4.0%   | 1.8%   | 3.9%   | 3.2%   | 3.2%  |
| <u>Q5b Visibility of police in neighborhoods</u> |        |        |        |        |       |
| 5=Very satisfied                                 | 40.3%  | 35.9%  | 32.2%  | 42.5%  | 37.7% |
| 4=Satisfied                                      | 42.8%  | 51.1%  | 51.2%  | 45.7%  | 47.9% |
| 3=Neutral                                        | 11.9%  | 10.3%  | 13.6%  | 6.1%   | 10.4% |
| 2=Dissatisfied                                   | 2.0%   | 1.3%   | 2.7%   | 2.0%   | 2.0%  |
| 1=Very dissatisfied                              | 2.5%   | 0.0%   | 0.0%   | 0.8%   | 0.7%  |
| 9=Don't know                                     | 0.5%   | 1.3%   | 0.4%   | 2.8%   | 1.3%  |

**Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park.**

| N=936                                        | Area   |        |        |        | Total |
|----------------------------------------------|--------|--------|--------|--------|-------|
|                                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q5c City's efforts to prevent crime</u>   |        |        |        |        |       |
| 5=Very satisfied                             | 27.4%  | 17.5%  | 19.0%  | 26.3%  | 22.4% |
| 4=Satisfied                                  | 38.3%  | 56.1%  | 46.5%  | 44.5%  | 46.6% |
| 3=Neutral                                    | 19.9%  | 13.0%  | 19.4%  | 13.8%  | 16.5% |
| 2=Dissatisfied                               | 2.0%   | 1.8%   | 2.3%   | 2.4%   | 2.1%  |
| 1=Very dissatisfied                          | 0.5%   | 0.0%   | 0.0%   | 0.0%   | 0.1%  |
| 9=Don't know                                 | 11.9%  | 11.7%  | 12.8%  | 13.0%  | 12.3% |
| <u>Q5d Enforcement of local traffic laws</u> |        |        |        |        |       |
| 5=Very satisfied                             | 28.9%  | 19.3%  | 18.2%  | 24.3%  | 22.5% |
| 4=Satisfied                                  | 42.3%  | 53.8%  | 51.9%  | 48.2%  | 49.3% |
| 3=Neutral                                    | 15.4%  | 12.6%  | 16.7%  | 13.0%  | 14.4% |
| 2=Dissatisfied                               | 4.5%   | 5.8%   | 4.7%   | 4.9%   | 4.9%  |
| 1=Very dissatisfied                          | 2.0%   | 1.3%   | 0.4%   | 1.6%   | 1.3%  |
| 9=Don't know                                 | 7.0%   | 7.2%   | 8.1%   | 8.1%   | 7.6%  |

**Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park.**

| N=936 | Area   |        |        |        | Total |
|-------|--------|--------|--------|--------|-------|
|       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |

Q5e How quickly police officers respond to emergencies

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Very satisfied    | 28.9% | 30.5% | 26.0% | 28.7% | 28.5% |
| 4=Satisfied         | 27.4% | 31.8% | 29.1% | 30.0% | 29.5% |
| 3=Neutral           | 11.4% | 9.9%  | 11.6% | 10.9% | 11.0% |
| 2=Dissatisfied      | 0.5%  | 1.8%  | 0.4%  | 0.4%  | 0.7%  |
| 1=Very dissatisfied | 0.5%  | 0.4%  | 0.0%  | 0.0%  | 0.3%  |
| 9=Don't know        | 31.3% | 25.6% | 32.9% | 30.0% | 29.9% |

Q5f Quality of Northeast Johnson County Animal Control

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Very satisfied    | 15.9% | 11.2% | 12.0% | 14.2% | 13.4% |
| 4=Satisfied         | 33.3% | 40.8% | 31.4% | 34.4% | 34.6% |
| 3=Neutral           | 14.4% | 15.2% | 20.2% | 16.2% | 16.8% |
| 2=Dissatisfied      | 5.5%  | 7.2%  | 6.2%  | 5.3%  | 6.0%  |
| 1=Very dissatisfied | 4.0%  | 2.7%  | 2.3%  | 4.0%  | 3.3%  |
| 9=Don't know        | 26.9% | 22.9% | 27.9% | 25.9% | 26.0% |

**Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park.**

| N=936                                       | Area   |        |        |        | Total |
|---------------------------------------------|--------|--------|--------|--------|-------|
|                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q5g Adequacy of City street lighting</u> |        |        |        |        |       |
| 5=Very satisfied                            | 17.4%  | 13.0%  | 18.6%  | 19.0%  | 17.2% |
| 4=Satisfied                                 | 51.2%  | 50.2%  | 55.8%  | 50.6%  | 51.9% |
| 3=Neutral                                   | 16.9%  | 18.4%  | 16.3%  | 15.8%  | 16.9% |
| 2=Dissatisfied                              | 10.4%  | 13.0%  | 7.8%   | 10.5%  | 10.3% |
| 1=Very dissatisfied                         | 1.5%   | 3.6%   | 0.4%   | 0.8%   | 1.6%  |
| 9=Don't know                                | 2.5%   | 1.8%   | 1.2%   | 3.2%   | 2.1%  |

**EXCLUDING DON'T KNOW**

**Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park. (excluding don't know)**

| N=936                                            | Area   |        |        |        | Total |
|--------------------------------------------------|--------|--------|--------|--------|-------|
|                                                  | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q5a Quality of local police protection</u>    |        |        |        |        |       |
| 5=Very satisfied                                 | 42.5%  | 31.1%  | 32.3%  | 40.2%  | 36.3% |
| 4=Satisfied                                      | 45.1%  | 59.4%  | 58.5%  | 52.3%  | 54.2% |
| 3=Neutral                                        | 11.4%  | 7.8%   | 8.9%   | 6.3%   | 8.4%  |
| 2=Dissatisfied                                   | 0.5%   | 1.8%   | 0.0%   | 1.3%   | 0.9%  |
| 1=Very dissatisfied                              | 0.5%   | 0.0%   | 0.4%   | 0.0%   | 0.2%  |
| <u>Q5b Visibility of police in neighborhoods</u> |        |        |        |        |       |
| 5=Very satisfied                                 | 40.5%  | 36.4%  | 32.3%  | 43.8%  | 38.2% |
| 4=Satisfied                                      | 43.0%  | 51.8%  | 51.4%  | 47.1%  | 48.5% |
| 3=Neutral                                        | 12.0%  | 10.5%  | 13.6%  | 6.3%   | 10.5% |
| 2=Dissatisfied                                   | 2.0%   | 1.4%   | 2.7%   | 2.1%   | 2.1%  |
| 1=Very dissatisfied                              | 2.5%   | 0.0%   | 0.0%   | 0.8%   | 0.8%  |

**EXCLUDING DON'T KNOW**

**Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park. (excluding don't know)**

| N=936                                        | Area   |        |        |        | Total |
|----------------------------------------------|--------|--------|--------|--------|-------|
|                                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q5c City's efforts to prevent crime</u>   |        |        |        |        |       |
| 5=Very satisfied                             | 31.1%  | 19.8%  | 21.8%  | 30.2%  | 25.6% |
| 4=Satisfied                                  | 43.5%  | 63.5%  | 53.3%  | 51.2%  | 53.1% |
| 3=Neutral                                    | 22.6%  | 14.7%  | 22.2%  | 15.8%  | 18.8% |
| 2=Dissatisfied                               | 2.3%   | 2.0%   | 2.7%   | 2.8%   | 2.4%  |
| 1=Very dissatisfied                          | 0.6%   | 0.0%   | 0.0%   | 0.0%   | 0.1%  |
| <u>Q5d Enforcement of local traffic laws</u> |        |        |        |        |       |
| 5=Very satisfied                             | 31.0%  | 20.8%  | 19.8%  | 26.4%  | 24.4% |
| 4=Satisfied                                  | 45.5%  | 58.0%  | 56.5%  | 52.4%  | 53.3% |
| 3=Neutral                                    | 16.6%  | 13.5%  | 18.1%  | 14.1%  | 15.6% |
| 2=Dissatisfied                               | 4.8%   | 6.3%   | 5.1%   | 5.3%   | 5.3%  |
| 1=Very dissatisfied                          | 2.1%   | 1.4%   | 0.4%   | 1.8%   | 1.4%  |

**EXCLUDING DON'T KNOW**

**Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park. (excluding don't know)**

| N=936                                                         | Area   |        |        |        | Total |
|---------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q5e How quickly police officers respond to emergencies</u> |        |        |        |        |       |
| 5=Very satisfied                                              | 42.0%  | 41.0%  | 38.7%  | 41.0%  | 40.7% |
| 4=Satisfied                                                   | 39.9%  | 42.8%  | 43.4%  | 42.8%  | 42.1% |
| 3=Neutral                                                     | 16.7%  | 13.3%  | 17.3%  | 15.6%  | 15.7% |
| 2=Dissatisfied                                                | 0.7%   | 2.4%   | 0.6%   | 0.6%   | 1.1%  |
| 1=Very dissatisfied                                           | 0.7%   | 0.6%   | 0.0%   | 0.0%   | 0.5%  |
| <u>Q5f Quality of Northeast Johnson County Animal Control</u> |        |        |        |        |       |
| 5=Very satisfied                                              | 21.8%  | 14.5%  | 16.7%  | 19.1%  | 18.0% |
| 4=Satisfied                                                   | 45.6%  | 52.9%  | 43.5%  | 46.4%  | 46.8% |
| 3=Neutral                                                     | 19.7%  | 19.8%  | 28.0%  | 21.9%  | 22.7% |
| 2=Dissatisfied                                                | 7.5%   | 9.3%   | 8.6%   | 7.1%   | 8.1%  |
| 1=Very dissatisfied                                           | 5.4%   | 3.5%   | 3.2%   | 5.5%   | 4.5%  |



**EXCLUDING DON'T KNOW**

**Q5. Public Safety. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following PUBLIC SAFETY services provided by the City of Roeland Park. (excluding don't know)**

| N=936                                       | Area   |        |        |        | Total |
|---------------------------------------------|--------|--------|--------|--------|-------|
|                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q5g Adequacy of City street lighting</u> |        |        |        |        |       |
| 5=Very satisfied                            | 17.9%  | 13.2%  | 18.8%  | 19.7%  | 17.6% |
| 4=Satisfied                                 | 52.6%  | 51.1%  | 56.5%  | 52.3%  | 53.1% |
| 3=Neutral                                   | 17.3%  | 18.7%  | 16.5%  | 16.3%  | 17.2% |
| 2=Dissatisfied                              | 10.7%  | 13.2%  | 7.8%   | 10.9%  | 10.5% |
| 1=Very dissatisfied                         | 1.5%   | 3.7%   | 0.4%   | 0.8%   | 1.6%  |

**Q6. Which THREE of those public safety items do you think should receive the most emphasis from City leaders over the next TWO Years? (Sum of all three selections)**

|                                         | Area   |        |        |        | Total |
|-----------------------------------------|--------|--------|--------|--------|-------|
|                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q6 Most emphasis</u>                 |        |        |        |        |       |
| A=Quality of local police protection    | 28.4%  | 32.7%  | 43.8%  | 39.7%  | 36.8% |
| B=Visibility of police in neighborhoods | 38.3%  | 39.5%  | 46.5%  | 42.1%  | 41.8% |
| C=Efforts to prevent crime              | 49.8%  | 64.1%  | 60.1%  | 57.9%  | 58.4% |
| D=Enforcement of local traffic laws     | 20.4%  | 27.8%  | 22.1%  | 21.9%  | 23.0% |
| E=How quickly police officers respond   | 24.9%  | 20.2%  | 29.5%  | 18.2%  | 23.2% |
| F=Quality of Animal Control             | 19.9%  | 17.0%  | 15.5%  | 19.0%  | 17.8% |
| G=Adequacy of street lighting           | 38.8%  | 44.4%  | 35.7%  | 37.2%  | 39.0% |
| Z=None chosen                           | 20.4%  | 11.7%  | 10.9%  | 13.8%  | 13.8% |

**Q7. Roeland Park Aquatic Center. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

| N=936                                         | Area   |        |        |        | Total |
|-----------------------------------------------|--------|--------|--------|--------|-------|
|                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q7a Overall condition of the pool</u>      |        |        |        |        |       |
| 5=Very satisfied                              | 21.4%  | 14.8%  | 10.1%  | 11.8%  | 14.0% |
| 4=Satisfied                                   | 16.4%  | 22.0%  | 22.1%  | 20.7%  | 20.4% |
| 3=Neutral                                     | 8.5%   | 12.6%  | 14.3%  | 11.0%  | 11.7% |
| 2=Dissatisfied                                | 1.5%   | 1.3%   | 1.6%   | 3.7%   | 2.0%  |
| 1=Very dissatisfied                           | 0.5%   | 0.9%   | 0.4%   | 1.2%   | 0.9%  |
| 9=Don't know                                  | 51.7%  | 48.4%  | 51.6%  | 51.6%  | 51.0% |
| <u>Q7b Equipment and features of the pool</u> |        |        |        |        |       |
| 5=Very satisfied                              | 16.4%  | 14.8%  | 9.3%   | 13.0%  | 13.0% |
| 4=Satisfied                                   | 17.9%  | 22.9%  | 19.4%  | 19.8%  | 19.9% |
| 3=Neutral                                     | 10.4%  | 12.1%  | 15.9%  | 11.7%  | 12.7% |
| 2=Dissatisfied                                | 2.5%   | 0.9%   | 1.9%   | 2.8%   | 2.0%  |
| 1=Very dissatisfied                           | 1.0%   | 0.4%   | 0.8%   | 0.8%   | 0.9%  |
| 9=Don't know                                  | 51.7%  | 48.9%  | 52.7%  | 51.8%  | 51.5% |

**Q7. Roeland Park Aquatic Center. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

| N=936                                        | Area   |        |        |        | Total |
|----------------------------------------------|--------|--------|--------|--------|-------|
|                                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q7c Designated events (seniors night)</u> |        |        |        |        |       |
| 5=Very satisfied                             | 10.4%  | 7.2%   | 5.4%   | 2.8%   | 6.2%  |
| 4=Satisfied                                  | 9.0%   | 13.0%  | 11.6%  | 12.1%  | 11.4% |
| 3=Neutral                                    | 17.4%  | 16.1%  | 19.4%  | 17.0%  | 17.6% |
| 2=Dissatisfied                               | 0.5%   | 1.3%   | 1.9%   | 0.4%   | 1.1%  |
| 1=Very dissatisfied                          | 0.5%   | 0.4%   | 0.4%   | 0.8%   | 0.6%  |
| 9=Don't know                                 | 62.2%  | 61.9%  | 61.2%  | 66.8%  | 63.0% |
| <u>Q7d Overall experience at the pool</u>    |        |        |        |        |       |
| 5=Very satisfied                             | 14.9%  | 13.0%  | 7.4%   | 6.9%   | 10.1% |
| 4=Satisfied                                  | 18.4%  | 22.4%  | 22.1%  | 20.6%  | 20.9% |
| 3=Neutral                                    | 10.9%  | 10.8%  | 14.3%  | 13.4%  | 12.5% |
| 2=Dissatisfied                               | 2.5%   | 3.1%   | 1.9%   | 5.3%   | 3.2%  |
| 1=Very dissatisfied                          | 1.0%   | 1.3%   | 1.2%   | 1.2%   | 1.3%  |
| 9=Don't know                                 | 52.2%  | 49.3%  | 53.1%  | 52.6%  | 51.9% |

**EXCLUDING DON'T KNOW**

**Q7. Roeland Park Aquatic Center. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)**

| N=936                                         | Area   |        |        |        | Total |
|-----------------------------------------------|--------|--------|--------|--------|-------|
|                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q7a Overall condition of the pool</u>      |        |        |        |        |       |
| 5=Very satisfied                              | 44.3%  | 28.7%  | 20.8%  | 24.4%  | 28.6% |
| 4=Satisfied                                   | 34.0%  | 42.6%  | 45.6%  | 42.9%  | 41.7% |
| 3=Neutral                                     | 17.5%  | 24.3%  | 29.6%  | 22.7%  | 23.8% |
| 2=Dissatisfied                                | 3.1%   | 2.6%   | 3.2%   | 7.6%   | 4.1%  |
| 1=Very dissatisfied                           | 1.0%   | 1.7%   | 0.8%   | 2.5%   | 1.7%  |
| <u>Q7b Equipment and features of the pool</u> |        |        |        |        |       |
| 5=Very satisfied                              | 34.0%  | 28.9%  | 19.7%  | 26.9%  | 26.9% |
| 4=Satisfied                                   | 37.1%  | 44.7%  | 41.0%  | 41.2%  | 41.0% |
| 3=Neutral                                     | 21.6%  | 23.7%  | 33.6%  | 24.4%  | 26.2% |
| 2=Dissatisfied                                | 5.2%   | 1.8%   | 4.1%   | 5.9%   | 4.2%  |
| 1=Very dissatisfied                           | 2.1%   | 0.9%   | 1.6%   | 1.7%   | 1.8%  |

**EXCLUDING DON'T KNOW**

**Q7. Roeland Park Aquatic Center. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)**

| N=936                                        | Area   |        |        |        | Total |
|----------------------------------------------|--------|--------|--------|--------|-------|
|                                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q7c Designated events (seniors night)</u> |        |        |        |        |       |
| 5=Very satisfied                             | 27.6%  | 18.8%  | 14.0%  | 8.5%   | 16.8% |
| 4=Satisfied                                  | 23.7%  | 34.1%  | 30.0%  | 36.6%  | 30.9% |
| 3=Neutral                                    | 46.1%  | 42.4%  | 50.0%  | 51.2%  | 47.7% |
| 2=Dissatisfied                               | 1.3%   | 3.5%   | 5.0%   | 1.2%   | 2.9%  |
| 1=Very dissatisfied                          | 1.3%   | 1.2%   | 1.0%   | 2.4%   | 1.7%  |
| <u>Q7d Overall experience at the pool</u>    |        |        |        |        |       |
| 5=Very satisfied                             | 31.3%  | 25.7%  | 15.7%  | 14.5%  | 21.1% |
| 4=Satisfied                                  | 38.5%  | 44.2%  | 47.1%  | 43.6%  | 43.6% |
| 3=Neutral                                    | 22.9%  | 21.2%  | 30.6%  | 28.2%  | 26.0% |
| 2=Dissatisfied                               | 5.2%   | 6.2%   | 4.1%   | 11.1%  | 6.7%  |
| 1=Very dissatisfied                          | 2.1%   | 2.7%   | 2.5%   | 2.6%   | 2.7%  |

**Q8. Are you a member of the Roeland Park Aquatic Center?**

|                                    | Area   |        |        |        | Total |
|------------------------------------|--------|--------|--------|--------|-------|
|                                    | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q8 Are you a member of RPAC</u> |        |        |        |        |       |
| 1=Yes                              | 12.4%  | 16.1%  | 12.0%  | 9.3%   | 12.4% |
| 2=No                               | 86.1%  | 81.2%  | 86.8%  | 88.3%  | 85.7% |
| 9=Don't know                       | 1.5%   | 2.7%   | 1.2%   | 2.4%   | 1.9%  |

**Q9. How often do you or members of your family visit the Roeland Park Aquatic Center?**

|                                | Area   |        |        |        | Total |
|--------------------------------|--------|--------|--------|--------|-------|
|                                | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q9 How often visit RPAC</u> |        |        |        |        |       |
| 1=5 or fewer times a year      | 14.4%  | 18.8%  | 21.3%  | 23.1%  | 19.7% |
| 2=6 to 15 times a year         | 14.4%  | 10.8%  | 8.1%   | 6.5%   | 9.6%  |
| 3=16 or more times a year      | 7.5%   | 10.8%  | 7.4%   | 7.7%   | 8.3%  |
| 4=Never visit                  | 60.7%  | 57.0%  | 60.5%  | 60.3%  | 59.7% |
| 9=Don't know                   | 3.0%   | 2.7%   | 2.7%   | 2.4%   | 2.7%  |

**Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues.**

| N=936                                 | Area   |        |        |        | Total |
|---------------------------------------|--------|--------|--------|--------|-------|
|                                       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q10a Maintenance of City parks</u> |        |        |        |        |       |
| 5=Very satisfied                      | 17.9%  | 11.2%  | 12.4%  | 15.0%  | 14.1% |
| 4=Satisfied                           | 43.3%  | 45.3%  | 45.3%  | 41.3%  | 43.6% |
| 3=Neutral                             | 16.9%  | 20.2%  | 20.9%  | 19.4%  | 19.6% |
| 2=Dissatisfied                        | 4.0%   | 2.7%   | 9.3%   | 4.5%   | 5.2%  |
| 1=Very dissatisfied                   | 2.0%   | 0.0%   | 2.3%   | 2.8%   | 1.8%  |
| 9=Don't know                          | 15.9%  | 20.6%  | 9.7%   | 17.0%  | 15.7% |
| <u>Q10b Appearance of City parks</u>  |        |        |        |        |       |
| 5=Very satisfied                      | 16.4%  | 11.7%  | 13.2%  | 13.4%  | 13.7% |
| 4=Satisfied                           | 44.3%  | 45.7%  | 40.7%  | 43.3%  | 43.2% |
| 3=Neutral                             | 15.4%  | 20.2%  | 24.4%  | 18.6%  | 20.0% |
| 2=Dissatisfied                        | 7.0%   | 3.1%   | 10.1%  | 5.7%   | 6.5%  |
| 1=Very dissatisfied                   | 1.5%   | 0.4%   | 2.3%   | 3.6%   | 2.0%  |
| 9=Don't know                          | 15.4%  | 18.8%  | 9.3%   | 15.4%  | 14.6% |



**Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues.**

| N=936                                       | Area   |        |        |        | Total |
|---------------------------------------------|--------|--------|--------|--------|-------|
|                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q10c Number of City parks</u>            |        |        |        |        |       |
| 5=Very satisfied                            | 12.4%  | 5.4%   | 7.0%   | 8.5%   | 8.2%  |
| 4=Satisfied                                 | 26.4%  | 23.8%  | 22.1%  | 22.7%  | 23.5% |
| 3=Neutral                                   | 17.9%  | 27.4%  | 22.1%  | 22.7%  | 22.6% |
| 2=Dissatisfied                              | 15.9%  | 14.8%  | 22.1%  | 19.0%  | 18.2% |
| 1=Very dissatisfied                         | 4.0%   | 4.9%   | 11.2%  | 6.9%   | 6.9%  |
| 9=Don't know                                | 23.4%  | 23.8%  | 15.5%  | 20.2%  | 20.5% |
| <u>Q10d Quality of playground equipment</u> |        |        |        |        |       |
| 5=Very satisfied                            | 9.5%   | 7.6%   | 7.0%   | 6.9%   | 7.6%  |
| 4=Satisfied                                 | 25.9%  | 30.0%  | 22.5%  | 21.9%  | 24.8% |
| 3=Neutral                                   | 22.4%  | 20.2%  | 26.7%  | 25.5%  | 24.0% |
| 2=Dissatisfied                              | 6.0%   | 5.8%   | 11.2%  | 8.1%   | 7.9%  |
| 1=Very dissatisfied                         | 1.5%   | 2.2%   | 2.3%   | 2.4%   | 2.1%  |
| 9=Don't know                                | 34.8%  | 34.1%  | 30.2%  | 35.2%  | 33.5% |

**Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues.**

| N=936                                                     | Area   |        |        |        | Total |
|-----------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                           | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q10e How close neighborhood parks are to your home</u> |        |        |        |        |       |
| 5=Very satisfied                                          | 17.9%  | 7.6%   | 12.0%  | 8.9%   | 11.4% |
| 4=Satisfied                                               | 35.8%  | 26.9%  | 40.3%  | 30.0%  | 33.1% |
| 3=Neutral                                                 | 15.9%  | 24.2%  | 22.5%  | 21.1%  | 21.3% |
| 2=Dissatisfied                                            | 9.0%   | 16.6%  | 10.9%  | 17.4%  | 13.6% |
| 1=Very dissatisfied                                       | 2.5%   | 6.7%   | 5.4%   | 7.7%   | 5.7%  |
| 9=Don't know                                              | 18.9%  | 17.9%  | 8.9%   | 15.0%  | 15.0% |
| <u>Q10f Number of walking &amp; biking trails</u>         |        |        |        |        |       |
| 5=Very satisfied                                          | 5.5%   | 2.7%   | 2.3%   | 1.2%   | 2.9%  |
| 4=Satisfied                                               | 13.9%  | 13.0%  | 11.6%  | 6.5%   | 11.1% |
| 3=Neutral                                                 | 18.4%  | 21.5%  | 19.8%  | 19.0%  | 19.7% |
| 2=Dissatisfied                                            | 29.4%  | 27.8%  | 32.6%  | 32.0%  | 30.3% |
| 1=Very dissatisfied                                       | 9.0%   | 9.4%   | 15.9%  | 18.2%  | 13.6% |
| 9=Don't know                                              | 23.9%  | 25.6%  | 17.8%  | 23.1%  | 22.4% |

**Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues.**

| N=936                                     | Area   |        |        |        | Total |
|-------------------------------------------|--------|--------|--------|--------|-------|
|                                           | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q10g City-sponsored special events</u> |        |        |        |        |       |
| 5=Very satisfied                          | 18.9%  | 11.7%  | 8.9%   | 10.1%  | 12.1% |
| 4=Satisfied                               | 40.3%  | 36.3%  | 37.6%  | 32.8%  | 36.4% |
| 3=Neutral                                 | 20.4%  | 27.4%  | 30.6%  | 33.2%  | 28.5% |
| 2=Dissatisfied                            | 4.5%   | 7.2%   | 5.4%   | 4.0%   | 5.2%  |
| 1=Very dissatisfied                       | 1.5%   | 0.9%   | 3.1%   | 1.6%   | 1.9%  |
| 9=Don't know                              | 14.4%  | 16.6%  | 14.3%  | 18.2%  | 15.8% |
| <u>Q10h Sculpture in public places</u>    |        |        |        |        |       |
| 5=Very satisfied                          | 27.4%  | 26.0%  | 28.7%  | 22.7%  | 26.3% |
| 4=Satisfied                               | 31.3%  | 23.3%  | 27.1%  | 30.0%  | 27.9% |
| 3=Neutral                                 | 15.4%  | 26.9%  | 14.7%  | 17.0%  | 18.4% |
| 2=Dissatisfied                            | 7.5%   | 9.0%   | 10.9%  | 12.1%  | 9.9%  |
| 1=Very dissatisfied                       | 10.9%  | 9.4%   | 13.6%  | 11.7%  | 11.4% |
| 9=Don't know                              | 7.5%   | 5.4%   | 5.0%   | 6.5%   | 6.1%  |

**EXCLUDING DON'T KNOW**

**Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues. (excluding don't know)**

| N=936                                 | Area   |        |        |        | Total |
|---------------------------------------|--------|--------|--------|--------|-------|
|                                       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q10a Maintenance of City parks</u> |        |        |        |        |       |
| 5=Very satisfied                      | 21.3%  | 14.1%  | 13.7%  | 18.0%  | 16.7% |
| 4=Satisfied                           | 51.5%  | 57.1%  | 50.2%  | 49.8%  | 51.7% |
| 3=Neutral                             | 20.1%  | 25.4%  | 23.2%  | 23.4%  | 23.2% |
| 2=Dissatisfied                        | 4.7%   | 3.4%   | 10.3%  | 5.4%   | 6.2%  |
| 1=Very dissatisfied                   | 2.4%   | 0.0%   | 2.6%   | 3.4%   | 2.2%  |
| <u>Q10b Appearance of City parks</u>  |        |        |        |        |       |
| 5=Very satisfied                      | 19.4%  | 14.4%  | 14.5%  | 15.8%  | 16.0% |
| 4=Satisfied                           | 52.4%  | 56.4%  | 44.9%  | 51.2%  | 50.6% |
| 3=Neutral                             | 18.2%  | 24.9%  | 26.9%  | 22.0%  | 23.4% |
| 2=Dissatisfied                        | 8.2%   | 3.9%   | 11.1%  | 6.7%   | 7.6%  |
| 1=Very dissatisfied                   | 1.8%   | 0.6%   | 2.6%   | 4.3%   | 2.4%  |

**EXCLUDING DON'T KNOW**

**Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues. (excluding don't know)**

| N=936                                       | Area   |        |        |        | Total |
|---------------------------------------------|--------|--------|--------|--------|-------|
|                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q10c Number of City parks</u>            |        |        |        |        |       |
| 5=Very satisfied                            | 16.2%  | 7.1%   | 8.3%   | 10.7%  | 10.3% |
| 4=Satisfied                                 | 34.4%  | 31.2%  | 26.1%  | 28.4%  | 29.6% |
| 3=Neutral                                   | 23.4%  | 35.9%  | 26.1%  | 28.4%  | 28.5% |
| 2=Dissatisfied                              | 20.8%  | 19.4%  | 26.1%  | 23.9%  | 22.8% |
| 1=Very dissatisfied                         | 5.2%   | 6.5%   | 13.3%  | 8.6%   | 8.7%  |
| <u>Q10d Quality of playground equipment</u> |        |        |        |        |       |
| 5=Very satisfied                            | 14.5%  | 11.6%  | 10.0%  | 10.6%  | 11.4% |
| 4=Satisfied                                 | 39.7%  | 45.6%  | 32.2%  | 33.8%  | 37.3% |
| 3=Neutral                                   | 34.4%  | 30.6%  | 38.3%  | 39.4%  | 36.2% |
| 2=Dissatisfied                              | 9.2%   | 8.8%   | 16.1%  | 12.5%  | 11.9% |
| 1=Very dissatisfied                         | 2.3%   | 3.4%   | 3.3%   | 3.8%   | 3.2%  |

**EXCLUDING DON'T KNOW**

**Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues. (excluding don't know)**

| N=936                                                     | Area   |        |        |        | Total |
|-----------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                           | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q10e How close neighborhood parks are to your home</u> |        |        |        |        |       |
| 5=Very satisfied                                          | 22.1%  | 9.3%   | 13.2%  | 10.5%  | 13.4% |
| 4=Satisfied                                               | 44.2%  | 32.8%  | 44.3%  | 35.2%  | 38.9% |
| 3=Neutral                                                 | 19.6%  | 29.5%  | 24.7%  | 24.8%  | 25.0% |
| 2=Dissatisfied                                            | 11.0%  | 20.2%  | 11.9%  | 20.5%  | 16.0% |
| 1=Very dissatisfied                                       | 3.1%   | 8.2%   | 6.0%   | 9.0%   | 6.7%  |
| <u>Q10f Number of walking &amp; biking trails</u>         |        |        |        |        |       |
| 5=Very satisfied                                          | 7.2%   | 3.6%   | 2.8%   | 1.6%   | 3.7%  |
| 4=Satisfied                                               | 18.3%  | 17.5%  | 14.2%  | 8.4%   | 14.3% |
| 3=Neutral                                                 | 24.2%  | 28.9%  | 24.1%  | 24.7%  | 25.3% |
| 2=Dissatisfied                                            | 38.6%  | 37.3%  | 39.6%  | 41.6%  | 39.1% |
| 1=Very dissatisfied                                       | 11.8%  | 12.7%  | 19.3%  | 23.7%  | 17.5% |

**EXCLUDING DON'T KNOW**

**Q10. Parks and Facilities Please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" with PARKS AND FACILITIES issues. (excluding don't know)**

| N=936                                     | Area   |        |        |        | Total |
|-------------------------------------------|--------|--------|--------|--------|-------|
|                                           | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q10g City-sponsored special events</u> |        |        |        |        |       |
| 5=Very satisfied                          | 22.1%  | 14.0%  | 10.4%  | 12.4%  | 14.3% |
| 4=Satisfied                               | 47.1%  | 43.5%  | 43.9%  | 40.1%  | 43.3% |
| 3=Neutral                                 | 23.8%  | 32.8%  | 35.7%  | 40.6%  | 33.9% |
| 2=Dissatisfied                            | 5.2%   | 8.6%   | 6.3%   | 5.0%   | 6.2%  |
| 1=Very dissatisfied                       | 1.7%   | 1.1%   | 3.6%   | 2.0%   | 2.3%  |
| <u>Q10h Sculpture in public places</u>    |        |        |        |        |       |
| 5=Very satisfied                          | 29.6%  | 27.5%  | 30.2%  | 24.2%  | 28.0% |
| 4=Satisfied                               | 33.9%  | 24.6%  | 28.6%  | 32.0%  | 29.7% |
| 3=Neutral                                 | 16.7%  | 28.4%  | 15.5%  | 18.2%  | 19.6% |
| 2=Dissatisfied                            | 8.1%   | 9.5%   | 11.4%  | 13.0%  | 10.6% |
| 1=Very dissatisfied                       | 11.8%  | 10.0%  | 14.3%  | 12.6%  | 12.2% |

**Q11. Which THREE of those parks and facilities issues do you think should receive the most emphasis from City leaders over the next TWO Years? (Sum of all three selections)**

|                                            | Area   |        |        |        | Total |
|--------------------------------------------|--------|--------|--------|--------|-------|
|                                            | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q11 Most emphasis</u>                   |        |        |        |        |       |
| A=Maintenance of City parks                | 39.3%  | 34.1%  | 41.9%  | 39.7%  | 38.9% |
| B=Appearance of City parks                 | 31.8%  | 28.3%  | 33.7%  | 31.2%  | 31.3% |
| C=Number of City parks                     | 27.9%  | 33.6%  | 38.8%  | 32.4%  | 33.2% |
| D=Quality of playground equipment          | 23.9%  | 20.2%  | 20.2%  | 20.6%  | 20.9% |
| E=How close neighborhood parks are to home | 11.4%  | 24.2%  | 17.1%  | 18.2%  | 17.8% |
| F=Number of walking & biking trails        | 48.8%  | 52.5%  | 55.8%  | 55.5%  | 53.3% |
| G=City sponsored special events            | 18.4%  | 22.4%  | 17.8%  | 16.6%  | 18.8% |
| H=Sculpture in public areas                | 21.4%  | 22.4%  | 22.9%  | 21.9%  | 22.2% |
| Z=None chosen                              | 19.9%  | 14.8%  | 12.0%  | 14.6%  | 15.2% |



**Q12. Would you like to have access to an off-leash dog park in Roeland Park?**

|                                                       | Area   |        |        |        | Total |
|-------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q12 Would like access to an off-leash dog park</u> |        |        |        |        |       |
| 1=Yes                                                 | 40.8%  | 38.1%  | 43.0%  | 39.7%  | 40.4% |
| 2=No                                                  | 55.2%  | 57.4%  | 55.0%  | 56.7%  | 56.2% |
| 9=Don't know                                          | 4.0%   | 4.5%   | 1.9%   | 3.6%   | 3.4%  |

**Q13. Do you currently use Nall Park?**

|                                           | Area   |        |        |        | Total |
|-------------------------------------------|--------|--------|--------|--------|-------|
|                                           | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q13 Do you currently use Nall Park</u> |        |        |        |        |       |
| 1=Yes                                     | 24.9%  | 8.1%   | 14.7%  | 7.7%   | 13.4% |
| 2=No                                      | 70.6%  | 90.5%  | 82.6%  | 91.5%  | 84.4% |
| 9=Don't know                              | 4.5%   | 1.4%   | 2.7%   | 0.8%   | 2.2%  |

**Q14. Would you like the City to provide improvements to Nall Park?**

|                                                                 | Area   |        |        |        | Total |
|-----------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                 | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q14 Would like City to provide improvements to Nall Park</u> |        |        |        |        |       |
| 1=Yes                                                           | 59.0%  | 40.7%  | 50.0%  | 43.7%  | 47.9% |
| 2=No                                                            | 19.5%  | 34.8%  | 33.7%  | 31.8%  | 30.3% |
| 9=Don't know                                                    | 21.5%  | 24.4%  | 16.3%  | 24.5%  | 21.8% |

**Q15. The Roeland Park School. The school has been vacant for many years. I'm going to read you several options for the property. For each of these options, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."**

| N=936 | Area   |        |        |        | Total |
|-------|--------|--------|--------|--------|-------|
|       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |

**Q15a School should be torn down & park should be provided**

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Strongly agree    | 32.8% | 26.5% | 53.5% | 31.2% | 36.5% |
| 4=Agree             | 13.9% | 14.3% | 16.7% | 14.6% | 15.0% |
| 3=Neutral           | 16.4% | 12.1% | 8.5%  | 10.5% | 11.8% |
| 2=Disagree          | 10.4% | 16.1% | 8.1%  | 15.0% | 12.3% |
| 1=Strongly disagree | 10.9% | 16.6% | 10.9% | 14.2% | 13.1% |
| 9=Don't know        | 15.4% | 14.3% | 2.3%  | 14.6% | 11.3% |

**Q15b School should be torn down & single family homes provided**

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Strongly agree    | 8.5%  | 14.3% | 5.0%  | 9.3%  | 9.2%  |
| 4=Agree             | 12.0% | 11.7% | 8.9%  | 13.0% | 11.2% |
| 3=Neutral           | 20.0% | 19.3% | 14.3% | 17.5% | 17.7% |
| 2=Disagree          | 17.5% | 15.2% | 20.2% | 20.3% | 18.3% |
| 1=Strongly disagree | 25.0% | 22.9% | 47.7% | 22.8% | 30.2% |
| 9=Don't know        | 17.0% | 16.6% | 3.9%  | 17.1% | 13.4% |

**Q15. The Roeland Park School. The school has been vacant for many years. I'm going to read you several options for the property. For each of these options, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."**

| N=936                                                                       | Area   |        |        |        | Total |
|-----------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q15c School torn down &amp; parks &amp; single family homes provided</u> |        |        |        |        |       |
| 5=Strongly agree                                                            | 9.0%   | 10.4%  | 7.8%   | 12.2%  | 9.8%  |
| 4=Agree                                                                     | 19.5%  | 19.8%  | 12.8%  | 16.7%  | 16.9% |
| 3=Neutral                                                                   | 18.0%  | 22.5%  | 19.4%  | 16.7%  | 19.1% |
| 2=Disagree                                                                  | 14.0%  | 11.7%  | 13.6%  | 15.4%  | 13.8% |
| 1=Strongly disagree                                                         | 20.5%  | 20.7%  | 42.2%  | 21.1%  | 26.7% |
| 9=Don't know                                                                | 19.0%  | 14.9%  | 4.3%   | 17.9%  | 13.7% |
| <u>Q15d Options for rental revenue should be explored</u>                   |        |        |        |        |       |
| 5=Strongly agree                                                            | 8.5%   | 13.1%  | 14.7%  | 13.4%  | 12.8% |
| 4=Agree                                                                     | 12.5%  | 18.5%  | 10.1%  | 11.4%  | 12.9% |
| 3=Neutral                                                                   | 14.0%  | 14.0%  | 10.1%  | 11.0%  | 12.2% |
| 2=Disagree                                                                  | 11.0%  | 9.5%   | 13.6%  | 10.6%  | 11.1% |
| 1=Strongly disagree                                                         | 36.0%  | 27.9%  | 43.0%  | 35.0%  | 35.6% |
| 9=Don't know                                                                | 18.0%  | 17.1%  | 8.5%   | 18.7%  | 15.4% |

**EXCLUDING DON'T KNOW**

**Q15. The Roeland Park School. The school has been vacant for many years. I'm going to read you several options for the property. For each of these options, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)**

| N=936                                                                     | Area   |        |        |        | Total |
|---------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                           | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q15a School should be torn down &amp; park should be provided</u>      |        |        |        |        |       |
| 5=Strongly agree                                                          | 38.8%  | 30.9%  | 54.8%  | 36.5%  | 41.2% |
| 4=Agree                                                                   | 16.5%  | 16.8%  | 17.1%  | 17.1%  | 16.9% |
| 3=Neutral                                                                 | 19.4%  | 14.1%  | 8.7%   | 12.3%  | 13.3% |
| 2=Disagree                                                                | 12.4%  | 18.8%  | 8.3%   | 17.5%  | 13.9% |
| 1=Strongly disagree                                                       | 12.9%  | 19.4%  | 11.1%  | 16.6%  | 14.8% |
| <u>Q15b School should be torn down &amp; single family homes provided</u> |        |        |        |        |       |
| 5=Strongly agree                                                          | 10.2%  | 17.2%  | 5.2%   | 11.3%  | 10.6% |
| 4=Agree                                                                   | 14.5%  | 14.0%  | 9.3%   | 15.7%  | 13.0% |
| 3=Neutral                                                                 | 24.1%  | 23.1%  | 14.9%  | 21.1%  | 20.4% |
| 2=Disagree                                                                | 21.1%  | 18.3%  | 21.0%  | 24.5%  | 21.1% |
| 1=Strongly disagree                                                       | 30.1%  | 27.4%  | 49.6%  | 27.5%  | 34.9% |

**EXCLUDING DON'T KNOW**

**Q15. The Roeland Park School. The school has been vacant for many years. I'm going to read you several options for the property. For each of these options, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)**

| N=936                                                                       | Area   |        |        |        | Total |
|-----------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q15c School torn down &amp; parks &amp; single family homes provided</u> |        |        |        |        |       |
| 5=Strongly agree                                                            | 11.1%  | 12.2%  | 8.1%   | 14.9%  | 11.3% |
| 4=Agree                                                                     | 24.1%  | 23.3%  | 13.4%  | 20.3%  | 19.6% |
| 3=Neutral                                                                   | 22.2%  | 26.5%  | 20.2%  | 20.3%  | 22.1% |
| 2=Disagree                                                                  | 17.3%  | 13.8%  | 14.2%  | 18.8%  | 16.0% |
| 1=Strongly disagree                                                         | 25.3%  | 24.3%  | 44.1%  | 25.7%  | 30.9% |
| <u>Q15d Options for rental revenue should be explored</u>                   |        |        |        |        |       |
| 5=Strongly agree                                                            | 10.4%  | 15.8%  | 16.1%  | 16.5%  | 15.1% |
| 4=Agree                                                                     | 15.2%  | 22.3%  | 11.0%  | 14.0%  | 15.2% |
| 3=Neutral                                                                   | 17.1%  | 16.8%  | 11.0%  | 13.5%  | 14.4% |
| 2=Disagree                                                                  | 13.4%  | 11.4%  | 14.8%  | 13.0%  | 13.2% |
| 1=Strongly disagree                                                         | 43.9%  | 33.7%  | 47.0%  | 43.0%  | 42.1% |

**Q16. How would you prefer that the City pay for the tearing down of the school and the creating of a new park?**

|                                                                 | Area   |        |        |        | Total |       |
|-----------------------------------------------------------------|--------|--------|--------|--------|-------|-------|
|                                                                 | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |       |
| <u>Q16 How would prefer City paying for tearing down school</u> |        |        |        |        |       |       |
| 1=Property tax increase of \$1-\$5 per month                    |        | 21.4%  | 16.6%  | 25.2%  | 16.6% | 19.9% |
| 2=Proceeds from sale of other city properties                   |        | 29.4%  | 27.4%  | 45.3%  | 29.1% | 33.4% |
| 3=Reduction or elimination of current programs                  |        | 3.5%   | 4.9%   | 4.7%   | 2.0%  | 3.7%  |
| 9=Don't know                                                    |        | 45.8%  | 51.1%  | 24.8%  | 52.2% | 42.9% |

**Q17. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

| N=936                                                                         | Area   |        |        |        | Total |
|-------------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q17a Enforcing the clean up of litter &amp; debris on private property</u> |        |        |        |        |       |
| 5=Very satisfied                                                              | 11.9%  | 8.5%   | 8.1%   | 10.5%  | 9.7%  |
| 4=Satisfied                                                                   | 42.8%  | 39.9%  | 44.2%  | 34.8%  | 40.2% |
| 3=Neutral                                                                     | 19.4%  | 19.3%  | 18.2%  | 23.1%  | 20.1% |
| 2=Dissatisfied                                                                | 13.4%  | 19.3%  | 14.3%  | 17.0%  | 16.0% |
| 1=Very dissatisfied                                                           | 6.5%   | 9.0%   | 5.4%   | 7.3%   | 7.1%  |
| 9=Don't know                                                                  | 6.0%   | 4.0%   | 9.7%   | 7.3%   | 6.9%  |
| <u>Q17b Enforcing the mowing &amp; cutting of weeds on private property</u>   |        |        |        |        |       |
| 5=Very satisfied                                                              | 13.4%  | 7.2%   | 8.9%   | 12.1%  | 10.4% |
| 4=Satisfied                                                                   | 38.3%  | 41.7%  | 39.1%  | 33.6%  | 38.0% |
| 3=Neutral                                                                     | 18.9%  | 22.9%  | 20.2%  | 20.2%  | 20.6% |
| 2=Dissatisfied                                                                | 17.9%  | 16.1%  | 17.4%  | 18.2%  | 17.5% |
| 1=Very dissatisfied                                                           | 5.5%   | 9.4%   | 5.4%   | 9.3%   | 7.4%  |
| 9=Don't know                                                                  | 6.0%   | 2.7%   | 8.9%   | 6.5%   | 6.1%  |



**Q17. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

| N=936                                                         | Area   |        |        |        | Total |
|---------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q17c Enforcing the maintenance of residential property</u> |        |        |        |        |       |
| 5=Very satisfied                                              | 10.9%  | 7.6%   | 8.5%   | 9.3%   | 9.1%  |
| 4=Satisfied                                                   | 40.3%  | 39.9%  | 37.2%  | 33.2%  | 37.4% |
| 3=Neutral                                                     | 22.4%  | 22.0%  | 23.3%  | 19.8%  | 21.8% |
| 2=Dissatisfied                                                | 12.4%  | 19.3%  | 15.5%  | 21.5%  | 17.4% |
| 1=Very dissatisfied                                           | 6.0%   | 7.2%   | 7.0%   | 7.7%   | 6.9%  |
| 9=Don't know                                                  | 8.0%   | 4.0%   | 8.5%   | 8.5%   | 7.4%  |
| <u>Q17d Enforcing the maintenance of commercial property</u>  |        |        |        |        |       |
| 5=Very satisfied                                              | 12.9%  | 9.4%   | 7.8%   | 8.9%   | 9.6%  |
| 4=Satisfied                                                   | 42.8%  | 43.0%  | 43.8%  | 42.9%  | 42.9% |
| 3=Neutral                                                     | 24.4%  | 25.6%  | 23.3%  | 23.1%  | 24.0% |
| 2=Dissatisfied                                                | 5.0%   | 10.3%  | 6.6%   | 8.5%   | 7.7%  |
| 1=Very dissatisfied                                           | 5.5%   | 2.2%   | 3.9%   | 4.0%   | 4.0%  |
| 9=Don't know                                                  | 9.5%   | 9.4%   | 14.7%  | 12.6%  | 11.8% |

**EXCLUDING DON'T KNOW**

**Q17. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)**

| N=936                                                                         | Area   |        |        |        | Total |
|-------------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q17a Enforcing the clean up of litter &amp; debris on private property</u> |        |        |        |        |       |
| 5=Very satisfied                                                              | 12.7%  | 8.9%   | 9.0%   | 11.4%  | 10.4% |
| 4=Satisfied                                                                   | 45.5%  | 41.6%  | 48.9%  | 37.6%  | 43.2% |
| 3=Neutral                                                                     | 20.6%  | 20.1%  | 20.2%  | 24.9%  | 21.6% |
| 2=Dissatisfied                                                                | 14.3%  | 20.1%  | 15.9%  | 18.3%  | 17.2% |
| 1=Very dissatisfied                                                           | 6.9%   | 9.3%   | 6.0%   | 7.9%   | 7.6%  |
| <u>Q17b Enforcing the mowing &amp; cutting of weeds on private property</u>   |        |        |        |        |       |
| 5=Very satisfied                                                              | 14.3%  | 7.4%   | 9.8%   | 13.0%  | 11.0% |
| 4=Satisfied                                                                   | 40.7%  | 42.9%  | 43.0%  | 35.9%  | 40.5% |
| 3=Neutral                                                                     | 20.1%  | 23.5%  | 22.1%  | 21.6%  | 22.0% |
| 2=Dissatisfied                                                                | 19.0%  | 16.6%  | 19.1%  | 19.5%  | 18.7% |
| 1=Very dissatisfied                                                           | 5.8%   | 9.7%   | 6.0%   | 10.0%  | 7.8%  |

**EXCLUDING DON'T KNOW**

**Q17. Enforcement of City Codes and Ordinances. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)**

| N=936                                                         | Area   |        |        |        | Total |
|---------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q17c Enforcing the maintenance of residential property</u> |        |        |        |        |       |
| 5=Very satisfied                                              | 11.9%  | 7.9%   | 9.3%   | 10.2%  | 9.8%  |
| 4=Satisfied                                                   | 43.8%  | 41.6%  | 40.7%  | 36.3%  | 40.4% |
| 3=Neutral                                                     | 24.3%  | 22.9%  | 25.4%  | 21.7%  | 23.5% |
| 2=Dissatisfied                                                | 13.5%  | 20.1%  | 16.9%  | 23.5%  | 18.8% |
| 1=Very dissatisfied                                           | 6.5%   | 7.5%   | 7.6%   | 8.4%   | 7.5%  |
| <u>Q17d Enforcing the maintenance of commercial property</u>  |        |        |        |        |       |
| 5=Very satisfied                                              | 14.3%  | 10.4%  | 9.1%   | 10.2%  | 10.9% |
| 4=Satisfied                                                   | 47.3%  | 47.5%  | 51.4%  | 49.1%  | 48.7% |
| 3=Neutral                                                     | 26.9%  | 28.2%  | 27.3%  | 26.4%  | 27.2% |
| 2=Dissatisfied                                                | 5.5%   | 11.4%  | 7.7%   | 9.7%   | 8.7%  |
| 1=Very dissatisfied                                           | 6.0%   | 2.5%   | 4.5%   | 4.6%   | 4.5%  |

**Q18. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City:**

| N=936                                   | Area   |        |        |        | Total |
|-----------------------------------------|--------|--------|--------|--------|-------|
|                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q18a Maintenance of City streets</u> |        |        |        |        |       |
| 5=Very satisfied                        | 28.9%  | 19.7%  | 27.9%  | 25.9%  | 25.7% |
| 4=Satisfied                             | 56.2%  | 65.0%  | 62.4%  | 61.9%  | 61.4% |
| 3=Neutral                               | 10.0%  | 12.6%  | 5.8%   | 6.1%   | 8.3%  |
| 2=Dissatisfied                          | 3.0%   | 1.8%   | 3.1%   | 3.6%   | 3.0%  |
| 1=Very dissatisfied                     | 1.0%   | 0.0%   | 0.0%   | 0.8%   | 0.4%  |
| 9=Don't know                            | 1.0%   | 0.9%   | 0.8%   | 1.6%   | 1.1%  |
| <u>Q18b Maintenance of sidewalks</u>    |        |        |        |        |       |
| 5=Very satisfied                        | 26.4%  | 17.5%  | 19.8%  | 20.2%  | 20.7% |
| 4=Satisfied                             | 51.7%  | 56.1%  | 57.4%  | 57.9%  | 56.1% |
| 3=Neutral                               | 13.4%  | 15.7%  | 14.3%  | 9.7%   | 13.1% |
| 2=Dissatisfied                          | 4.5%   | 7.2%   | 4.7%   | 6.5%   | 5.8%  |
| 1=Very dissatisfied                     | 2.0%   | 1.8%   | 0.0%   | 1.6%   | 1.3%  |
| 9=Don't know                            | 2.0%   | 1.8%   | 3.9%   | 4.0%   | 3.0%  |

**Q18. City Maintenance Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City:**

| N=936 | Area   |        |        |        | Total |
|-------|--------|--------|--------|--------|-------|
|       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |

Q18c Maintenance of street signs/traffic signals

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Very satisfied    | 26.4% | 17.9% | 26.4% | 25.5% | 24.1% |
| 4=Satisfied         | 54.7% | 62.3% | 60.5% | 58.7% | 59.1% |
| 3=Neutral           | 12.4% | 13.9% | 9.3%  | 8.9%  | 11.1% |
| 2=Dissatisfied      | 2.5%  | 3.1%  | 1.9%  | 2.8%  | 2.6%  |
| 1=Very dissatisfied | 0.5%  | 1.3%  | 0.8%  | 0.8%  | 0.9%  |
| 9=Don't know        | 3.5%  | 1.3%  | 1.2%  | 3.2%  | 2.2%  |

Q18d Snow removal on major City streets

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Very satisfied    | 41.3% | 37.2% | 43.4% | 42.5% | 41.2% |
| 4=Satisfied         | 46.8% | 56.5% | 48.4% | 48.6% | 49.8% |
| 3=Neutral           | 5.0%  | 4.0%  | 4.3%  | 4.9%  | 4.7%  |
| 2=Dissatisfied      | 2.5%  | 1.3%  | 0.0%  | 0.8%  | 1.1%  |
| 1=Very dissatisfied | 1.0%  | 0.0%  | 0.0%  | 0.4%  | 0.4%  |
| 9=Don't know        | 3.5%  | 0.9%  | 3.9%  | 2.8%  | 2.8%  |

**Q18. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City:**

| N=936                                                            | Area   |        |        |        | Total |
|------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                  | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q18e Snow removal on neighborhood streets</u>                 |        |        |        |        |       |
| 5=Very satisfied                                                 | 39.3%  | 29.6%  | 41.5%  | 37.2%  | 37.1% |
| 4=Satisfied                                                      | 44.8%  | 53.8%  | 47.7%  | 49.4%  | 48.8% |
| 3=Neutral                                                        | 6.5%   | 9.9%   | 4.7%   | 7.3%   | 7.1%  |
| 2=Dissatisfied                                                   | 2.5%   | 4.5%   | 1.9%   | 2.0%   | 2.7%  |
| 1=Very dissatisfied                                              | 2.5%   | 0.9%   | 0.0%   | 0.8%   | 1.1%  |
| 9=Don't know                                                     | 4.5%   | 1.3%   | 4.3%   | 3.2%   | 3.3%  |
| <u>Q18f Cleanliness of City streets &amp; other public areas</u> |        |        |        |        |       |
| 5=Very satisfied                                                 | 33.3%  | 23.3%  | 34.5%  | 30.8%  | 30.7% |
| 4=Satisfied                                                      | 52.7%  | 59.2%  | 55.4%  | 53.4%  | 54.8% |
| 3=Neutral                                                        | 8.0%   | 13.0%  | 6.2%   | 9.3%   | 9.2%  |
| 2=Dissatisfied                                                   | 3.0%   | 3.1%   | 2.7%   | 3.6%   | 3.2%  |
| 1=Very dissatisfied                                              | 1.5%   | 0.0%   | 0.4%   | 0.4%   | 0.6%  |
| 9=Don't know                                                     | 1.5%   | 1.3%   | 0.8%   | 2.4%   | 1.5%  |

**Q18. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City:**

| N=936                                        | Area   |        |        |        | Total |
|----------------------------------------------|--------|--------|--------|--------|-------|
|                                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q18g City's fall leaf pick-up program</u> |        |        |        |        |       |
| 5=Very satisfied                             | 54.7%  | 45.7%  | 67.8%  | 57.1%  | 56.7% |
| 4=Satisfied                                  | 27.9%  | 35.4%  | 21.3%  | 30.0%  | 28.3% |
| 3=Neutral                                    | 6.0%   | 9.0%   | 4.3%   | 4.0%   | 5.7%  |
| 2=Dissatisfied                               | 4.0%   | 5.8%   | 2.7%   | 3.6%   | 4.0%  |
| 1=Very dissatisfied                          | 2.0%   | 1.8%   | 1.6%   | 2.8%   | 2.4%  |
| 9=Don't know                                 | 5.5%   | 2.2%   | 2.3%   | 2.4%   | 3.0%  |

**EXCLUDING DON'T KNOW**

**Q18. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City: (excluding don't know)**

| N=936                                   | Area   |        |        |        | Total |
|-----------------------------------------|--------|--------|--------|--------|-------|
|                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q18a Maintenance of City streets</u> |        |        |        |        |       |
| 5=Very satisfied                        | 29.1%  | 19.9%  | 28.1%  | 26.3%  | 26.0% |
| 4=Satisfied                             | 56.8%  | 65.6%  | 62.9%  | 63.0%  | 62.1% |
| 3=Neutral                               | 10.1%  | 12.7%  | 5.9%   | 6.2%   | 8.4%  |
| 2=Dissatisfied                          | 3.0%   | 1.8%   | 3.1%   | 3.7%   | 3.0%  |
| 1=Very dissatisfied                     | 1.0%   | 0.0%   | 0.0%   | 0.8%   | 0.4%  |
| <u>Q18b Maintenance of sidewalks</u>    |        |        |        |        |       |
| 5=Very satisfied                        | 26.9%  | 17.8%  | 20.6%  | 21.1%  | 21.4% |
| 4=Satisfied                             | 52.8%  | 57.1%  | 59.7%  | 60.3%  | 57.8% |
| 3=Neutral                               | 13.7%  | 16.0%  | 14.9%  | 10.1%  | 13.5% |
| 2=Dissatisfied                          | 4.6%   | 7.3%   | 4.8%   | 6.8%   | 5.9%  |
| 1=Very dissatisfied                     | 2.0%   | 1.8%   | 0.0%   | 1.7%   | 1.3%  |



**EXCLUDING DON'T KNOW**

**Q18. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City: (excluding don't know)**

| N=936                                                   | Area   |        |        |        | Total |
|---------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q18c Maintenance of street signs/traffic signals</u> |        |        |        |        |       |
| 5=Very satisfied                                        | 27.3%  | 18.2%  | 26.7%  | 26.4%  | 24.7% |
| 4=Satisfied                                             | 56.7%  | 63.2%  | 61.2%  | 60.7%  | 60.4% |
| 3=Neutral                                               | 12.9%  | 14.1%  | 9.4%   | 9.2%   | 11.4% |
| 2=Dissatisfied                                          | 2.6%   | 3.2%   | 2.0%   | 2.9%   | 2.6%  |
| 1=Very dissatisfied                                     | 0.5%   | 1.4%   | 0.8%   | 0.8%   | 0.9%  |
| <u>Q18d Snow removal on major City streets</u>          |        |        |        |        |       |
| 5=Very satisfied                                        | 42.8%  | 37.6%  | 45.2%  | 43.8%  | 42.4% |
| 4=Satisfied                                             | 48.5%  | 57.0%  | 50.4%  | 50.0%  | 51.2% |
| 3=Neutral                                               | 5.2%   | 4.1%   | 4.4%   | 5.0%   | 4.8%  |
| 2=Dissatisfied                                          | 2.6%   | 1.4%   | 0.0%   | 0.8%   | 1.1%  |
| 1=Very dissatisfied                                     | 1.0%   | 0.0%   | 0.0%   | 0.4%   | 0.4%  |

**EXCLUDING DON'T KNOW**

**Q18. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City: (excluding don't know)**

| N=936                                                            | Area   |        |        |        | Total |
|------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                  | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q18e Snow removal on neighborhood streets</u>                 |        |        |        |        |       |
| 5=Very satisfied                                                 | 41.1%  | 30.0%  | 43.3%  | 38.5%  | 38.3% |
| 4=Satisfied                                                      | 46.9%  | 54.5%  | 49.8%  | 51.0%  | 50.5% |
| 3=Neutral                                                        | 6.8%   | 10.0%  | 4.9%   | 7.5%   | 7.3%  |
| 2=Dissatisfied                                                   | 2.6%   | 4.5%   | 2.0%   | 2.1%   | 2.8%  |
| 1=Very dissatisfied                                              | 2.6%   | 0.9%   | 0.0%   | 0.8%   | 1.1%  |
| <u>Q18f Cleanliness of City streets &amp; other public areas</u> |        |        |        |        |       |
| 5=Very satisfied                                                 | 33.8%  | 23.6%  | 34.8%  | 31.5%  | 31.1% |
| 4=Satisfied                                                      | 53.5%  | 60.0%  | 55.9%  | 54.8%  | 55.6% |
| 3=Neutral                                                        | 8.1%   | 13.2%  | 6.3%   | 9.5%   | 9.3%  |
| 2=Dissatisfied                                                   | 3.0%   | 3.2%   | 2.7%   | 3.7%   | 3.3%  |
| 1=Very dissatisfied                                              | 1.5%   | 0.0%   | 0.4%   | 0.4%   | 0.7%  |

**EXCLUDING DON'T KNOW**

**Q18. City Maintenance. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following MAINTENANCE services provided by the City: (excluding don't know)**

| N=936                                        | Area   |        |        |        | Total |
|----------------------------------------------|--------|--------|--------|--------|-------|
|                                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q18g City's fall leaf pick-up program</u> |        |        |        |        |       |
| 5=Very satisfied                             | 57.9%  | 46.8%  | 69.4%  | 58.5%  | 58.5% |
| 4=Satisfied                                  | 29.5%  | 36.2%  | 21.8%  | 30.7%  | 29.2% |
| 3=Neutral                                    | 6.3%   | 9.2%   | 4.4%   | 4.1%   | 5.8%  |
| 2=Dissatisfied                               | 4.2%   | 6.0%   | 2.8%   | 3.7%   | 4.1%  |
| 1=Very dissatisfied                          | 2.1%   | 1.8%   | 1.6%   | 2.9%   | 2.4%  |

**Q19. Have you contacted the City with a question, problem, or complaint during the past year?**

|                                                    | Area   |        |        |        | Total |
|----------------------------------------------------|--------|--------|--------|--------|-------|
|                                                    | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q19 Contacted the city during the past year</u> |        |        |        |        |       |
| 1=Yes                                              | 30.3%  | 33.6%  | 38.8%  | 46.2%  | 37.7% |
| 2=No                                               | 67.2%  | 64.1%  | 59.7%  | 50.6%  | 59.9% |
| 9=Don't know                                       | 2.5%   | 2.2%   | 1.6%   | 3.2%   | 2.4%  |

**Q19b-e. I'm going to read you several factors that may influence your perception of the quality of service you receive from City employees. Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the citizen service you received from the City department you mentioned you contacted.**

| N=936 | Area   |        |        |        | Total |
|-------|--------|--------|--------|--------|-------|
|       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |

**Q19b How easy the department was to contact**

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Very satisfied    | 44.3% | 41.3% | 43.0% | 43.9% | 43.1% |
| 4=Satisfied         | 41.0% | 42.7% | 46.0% | 41.2% | 42.8% |
| 3=Neutral           | 4.9%  | 6.7%  | 4.0%  | 10.5% | 6.8%  |
| 2=Dissatisfied      | 6.6%  | 6.7%  | 4.0%  | 2.6%  | 4.8%  |
| 1=Very Dissatisfied | 1.6%  | 2.7%  | 3.0%  | 1.8%  | 2.3%  |
| 9=Don't know        | 1.6%  | 0.0%  | 0.0%  | 0.0%  | 0.3%  |

**Q19c How courteously you were treated**

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Very satisfied    | 47.5% | 49.3% | 45.0% | 43.9% | 45.9% |
| 4=Satisfied         | 34.4% | 32.0% | 37.0% | 37.7% | 35.4% |
| 3=Neutral           | 11.5% | 8.0%  | 9.0%  | 10.5% | 9.9%  |
| 2=Dissatisfied      | 3.3%  | 4.0%  | 2.0%  | 4.4%  | 3.4%  |
| 1=Very dissatisfied | 3.3%  | 5.3%  | 7.0%  | 2.6%  | 4.8%  |
| 9=Don't know        | 0.0%  | 1.3%  | 0.0%  | 0.9%  | 0.6%  |

**Q19b-e. I'm going to read you several factors that may influence your perception of the quality of service you receive from City employees. Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the citizen service you received from the City department you mentioned you contacted.**

| N=936 | Area   |        |        |        | Total |
|-------|--------|--------|--------|--------|-------|
|       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |

Q19d Technical competence & knowledge of city employees

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Very satisfied    | 44.3% | 46.7% | 41.0% | 41.2% | 42.5% |
| 4=Satisfied         | 36.1% | 29.3% | 34.0% | 36.8% | 34.6% |
| 3=Neutral           | 14.8% | 10.7% | 11.0% | 14.0% | 12.5% |
| 2=Dissatisfied      | 1.6%  | 5.3%  | 7.0%  | 3.5%  | 4.8%  |
| 1=Very dissatisfied | 3.3%  | 4.0%  | 4.0%  | 4.4%  | 4.0%  |
| 9=Don't know        | 0.0%  | 4.0%  | 3.0%  | 0.0%  | 1.7%  |

Q19e Responsiveness of city employees to your request

|                     |       |       |       |       |       |
|---------------------|-------|-------|-------|-------|-------|
| 5=Very satisfied    | 44.3% | 45.3% | 36.0% | 41.2% | 40.8% |
| 4=Satisfied         | 23.0% | 22.7% | 36.0% | 31.6% | 29.7% |
| 3=Neutral           | 6.6%  | 9.3%  | 7.0%  | 9.6%  | 8.2%  |
| 2=Dissatisfied      | 16.4% | 13.3% | 10.0% | 9.6%  | 11.9% |
| 1=Very dissatisfied | 9.8%  | 8.0%  | 9.0%  | 7.9%  | 8.5%  |
| 9=Don't know        | 0.0%  | 1.3%  | 2.0%  | 0.0%  | 0.8%  |

**EXCLUDING DON'T KNOW**

**Q19b-e. I'm going to read you several factors that may influence your perception of the quality of service you receive from City employees. Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the citizen service you received from the City department you mentioned you contacted. (excluding don't know)**

| N=936                                              | Area   |        |        |        | Total |
|----------------------------------------------------|--------|--------|--------|--------|-------|
|                                                    | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q19b How easy the department was to contact</u> |        |        |        |        |       |
| 5=Very satisfied                                   | 45.0%  | 41.3%  | 43.0%  | 43.9%  | 43.2% |
| 4=Satisfied                                        | 41.7%  | 42.7%  | 46.0%  | 41.2%  | 42.9% |
| 3=Neutral                                          | 5.0%   | 6.7%   | 4.0%   | 10.5%  | 6.8%  |
| 2=Dissatisfied                                     | 6.7%   | 6.7%   | 4.0%   | 2.6%   | 4.8%  |
| 1=Very Dissatisfied                                | 1.7%   | 2.7%   | 3.0%   | 1.8%   | 2.3%  |
| <u>Q19c How courteously you were treated</u>       |        |        |        |        |       |
| 5=Very satisfied                                   | 47.5%  | 50.0%  | 45.0%  | 44.2%  | 46.2% |
| 4=Satisfied                                        | 34.4%  | 32.4%  | 37.0%  | 38.1%  | 35.6% |
| 3=Neutral                                          | 11.5%  | 8.1%   | 9.0%   | 10.6%  | 10.0% |
| 2=Dissatisfied                                     | 3.3%   | 4.1%   | 2.0%   | 4.4%   | 3.4%  |
| 1=Very dissatisfied                                | 3.3%   | 5.4%   | 7.0%   | 2.7%   | 4.8%  |

**EXCLUDING DON'T KNOW**

**Q19b-e. I'm going to read you several factors that may influence your perception of the quality of service you receive from City employees. Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the citizen service you received from the City department you mentioned you contacted. (excluding don't know)**

| N=936                                                              | Area   |        |        |        | Total |
|--------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                    | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q19d Technical competence &amp; knowledge of city employees</u> |        |        |        |        |       |
| 5=Very satisfied                                                   | 44.3%  | 48.6%  | 42.3%  | 41.2%  | 43.2% |
| 4=Satisfied                                                        | 36.1%  | 30.6%  | 35.1%  | 36.8%  | 35.2% |
| 3=Neutral                                                          | 14.8%  | 11.1%  | 11.3%  | 14.0%  | 12.7% |
| 2=Dissatisfied                                                     | 1.6%   | 5.6%   | 7.2%   | 3.5%   | 4.9%  |
| 1=Very dissatisfied                                                | 3.3%   | 4.2%   | 4.1%   | 4.4%   | 4.0%  |
| <u>Q19e Responsiveness of city employees to your request</u>       |        |        |        |        |       |
| 5=Very satisfied                                                   | 44.3%  | 45.9%  | 36.7%  | 41.2%  | 41.1% |
| 4=Satisfied                                                        | 23.0%  | 23.0%  | 36.7%  | 31.6%  | 30.0% |
| 3=Neutral                                                          | 6.6%   | 9.5%   | 7.1%   | 9.6%   | 8.3%  |
| 2=Dissatisfied                                                     | 16.4%  | 13.5%  | 10.2%  | 9.6%   | 12.0% |
| 1=Very dissatisfied                                                | 9.8%   | 8.1%   | 9.2%   | 7.9%   | 8.6%  |



**Q20. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of COMMUNICATION provided by the City of Roeland Park:**

| N=936                                                                      | Area   |        |        |        | Total |
|----------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                            | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q20a Availability of information about City programs &amp; services</u> |        |        |        |        |       |
| 5=Very satisfied                                                           | 16.4%  | 14.3%  | 15.9%  | 15.8%  | 15.7% |
| 4=Satisfied                                                                | 51.2%  | 47.5%  | 46.5%  | 49.4%  | 48.3% |
| 3=Neutral                                                                  | 17.9%  | 25.1%  | 20.5%  | 19.8%  | 20.9% |
| 2=Dissatisfied                                                             | 7.0%   | 7.2%   | 10.5%  | 7.7%   | 8.2%  |
| 1=Very dissatisfied                                                        | 1.5%   | 0.0%   | 1.9%   | 1.6%   | 1.3%  |
| 9=Don't know                                                               | 6.0%   | 5.8%   | 4.7%   | 5.7%   | 5.6%  |
| <u>Q20b City efforts to keep you informed about local issues</u>           |        |        |        |        |       |
| 5=Very satisfied                                                           | 12.4%  | 14.3%  | 13.2%  | 14.6%  | 13.8% |
| 4=Satisfied                                                                | 51.2%  | 42.6%  | 43.0%  | 45.3%  | 45.1% |
| 3=Neutral                                                                  | 18.9%  | 25.1%  | 17.1%  | 20.2%  | 20.4% |
| 2=Dissatisfied                                                             | 11.4%  | 11.2%  | 19.8%  | 13.0%  | 14.0% |
| 1=Very dissatisfied                                                        | 0.5%   | 1.8%   | 3.9%   | 3.2%   | 2.5%  |
| 9=Don't know                                                               | 5.5%   | 4.9%   | 3.1%   | 3.6%   | 4.3%  |

**Q20. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of COMMUNICATION provided by the City of Roeland Park:**

| N=936                                                            | Area   |        |        |        | Total |
|------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                  | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q20c Level of public involvement in local decision making</u> |        |        |        |        |       |
| 5=Very satisfied                                                 | 8.0%   | 4.9%   | 6.6%   | 8.1%   | 6.9%  |
| 4=Satisfied                                                      | 29.4%  | 26.9%  | 25.6%  | 23.9%  | 26.1% |
| 3=Neutral                                                        | 30.3%  | 33.6%  | 29.1%  | 33.2%  | 31.5% |
| 2=Dissatisfied                                                   | 10.9%  | 15.7%  | 17.1%  | 17.0%  | 15.5% |
| 1=Very dissatisfied                                              | 2.0%   | 4.9%   | 10.1%  | 4.9%   | 5.7%  |
| 9=Don't know                                                     | 19.4%  | 13.9%  | 11.6%  | 13.0%  | 14.3% |
| <u>Q20d Quality of the City's web page</u>                       |        |        |        |        |       |
| 5=Very satisfied                                                 | 7.0%   | 5.8%   | 5.8%   | 5.7%   | 6.2%  |
| 4=Satisfied                                                      | 25.9%  | 27.4%  | 27.9%  | 21.1%  | 25.3% |
| 3=Neutral                                                        | 20.4%  | 26.5%  | 26.4%  | 25.1%  | 24.8% |
| 2=Dissatisfied                                                   | 4.5%   | 3.6%   | 6.2%   | 6.5%   | 5.3%  |
| 1=Very dissatisfied                                              | 1.5%   | 0.9%   | 1.2%   | 2.8%   | 1.6%  |
| 9=Don't know                                                     | 40.8%  | 35.9%  | 32.6%  | 38.9%  | 36.8% |

**Q20. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of COMMUNICATION provided by the City of Roeland Park:**

| N=936                                        | Area   |        |        |        | Total |
|----------------------------------------------|--------|--------|--------|--------|-------|
|                                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q20e Content of the City's newsletter</u> |        |        |        |        |       |
| 5=Very satisfied                             | 22.4%  | 18.8%  | 14.0%  | 19.0%  | 18.5% |
| 4=Satisfied                                  | 47.3%  | 54.3%  | 51.6%  | 49.0%  | 50.5% |
| 3=Neutral                                    | 19.4%  | 15.7%  | 21.7%  | 17.8%  | 18.7% |
| 2=Dissatisfied                               | 5.5%   | 4.5%   | 8.5%   | 6.5%   | 6.3%  |
| 1=Very dissatisfied                          | 1.0%   | 2.2%   | 2.3%   | 2.8%   | 2.1%  |
| 9=Don't know                                 | 4.5%   | 4.5%   | 1.9%   | 4.9%   | 3.8%  |

**EXCLUDING DON'T KNOW**

**Q20. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of COMMUNICATION provided by the City of Roeland Park: (excluding don't know)**

| N=936                                                                      | Area   |        |        |        | Total |
|----------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                            | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q20a Availability of information about City programs &amp; services</u> |        |        |        |        |       |
| 5=Very satisfied                                                           | 17.5%  | 15.2%  | 16.7%  | 16.7%  | 16.6% |
| 4=Satisfied                                                                | 54.5%  | 50.5%  | 48.8%  | 52.4%  | 51.1% |
| 3=Neutral                                                                  | 19.0%  | 26.7%  | 21.5%  | 21.0%  | 22.2% |
| 2=Dissatisfied                                                             | 7.4%   | 7.6%   | 11.0%  | 8.2%   | 8.7%  |
| 1=Very dissatisfied                                                        | 1.6%   | 0.0%   | 2.0%   | 1.7%   | 1.4%  |
| <u>Q20b City efforts to keep you informed about local issues</u>           |        |        |        |        |       |
| 5=Very satisfied                                                           | 13.2%  | 15.1%  | 13.6%  | 15.1%  | 14.4% |
| 4=Satisfied                                                                | 54.2%  | 44.8%  | 44.4%  | 47.1%  | 47.1% |
| 3=Neutral                                                                  | 20.0%  | 26.4%  | 17.6%  | 21.0%  | 21.3% |
| 2=Dissatisfied                                                             | 12.1%  | 11.8%  | 20.4%  | 13.4%  | 14.6% |
| 1=Very dissatisfied                                                        | 0.5%   | 1.9%   | 4.0%   | 3.4%   | 2.6%  |

**EXCLUDING DON'T KNOW**

**Q20. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of COMMUNICATION provided by the City of Roeland Park: (excluding don't know)**

| N=936                                                            | Area   |        |        |        | Total |
|------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                  | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q20c Level of public involvement in local decision making</u> |        |        |        |        |       |
| 5=Very satisfied                                                 | 9.9%   | 5.7%   | 7.5%   | 9.3%   | 8.1%  |
| 4=Satisfied                                                      | 36.4%  | 31.3%  | 28.9%  | 27.4%  | 30.4% |
| 3=Neutral                                                        | 37.7%  | 39.1%  | 32.9%  | 38.1%  | 36.8% |
| 2=Dissatisfied                                                   | 13.6%  | 18.2%  | 19.3%  | 19.5%  | 18.1% |
| 1=Very dissatisfied                                              | 2.5%   | 5.7%   | 11.4%  | 5.6%   | 6.6%  |
| <u>Q20d Quality of the City's web page</u>                       |        |        |        |        |       |
| 5=Very satisfied                                                 | 11.8%  | 9.1%   | 8.6%   | 9.3%   | 9.8%  |
| 4=Satisfied                                                      | 43.7%  | 42.7%  | 41.4%  | 34.4%  | 40.0% |
| 3=Neutral                                                        | 34.5%  | 41.3%  | 39.1%  | 41.1%  | 39.2% |
| 2=Dissatisfied                                                   | 7.6%   | 5.6%   | 9.2%   | 10.6%  | 8.4%  |
| 1=Very dissatisfied                                              | 2.5%   | 1.4%   | 1.7%   | 4.6%   | 2.5%  |

**EXCLUDING DON'T KNOW**

**Q20. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of COMMUNICATION provided by the City of Roeland Park: (excluding don't know)**

| N=936                                        | Area   |        |        |        | Total |
|----------------------------------------------|--------|--------|--------|--------|-------|
|                                              | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q20e Content of the City's newsletter</u> |        |        |        |        |       |
| 5=Very satisfied                             | 23.4%  | 19.7%  | 14.2%  | 20.0%  | 19.2% |
| 4=Satisfied                                  | 49.5%  | 56.8%  | 52.6%  | 51.5%  | 52.6% |
| 3=Neutral                                    | 20.3%  | 16.4%  | 22.1%  | 18.7%  | 19.4% |
| 2=Dissatisfied                               | 5.7%   | 4.7%   | 8.7%   | 6.8%   | 6.6%  |
| 1=Very dissatisfied                          | 1.0%   | 2.3%   | 2.4%   | 3.0%   | 2.2%  |

**Q21. From what source(s) would you most like to get information about the City?**

|                                                                 | Area   |        |        |        | Total |
|-----------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                 | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q21 Sources would like to get information about the City</u> |        |        |        |        |       |
| 1=Newspaper                                                     | 16.2%  | 23.9%  | 28.6%  | 31.0%  | 31.7% |
| 2=City Newsletter                                               | 21.2%  | 23.8%  | 27.6%  | 26.6%  | 79.1% |
| 3=Emails from elected officials                                 | 12.9%  | 18.3%  | 43.1%  | 25.7%  | 21.6% |
| 4=Friends-word of mouth                                         | 26.5%  | 16.6%  | 23.2%  | 33.8%  | 16.1% |
| 5=City Website                                                  | 18.9%  | 24.3%  | 30.5%  | 25.4%  | 39.5% |
| 6=Town Hall Meetings                                            | 17.3%  | 28.8%  | 30.1%  | 22.4%  | 16.7% |
| 7=Direct mail                                                   | 23.2%  | 23.7%  | 26.3%  | 26.3%  | 43.8% |
| 8=Ward Meetings                                                 | 8.8%   | 17.6%  | 47.1%  | 25.5%  | 10.9% |
| 9=Other                                                         | 25.0%  | 25.0%  | 16.7%  | 33.3%  | 1.3%  |
| 0=None chosen                                                   | 23.1%  | 38.5%  | 0.0%   | 30.8%  | 1.4%  |

**Q22. To provide easier access to parts of Roeland Park, with healthy, environmentally friendly alternatives to driving, the City would like to improve the "connectivity" of our neighborhoods, by making it easier to walk, bike or take a bus to other areas of the City. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."**

| N=936                                                                   | Area   |        |        |        | Total |
|-------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q22a Should build a network of sidewalks that link neighborhoods</u> |        |        |        |        |       |
| 5=Strongly agree                                                        | 39.8%  | 32.3%  | 41.5%  | 38.1%  | 38.0% |
| 4=Agree                                                                 | 27.9%  | 28.7%  | 24.8%  | 24.7%  | 26.5% |
| 3=Neutral                                                               | 17.9%  | 21.1%  | 15.5%  | 21.1%  | 18.8% |
| 2=Disagree                                                              | 7.0%   | 9.0%   | 8.5%   | 6.1%   | 7.6%  |
| 1=Strongly disagree                                                     | 1.5%   | 4.0%   | 7.4%   | 3.6%   | 4.3%  |
| 9=Don't know                                                            | 6.0%   | 4.9%   | 2.3%   | 6.5%   | 4.8%  |
| <u>Q22b Neighborhood streets should include bike lanes &amp; trails</u> |        |        |        |        |       |
| 5=Strongly agree                                                        | 32.3%  | 25.6%  | 32.2%  | 33.6%  | 31.1% |
| 4=Agree                                                                 | 21.9%  | 30.5%  | 22.9%  | 25.1%  | 24.9% |
| 3=Neutral                                                               | 24.4%  | 22.0%  | 23.6%  | 24.7%  | 23.8% |
| 2=Disagree                                                              | 13.4%  | 11.7%  | 10.9%  | 8.1%   | 10.9% |
| 1=Strongly disagree                                                     | 2.0%   | 5.8%   | 6.6%   | 2.8%   | 4.4%  |
| 9=Don't know                                                            | 6.0%   | 4.5%   | 3.9%   | 5.7%   | 4.9%  |



**Q22. To provide easier access to parts of Roeland Park, with healthy, environmentally friendly alternatives to driving, the City would like to improve the "connectivity" of our neighborhoods, by making it easier to walk, bike or take a bus to other areas of the City. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."**

| N=936                                                     | Area   |        |        |        | Total |
|-----------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                           | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q22c Neighborhood streets should include sidewalks</u> |        |        |        |        |       |
| 5=Strongly agree                                          | 36.3%  | 37.2%  | 30.6%  | 34.4%  | 34.7% |
| 4=Agree                                                   | 32.8%  | 29.6%  | 23.3%  | 30.8%  | 28.7% |
| 3=Neutral                                                 | 16.9%  | 19.7%  | 22.1%  | 21.9%  | 20.2% |
| 2=Disagree                                                | 6.5%   | 7.6%   | 11.6%  | 5.7%   | 8.0%  |
| 1=Strongly disagree                                       | 3.5%   | 3.1%   | 9.7%   | 2.8%   | 4.9%  |
| 9=Don't know                                              | 4.0%   | 2.7%   | 2.7%   | 4.5%   | 3.4%  |
| <u>Q22d Should coordinate to increase transit options</u> |        |        |        |        |       |
| 5=Strongly agree                                          | 38.3%  | 36.3%  | 33.3%  | 36.0%  | 35.9% |
| 4=Agree                                                   | 31.3%  | 40.4%  | 28.7%  | 38.1%  | 34.5% |
| 3=Neutral                                                 | 18.9%  | 13.9%  | 26.0%  | 17.4%  | 19.2% |
| 2=Disagree                                                | 4.5%   | 4.9%   | 5.0%   | 1.6%   | 4.0%  |
| 1=Strongly disagree                                       | 0.5%   | 0.9%   | 1.6%   | 2.4%   | 1.4%  |
| 9=Don't know                                              | 6.5%   | 3.6%   | 5.4%   | 4.5%   | 5.0%  |

**EXCLUDING DON'T KNOW**

**Q22. To provide easier access to parts of Roeland Park, with healthy, environmentally friendly alternatives to driving, the City would like to improve the "connectivity" of our neighborhoods, by making it easier to walk, bike or take a bus to other areas of the City. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)**

| N=936                                                                   | Area   |        |        |        | Total |
|-------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q22a Should build a network of sidewalks that link neighborhoods</u> |        |        |        |        |       |
| 5=Strongly agree                                                        | 42.3%  | 34.0%  | 42.5%  | 40.7%  | 40.0% |
| 4=Agree                                                                 | 29.6%  | 30.2%  | 25.4%  | 26.4%  | 27.8% |
| 3=Neutral                                                               | 19.0%  | 22.2%  | 15.9%  | 22.5%  | 19.8% |
| 2=Disagree                                                              | 7.4%   | 9.4%   | 8.7%   | 6.5%   | 8.0%  |
| 1=Strongly disagree                                                     | 1.6%   | 4.2%   | 7.5%   | 3.9%   | 4.5%  |
| <u>Q22b Neighborhood streets should include bike lanes &amp; trails</u> |        |        |        |        |       |
| 5=Strongly agree                                                        | 34.4%  | 26.8%  | 33.5%  | 35.6%  | 32.7% |
| 4=Agree                                                                 | 23.3%  | 31.9%  | 23.8%  | 26.6%  | 26.2% |
| 3=Neutral                                                               | 25.9%  | 23.0%  | 24.6%  | 26.2%  | 25.1% |
| 2=Disagree                                                              | 14.3%  | 12.2%  | 11.3%  | 8.6%   | 11.5% |
| 1=Strongly disagree                                                     | 2.1%   | 6.1%   | 6.9%   | 3.0%   | 4.6%  |

**EXCLUDING DON'T KNOW**

**Q22. To provide easier access to parts of Roeland Park, with healthy, environmentally friendly alternatives to driving, the City would like to improve the "connectivity" of our neighborhoods, by making it easier to walk, bike or take a bus to other areas of the City. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)**

| N=936                                                     | Area   |        |        |        | Total |
|-----------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                           | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q22c Neighborhood streets should include sidewalks</u> |        |        |        |        |       |
| 5=Strongly agree                                          | 37.8%  | 38.2%  | 31.5%  | 36.0%  | 36.0% |
| 4=Agree                                                   | 34.2%  | 30.4%  | 23.9%  | 32.2%  | 29.8% |
| 3=Neutral                                                 | 17.6%  | 20.3%  | 22.7%  | 22.9%  | 20.9% |
| 2=Disagree                                                | 6.7%   | 7.8%   | 12.0%  | 5.9%   | 8.3%  |
| 1=Strongly disagree                                       | 3.6%   | 3.2%   | 10.0%  | 3.0%   | 5.1%  |
| <u>Q22d Should coordinate to increase transit options</u> |        |        |        |        |       |
| 5=Strongly agree                                          | 41.0%  | 37.7%  | 35.2%  | 37.7%  | 37.8% |
| 4=Agree                                                   | 33.5%  | 41.9%  | 30.3%  | 39.8%  | 36.3% |
| 3=Neutral                                                 | 20.2%  | 14.4%  | 27.5%  | 18.2%  | 20.2% |
| 2=Disagree                                                | 4.8%   | 5.1%   | 5.3%   | 1.7%   | 4.2%  |
| 1=Strongly disagree                                       | 0.5%   | 0.9%   | 1.6%   | 2.5%   | 1.5%  |

**Q23. Trash Issues. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

| N=936                                               | Area   |        |        |        | Total |
|-----------------------------------------------------|--------|--------|--------|--------|-------|
|                                                     | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q23a Residential trash collection services</u>   |        |        |        |        |       |
| 5=Very satisfied                                    | 56.7%  | 62.8%  | 58.5%  | 61.5%  | 59.9% |
| 4=Satisfied                                         | 32.8%  | 32.3%  | 36.0%  | 33.2%  | 33.7% |
| 3=Neutral                                           | 4.0%   | 3.1%   | 3.9%   | 2.0%   | 3.2%  |
| 2=Dissatisfied                                      | 3.0%   | 0.9%   | 0.8%   | 0.4%   | 1.3%  |
| 1=Very dissatisfied                                 | 1.5%   | 0.0%   | 0.8%   | 1.2%   | 0.9%  |
| 9=Don't know                                        | 2.0%   | 0.9%   | 0.0%   | 1.6%   | 1.1%  |
| <u>Q23b Residential curbside recycling services</u> |        |        |        |        |       |
| 5=Very satisfied                                    | 42.3%  | 41.3%  | 40.7%  | 41.7%  | 41.5% |
| 4=Satisfied                                         | 30.8%  | 32.3%  | 30.2%  | 32.8%  | 31.4% |
| 3=Neutral                                           | 8.0%   | 7.2%   | 8.9%   | 7.7%   | 7.9%  |
| 2=Dissatisfied                                      | 5.0%   | 4.9%   | 5.8%   | 6.5%   | 5.7%  |
| 1=Very dissatisfied                                 | 2.5%   | 3.1%   | 3.1%   | 2.8%   | 2.9%  |
| 9=Don't know                                        | 11.4%  | 11.2%  | 11.2%  | 8.5%   | 10.7% |

**Q23. Trash Issues. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following:**

| N=936                                                | Area   |        |        |        | Total |
|------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                      | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q23c Residential bulky/brush waste collection</u> |        |        |        |        |       |
| 5=Very satisfied                                     | 47.3%  | 50.2%  | 51.6%  | 49.4%  | 49.7% |
| 4=Satisfied                                          | 29.4%  | 34.5%  | 30.6%  | 36.0%  | 32.6% |
| 3=Neutral                                            | 9.5%   | 4.0%   | 8.1%   | 5.3%   | 6.6%  |
| 2=Dissatisfied                                       | 5.0%   | 4.0%   | 5.4%   | 4.5%   | 4.8%  |
| 1=Very dissatisfied                                  | 2.0%   | 1.3%   | 1.9%   | 2.0%   | 1.9%  |
| 9=Don't know                                         | 7.0%   | 5.8%   | 2.3%   | 2.8%   | 4.4%  |

**EXCLUDING DON'T KNOW**

**Q23. Trash Issues. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)**

| N=936                                               | Area   |        |        |        | Total |
|-----------------------------------------------------|--------|--------|--------|--------|-------|
|                                                     | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q23a Residential trash collection services</u>   |        |        |        |        |       |
| 5=Very satisfied                                    | 57.9%  | 63.3%  | 58.5%  | 62.6%  | 60.6% |
| 4=Satisfied                                         | 33.5%  | 32.6%  | 36.0%  | 33.7%  | 34.0% |
| 3=Neutral                                           | 4.1%   | 3.2%   | 3.9%   | 2.1%   | 3.2%  |
| 2=Dissatisfied                                      | 3.0%   | 0.9%   | 0.8%   | 0.4%   | 1.3%  |
| 1=Very dissatisfied                                 | 1.5%   | 0.0%   | 0.8%   | 1.2%   | 0.9%  |
| <u>Q23b Residential curbside recycling services</u> |        |        |        |        |       |
| 5=Very satisfied                                    | 47.8%  | 46.5%  | 45.9%  | 45.6%  | 46.4% |
| 4=Satisfied                                         | 34.8%  | 36.4%  | 34.1%  | 35.8%  | 35.2% |
| 3=Neutral                                           | 9.0%   | 8.1%   | 10.0%  | 8.4%   | 8.9%  |
| 2=Dissatisfied                                      | 5.6%   | 5.6%   | 6.6%   | 7.1%   | 6.3%  |
| 1=Very dissatisfied                                 | 2.8%   | 3.5%   | 3.5%   | 3.1%   | 3.2%  |

**EXCLUDING DON'T KNOW**

**Q23. Trash Issues. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following: (excluding don't know)**

| N=936                                                | Area   |        |        |        | Total |
|------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                      | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q23c Residential bulky/brush waste collection</u> |        |        |        |        |       |
| 5=Very satisfied                                     | 50.8%  | 53.3%  | 52.8%  | 50.8%  | 52.0% |
| 4=Satisfied                                          | 31.6%  | 36.7%  | 31.3%  | 37.1%  | 34.1% |
| 3=Neutral                                            | 10.2%  | 4.3%   | 8.3%   | 5.4%   | 6.9%  |
| 2=Dissatisfied                                       | 5.3%   | 4.3%   | 5.6%   | 4.6%   | 5.0%  |
| 1=Very dissatisfied                                  | 2.1%   | 1.4%   | 2.0%   | 2.1%   | 2.0%  |

**EXCLUDING NO RESPONSE**

**Q24. Please indicate how supportive you would be of each of the following community investment areas: (excluding no response)**

| N=936                                                    | Area   |        |        |        | Total |
|----------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                          | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q24a Adding attractive elements to major roadways</u> |        |        |        |        |       |
| 4=Very supportive                                        | 47.7%  | 42.2%  | 41.0%  | 45.7%  | 43.9% |
| 3=Somewhat                                               | 35.2%  | 38.6%  | 37.5%  | 34.3%  | 36.3% |
| 2=Not sure                                               | 11.6%  | 9.9%   | 12.1%  | 13.5%  | 12.0% |
| 1=Not supportive                                         | 5.5%   | 9.4%   | 9.4%   | 6.5%   | 7.7%  |
| <u>Q24b Adding attractive elements to existing parks</u> |        |        |        |        |       |
| 4=Very supportive                                        | 46.5%  | 29.4%  | 38.1%  | 36.5%  | 37.3% |
| 3=Somewhat                                               | 33.3%  | 41.2%  | 34.2%  | 35.2%  | 35.8% |
| 2=Not sure                                               | 15.2%  | 18.6%  | 18.7%  | 20.5%  | 18.6% |
| 1=Not supportive                                         | 5.1%   | 10.9%  | 8.9%   | 7.8%   | 8.3%  |



**EXCLUDING NO RESPONSE**

**Q24. Please indicate how supportive you would be of each of the following community investment areas: (excluding no response)**

| N=936                                                               | Area   |        |        |        | Total |
|---------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                     | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q24c Maximizing the City's attention to environmental issues</u> |        |        |        |        |       |
| 4=Very supportive                                                   | 58.8%  | 57.0%  | 60.3%  | 61.3%  | 59.4% |
| 3=Somewhat                                                          | 23.6%  | 28.7%  | 24.9%  | 28.0%  | 26.4% |
| 2=Not sure                                                          | 14.1%  | 9.4%   | 8.9%   | 7.8%   | 9.9%  |
| 1=Not supportive                                                    | 3.5%   | 4.9%   | 5.8%   | 2.9%   | 4.3%  |
| <u>Q24d City should plant more trees on City property</u>           |        |        |        |        |       |
| 4=Very supportive                                                   | 58.9%  | 58.3%  | 63.3%  | 55.6%  | 59.0% |
| 3=Somewhat                                                          | 23.9%  | 28.7%  | 22.3%  | 31.3%  | 26.7% |
| 2=Not sure                                                          | 13.7%  | 9.0%   | 9.0%   | 9.5%   | 10.2% |
| 1=Not supportive                                                    | 3.6%   | 4.0%   | 5.5%   | 3.7%   | 4.2%  |

**EXCLUDING NO RESPONSE**

**Q24. Please indicate how supportive you would be of each of the following community investment areas: (excluding no response)**

| N=936                                                                   | Area   |        |        |        | Total |
|-------------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                         | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>24e Should City acquire additional property for park development</u> |        |        |        |        |       |
| 4=Very supportive                                                       | 35.9%  | 33.6%  | 43.0%  | 37.3%  | 37.6% |
| 3=Somewhat                                                              | 27.3%  | 25.1%  | 23.8%  | 25.0%  | 25.1% |
| 2=Not sure                                                              | 22.7%  | 20.6%  | 16.4%  | 23.0%  | 20.5% |
| 1=Not supportive                                                        | 14.1%  | 20.6%  | 16.8%  | 14.8%  | 16.8% |

**Q25. Which TWO of those community investment areas are most important for the City to pursue? (Sum of both selections)**

|                                                | Area   |        |        |        | Total |
|------------------------------------------------|--------|--------|--------|--------|-------|
|                                                | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q25 Most important</u>                      |        |        |        |        |       |
| A=Adding attractive elements to roadways       | 39.3%  | 39.5%  | 36.0%  | 40.9%  | 38.7% |
| B=Adding attractive elements to existing parks | 25.4%  | 13.0%  | 19.8%  | 15.0%  | 18.1% |
| C=Maximizing attention to environmental issues | 43.8%  | 53.4%  | 52.7%  | 52.2%  | 50.7% |
| D=Should plant more trees                      | 42.3%  | 49.3%  | 45.3%  | 41.3%  | 44.4% |
| E=Should acquire additional property           | 19.9%  | 25.1%  | 31.8%  | 23.9%  | 25.3% |
| Z=None chosen                                  | 11.9%  | 7.2%   | 5.4%   | 11.3%  | 9.1%  |

**Q26. There are several areas in need of major re-development. Please tell me the ONE area that you think should be the first area that the City addresses.**

N=936

|                                          | Area   |        |        |        | Total |
|------------------------------------------|--------|--------|--------|--------|-------|
|                                          | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q26 Area need major redevelopment</u> |        |        |        |        |       |
| 1=47th & Mission Road                    | 8.5%   | 30.9%  | 4.3%   | 25.1%  | 17.1% |
| 2=City Hall                              | 3.5%   | 2.7%   | 5.0%   | 1.6%   | 3.2%  |
| 3=Former Roeland Park School             | 26.4%  | 12.6%  | 46.1%  | 19.8%  | 26.7% |
| 4=NE Roe & Johnson                       | 8.0%   | 7.2%   | 4.7%   | 2.8%   | 5.6%  |
| 5=NW Roe & Johnson                       | 14.4%  | 2.7%   | 8.5%   | 7.7%   | 8.1%  |
| 6=North Business area on Johnson Drive   | 13.4%  | 6.7%   | 15.9%  | 11.7%  | 12.1% |
| 7=Industrial Park                        | 15.4%  | 31.8%  | 10.1%  | 25.9%  | 20.7% |
| 8=Other                                  | 2.5%   | 0.9%   | 2.3%   | 1.2%   | 1.7%  |
| 9=Don't know                             | 8.0%   | 4.5%   | 3.1%   | 4.0%   | 4.8%  |

**Q27. The City owns 4 tracts of land that might be sold in the future. How would you like the additional revenue to be used?**

|                                               | Area   |        |        |        | Total |
|-----------------------------------------------|--------|--------|--------|--------|-------|
|                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q27 Additional revenue to be used</u>      |        |        |        |        |       |
| 1=Revitalizing an area                        | 29.4%  | 35.4%  | 41.1%  | 35.6%  | 35.6% |
| 2=Lowering property taxes                     | 33.3%  | 42.2%  | 41.1%  | 39.3%  | 39.2% |
| 3=Paying off existing debt                    | 34.3%  | 44.4%  | 43.0%  | 40.5%  | 40.9% |
| 4=Beautification along Roe Blvd               | 14.4%  | 14.3%  | 14.0%  | 13.4%  | 13.9% |
| 5=Expansion or renovation of Community Center | 28.9%  | 24.7%  | 23.6%  | 21.5%  | 24.6% |
| 6=Place funds in a Land Bank                  | 13.4%  | 11.2%  | 18.2%  | 20.2%  | 15.9% |
| 7=Evenly for all suggestions                  | 22.9%  | 14.3%  | 15.1%  | 13.0%  | 16.0% |
| 8=Other                                       | 3.0%   | 2.2%   | 7.4%   | 3.6%   | 4.2%  |
| 9=Don't know                                  | 5.0%   | 3.1%   | 3.1%   | 2.4%   | 3.3%  |

**Q28. How supportive would you be of Roe Fest remaining an alcohol-free event?**

|                                               | Area   |        |        |        | Total |
|-----------------------------------------------|--------|--------|--------|--------|-------|
|                                               | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q28 Roe Fest remain alcohol free event</u> |        |        |        |        |       |
| 1=Very supportive                             | 46.3%  | 44.4%  | 28.3%  | 42.5%  | 39.7% |
| 2=Supportive                                  | 13.9%  | 13.5%  | 10.9%  | 14.2%  | 13.0% |
| 3=Neutral                                     | 22.4%  | 17.9%  | 23.6%  | 21.1%  | 21.5% |
| 4=Not supportive                              | 15.9%  | 22.9%  | 36.8%  | 20.6%  | 24.6% |
| 9=Don't Know                                  | 1.5%   | 1.3%   | 0.4%   | 1.6%   | 1.2%  |

**Q29. Within your region, there are multiple police departments. Would you be supportive of evaluating whether combining these departments would result in an overall reduction in cost and greater efficiency of the department and cultural exposure for Roeland Park and surrounding communities?**

|                                                | Area   |        |        |        | Total |
|------------------------------------------------|--------|--------|--------|--------|-------|
|                                                | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q29 Evaluate multiple police department</u> |        |        |        |        |       |
| 1=Very supportive                              | 29.4%  | 28.7%  | 30.6%  | 35.2%  | 31.0% |
| 2=Supportive                                   | 29.9%  | 30.0%  | 27.5%  | 28.3%  | 28.8% |
| 3=Neutral                                      | 10.9%  | 12.6%  | 15.9%  | 12.1%  | 12.9% |
| 4=Not supportive                               | 15.4%  | 20.6%  | 19.8%  | 16.6%  | 18.4% |
| 9=Don't Know                                   | 14.4%  | 8.1%   | 6.2%   | 7.7%   | 8.9%  |

**Q30. Within your region, there are multiple municipal departments. Would you be supportive of evaluating whether combining these departments would result in an overall reduction in cost and greater efficiency of the department and cultural exposure for Roeland Park and surrounding communities?**

|                                             | Area   |        |        |        | Total |
|---------------------------------------------|--------|--------|--------|--------|-------|
|                                             | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q30 Support of combining departments</u> |        |        |        |        |       |
| 1=Very supportive                           | 28.4%  | 26.0%  | 31.0%  | 32.4%  | 29.4% |
| 2=Supportive                                | 28.4%  | 28.3%  | 24.0%  | 33.6%  | 28.5% |
| 3=Neutral                                   | 13.4%  | 16.1%  | 16.3%  | 13.0%  | 14.7% |
| 4=Not supportive                            | 13.4%  | 19.7%  | 19.4%  | 15.4%  | 17.2% |
| 9=Don't Know                                | 16.4%  | 9.9%   | 9.3%   | 5.7%   | 10.1% |

**Q31. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."**

| N=936                                                                 | Area   |        |        |        | Total |
|-----------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q31a City should adopt green building codes in new development</u> |        |        |        |        |       |
| 5=Strongly agree                                                      | 36.3%  | 32.3%  | 36.4%  | 35.6%  | 35.3% |
| 4=Agree                                                               | 28.9%  | 28.3%  | 37.6%  | 37.2%  | 33.2% |
| 3=Neutral                                                             | 19.9%  | 25.1%  | 15.1%  | 14.2%  | 18.5% |
| 2=Disagree                                                            | 4.5%   | 6.3%   | 4.7%   | 6.5%   | 5.4%  |
| 1=Strongly disagree                                                   | 2.5%   | 4.0%   | 4.3%   | 3.2%   | 3.5%  |
| 9=Don't know                                                          | 8.0%   | 4.0%   | 1.9%   | 3.2%   | 4.1%  |
| <u>Q31b City should encourage a public education program</u>          |        |        |        |        |       |
| 5=Strongly agree                                                      | 33.3%  | 22.4%  | 25.6%  | 30.0%  | 27.6% |
| 4=Agree                                                               | 29.9%  | 35.9%  | 36.8%  | 34.4%  | 34.5% |
| 3=Neutral                                                             | 25.4%  | 28.7%  | 26.0%  | 23.1%  | 25.6% |
| 2=Disagree                                                            | 2.5%   | 4.9%   | 5.0%   | 4.5%   | 4.4%  |
| 1=Strongly disagree                                                   | 1.5%   | 2.2%   | 2.3%   | 2.4%   | 2.1%  |
| 9=Don't know                                                          | 7.5%   | 5.8%   | 4.3%   | 5.7%   | 5.8%  |



**Q31. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree."**

| N=936                                                | Area   |        |        |        | Total |
|------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                      | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q31c City should engage in a community garden</u> |        |        |        |        |       |
| 5=Strongly agree                                     | 36.8%  | 28.3%  | 26.0%  | 25.5%  | 28.6% |
| 4=Agree                                              | 15.9%  | 21.5%  | 25.2%  | 25.1%  | 22.3% |
| 3=Neutral                                            | 25.9%  | 27.8%  | 32.9%  | 32.8%  | 30.2% |
| 2=Disagree                                           | 9.5%   | 12.6%  | 8.9%   | 7.7%   | 9.5%  |
| 1=Strongly disagree                                  | 6.0%   | 5.8%   | 4.7%   | 3.2%   | 4.9%  |
| 9=Don't know                                         | 6.0%   | 4.0%   | 2.3%   | 5.7%   | 4.4%  |

**EXCLUDING DON'T KNOW**

**Q31. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)**

| N=936                                                                 | Area   |        |        |        | Total |
|-----------------------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                                       | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q31a City should adopt green building codes in new development</u> |        |        |        |        |       |
| 5=Strongly agree                                                      | 39.5%  | 33.6%  | 37.2%  | 36.8%  | 36.7% |
| 4=Agree                                                               | 31.4%  | 29.4%  | 38.3%  | 38.5%  | 34.6% |
| 3=Neutral                                                             | 21.6%  | 26.2%  | 15.4%  | 14.6%  | 19.3% |
| 2=Disagree                                                            | 4.9%   | 6.5%   | 4.7%   | 6.7%   | 5.7%  |
| 1=Strongly disagree                                                   | 2.7%   | 4.2%   | 4.3%   | 3.3%   | 3.7%  |
| <u>Q31b City should encourage a public education program</u>          |        |        |        |        |       |
| 5=Strongly agree                                                      | 36.0%  | 23.8%  | 26.7%  | 31.8%  | 29.3% |
| 4=Agree                                                               | 32.3%  | 38.1%  | 38.5%  | 36.5%  | 36.6% |
| 3=Neutral                                                             | 27.4%  | 30.5%  | 27.1%  | 24.5%  | 27.2% |
| 2=Disagree                                                            | 2.7%   | 5.2%   | 5.3%   | 4.7%   | 4.6%  |
| 1=Strongly disagree                                                   | 1.6%   | 2.4%   | 2.4%   | 2.6%   | 2.3%  |

**EXCLUDING DON'T KNOW**

**Q31. For each of the following issues, please indicate your level of agreement, on a scale of 1 to 5 where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (excluding don't know)**

| N=936                                                | Area   |        |        |        | Total |
|------------------------------------------------------|--------|--------|--------|--------|-------|
|                                                      | Ward 1 | Ward 2 | Ward 3 | Ward 4 |       |
| <u>Q31c City should engage in a community garden</u> |        |        |        |        |       |
| 5=Strongly agree                                     | 39.2%  | 29.4%  | 26.6%  | 27.0%  | 29.9% |
| 4=Agree                                              | 16.9%  | 22.4%  | 25.8%  | 26.6%  | 23.4% |
| 3=Neutral                                            | 27.5%  | 29.0%  | 33.7%  | 34.8%  | 31.6% |
| 2=Disagree                                           | 10.1%  | 13.1%  | 9.1%   | 8.2%   | 9.9%  |
| 1=Strongly disagree                                  | 6.3%   | 6.1%   | 4.8%   | 3.4%   | 5.1%  |